User Defined Fields

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User Defined Fields

Additional Information specific to your central station can be attached to the Site, Site Device, Site Group, and Contact. For instance, contract information can be placed in the site, or panel information on the device.

This additional information is set up in the User Defined Fields setup window. (Setup > stages™ Setup > User Defined Fields).

Add a field on the left pane. The UDF code is stored internally to be targeted for interfaces with third party software, the Label is what the stages Users see. The UDF can be Free Form (Big Text), Yes or No (Flag), Date (Calendar Lookup), Lookup, Drop Down, or Number (Integer), selected from the drop down. The Order is what order the UDFs appear in the list on Site, Device, Contact or Site Group. UDFs with the Dispatch flag checked will be displayed in the 'Additional Information' tab in the Alarm Dispatch window.

The UDF is assigned to one or multiple of Site, Device, Contact and Site Group in the UDF Usage pane. Site can be filtered by Site Type and Site Group can be filtered by Site Group Type.

For UDF types of Lookup or Drop Down, the options available for selection are entered into the UDF Setup Codes.

The Site/Device value for the UDF can be included in Email Templates, SMS Templates, IVR Scripts, and Action Plan Instructions.