stages[®] Summary

Last Modified on 10/26/2023 3:39 pm EDT

The stages[™] Summary window (Utilities > stages[™] Summary Ctrl+Alt+S) facilitates the supervision of your monitoring operation. The Summary automatically refreshes to display current information.

A list of category links shows the status of aspects of stages[™]. Clicking the links opens more information. For instance, 'Operator Actions in the last 60 minutes' will open the Operator Actions Summary window with a list of operator actions and their frequency in the past hour. Clicking 'Tasks in error' will open the <u>Task</u> Status window. The categories for <u>Auto Feed</u> and External Application statistics will filter the Active Sessions pane to only include the applicable users.

Active Sessions

All Users logged into stages[™] are displayed in the Active Sessions pane. The same information is listed here as in the Active Sessions utility. Sorting by Auto Feed shows which operators are dispatching, which are waiting for alarms, and which are inactive. For a summary of sessions, generate a Sessions History <u>report</u>.

Dispatch Queue

The Summary window displays the <u>Dispatch Queue</u> pane with a list of the queues including information on # of alarms, unassigned alarms and the time of the oldest alarm. Selecting a queue activates the Dispatch Queue Rules pane with the parameters of the queue and the Operators pane with the list of operators assigned to the queue. If one queue is backed up, more operators can be assigned to it in the User Dispatch window (Utilities > Operator Supervision > User Dispatch).