

Stages Main Help Documentation

stages® is an Alarm Monitoring Platform using SQL Database and an SGS™ developed User Interface.

Signal Processing

Incoming [Signals](#) are taken into the Stages application from a [Receiver](#) via a Stages Connect box. The raw message of the Signal is interpreted by the Receiver [Task](#) and parsed to an [Xmit#](#) (constructed from the Receiver #, Line #, and Panel Account #), a Signal Code, and a Point #. The Xmit # links the Signal to an Account. The Signal Code links the Signal to a Default [Event Code](#), and the Point # links the Signal to [Device Configuration](#). Signal Processing will also determine whether the Signal is an Alarm, Log-only or requires [confirmation](#).

Alarm Dispatch

When a Signal is identified as an Alarm, the Alarm will be presented in the Alarm Buffer, and Auto Fed to an available and appropriate Operator based on [Dispatch Queues](#). In the [Alarm Dispatch](#) window, [Action Plans](#) are used to guide the Operator through the dispatch process.

Notifications & Reports

[Auto Process](#), [Email](#), [SMS](#), [IVR](#), [Reports](#)

Site Data Entry

[Data Entry](#), [Contact](#), [Site](#), [Device](#), [Device Configuration](#), [Area Open & Close](#), [Data Change](#), [Site Audit](#)

Administration

[User setup](#), [Servers](#)
