Out of Service (OOS) Category Definitions

OOS Category Definitions

When an account is placed out of service, there are a few different ways that additional signals that come in can be handled. Out of Service categories determin how an account will be handled after it is placed out of service.

Category	Definition
Active Status	This field is not used in the Stages Application.
Exclude from External Counts	When this Category option is enabled, sites/devices that are Out of Service with this category will not be included in the 'Sites', 'Out of Service', and 'Sites by Site Type' summary totals in the External application.
Inactive in Billing	This field does not drive any functionality in Stages, it can be used by external billing systems.
Log Events	For Devices Out of Service with this Category option enabled, signals received will be recorded in history for the Device, otherwise the signals will not be recorded in history.
On Test In Service	For Devices that are Out of Service with this Category option enabled, the On Test is automatically cleared when the Device is put back in service (if there is an active On Test for the Device). The Device is put back in service and the On Test Status is cleared.
Process Normal	When this Category option is enabled, accounts Out of Service will process normally (i.e. signals will generate alarms, etc.).
Warning on Data Entry	For accounts that are Out of Service with this Category option enabled, the OOS status indicator on the Data Entry window is more prominent. This is often used to remind the Data Entry user to put the account in Service.