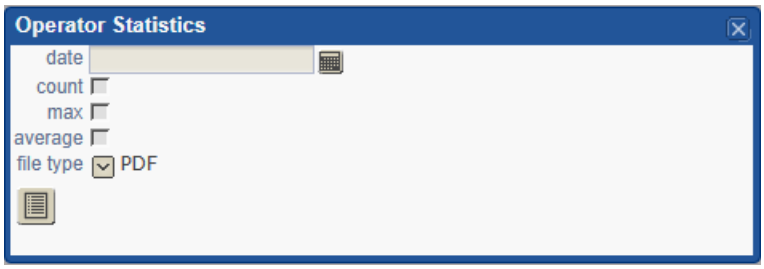
Operator Statistics

The operator statistics report will display the response time by priority group for each operator. The report will break up the day into 1 hour segments, as well as the daily totals.

Count: Number of alarms handled

Max: Oldest alarm handled

Avg: Average time of all handled alarms.



Output

Operator Statistics Report

May 17, 2026 22:00:00

Count: Included, Averages: Included, Maximums: Included

Operator	Priority Group	Type	00:00	01:00	02:00	03:00	04:00	05:00	06:00	07:00	08:00	09:00	10:00	11:00	12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00	Day
	First Response	Count												1		1											2
		Max												00:10		-00:44											00:10
		Avg											00:10			-00:44											-00:17
ahe	First Response	Count																				1	1		2	3	7
		Max																				00:06	-45:06		00:30	00:24	00:30
		Avg																				00:06	-45:06		00:21	-15:46	-13:05
ahs	First Response	Count						3	7	14	16	22	18	11	15	17	2										125
		Max						30:01	03:30	48:43	04:37	01:23	03:38	00:36	13:04	02:16	-09:53										48:43
		Avg						12:26	-04:03	04:10	01:00	00:21	-04:33	00:23	01:10	-03:38	-20:35										-00:17
ahs	IP	Count							1	1						1											3
		Max							02:17	23:21						06:13											23:21
		Avg							02:17	23:21						06:13											10:37
ahs	IVR	Count														1											1
		Max														01:06											01:06
		Avg														01:06											01:06