

Multiple Alarms

Last Modified on 10/26/2023 1:16 pm EDT

The Stages Alarm Buffer All has a column called Multiple Alarms.

The screenshot shows the 'Alarm Buffer All' window. At the top, there are filters for priority, group, dispatch queue, city, state, region, site group, and dispatch group. Below these is an 'Alarm Summary' table:

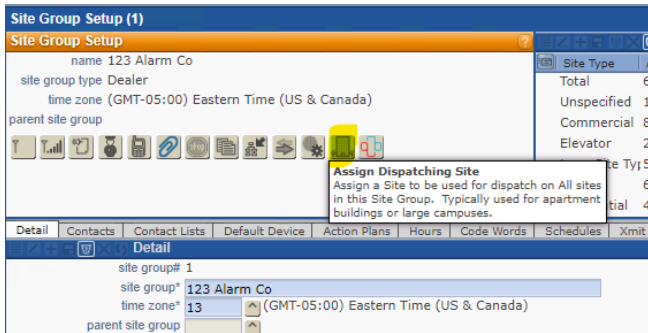
Priority Group	Description	# of Alarms	Current	Delayed	OK
Total Alarms		17	17	0	
NOC	Noc Handling	1	1	0	00
BGMaintDue	Bold Group Maint Due	1	1	0	62
Maintenance	Maintenance	15	15	0	12

Below the summary is the main 'Alarm Buffer All' table. The 'Multiple Alarms' column is highlighted in yellow. The table columns include Alarm Date, Elapsed, Pri, Event Code, Operator, Locked by, Xmit#, Site Name, Multiple Alarms, City, State, Region, Site Type, Groups, Point Status, and Message.

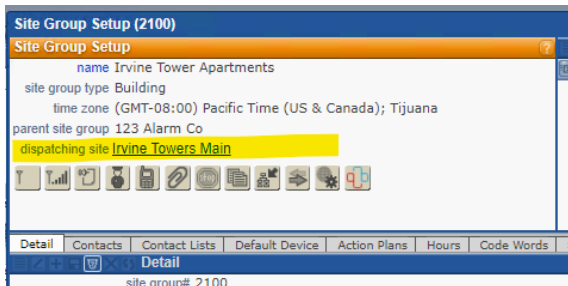
This is a concept/scenario where a group of Accounts/Xmits are in the same building and it might make sense to group the alarms from those accounts together, rather than making individual lines in the Alarm Buffer. This would allow a dispatcher the option to handle all these Alarms (which can help reduce dispatcher workload).

A Sitegroup is set up and this example is defined as Type = Building.

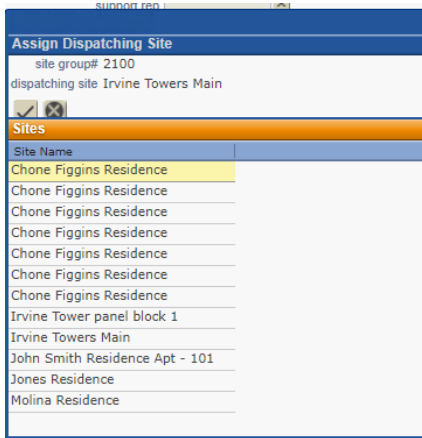
This button on the Site Group is what the user would see when it is NOT configured.



The below example Site Group is set up with Site Group Type and does have Xmits assigned to it. The button is gone and there is a link function showing.



These sites are members of this Dispatching site:



When each Xmit has an alarm and more than one at a time, they display on the Alarm Buffer All screen in a single row.

Alarm Date	Elapsed	Pri	Event Code	Operator	Locked by	Xmit#	Site Name	Multiple Alarms	City
01/06/23 13:10:3 99:23:59	30	30	Fail Timer Test Alarm	AB		R32-1234	AP Inc.		Santa Ana
01/06/23 13:12:2 99:23:59	30	30	Fail Timer Test Alarm			UNKNOWN302	Unknown Site Task 302		
01/06/23 13:12:2 99:23:59	30	30	Fail Timer Test Alarm			UNKNOWN306	Unknown Site Task 306		
01/06/23 13:12:2 99:23:59	30	30	Fail Timer Test Alarm			UNKNOWN307	Unknown Site Task 307		
01/06/23 13:12:2 99:23:59	30	30	Fail Timer Test Alarm			Floyd1	Floyd Residence		Irvine
01/06/23 13:40:3 99:23:59	30	30	Fail Timer Test Alarm			8600-1234	Monitoring America Test Account		Tulsa
01/06/23 13:40:3 99:23:59	30	30	Fail Timer Test Alarm	nl		SuiteMissing	Site Import 123		Malvern
01/06/23 14:00:0 99:23:59	30	30	Fail Timer Test Alarm			R32-4198	Bengie Molina Residence		Anaheim
01/06/23 14:05:0 99:23:59	30	30	Fail Timer Test Alarm			33-1234	Taco Bell 4201		Orange
01/07/23 06:55:3 99:23:59	30	30	Fail Timer Test Alarm	AB		21-001	Irvine Towers Main	3 Alarms: 21-000 Irvine Towers Main, Fail Timer Test Alarm 21-001 Irvine Tower panel block 1, Fail Time	
01/07/23 06:55:3 99:23:59	30	30	Fail Timer Test Alarm	nl		BWSIX123	Site Import 123		Irvine
01/07/23 06:55:3 99:23:59	30	30	Fail Timer Test Alarm	nl		R11-1234	Ken's Test Account		Riverside
01/07/23 06:55:4 99:23:59	30	30	Fail Timer Test Alarm	nl		BWSI123	Site Import 123		Malvern
01/07/23 06:56:1 99:23:59	30	30	Fail Timer Test Alarm			f23	Multiple Device Test account		
01/08/23 01:44:4 99:23:59	30	30	Fail Timer Test Alarm			DataLocSuggest	Crane, Denny		Anaheim
01/09/23 21:16:3 99:23:59	30	30	Fail Timer Test Alarm			TEST666	Chone Figgins Residence		