2.1.16 Stages Release Notes

New stages™ Options

ATI Auto Set
Timer Test Information entered for a device automatically schedules the timer test Expected Event

Report Distribution Print Copy
Activates the Print Copy option on Report Distribution to send the Report to a Network Printer to print a hard copy of the report

Allow Duplicate PINs on Site
Allows site contacts to have the same PIN

Log Previously Reported Signal
"Previously Reported" CID and SIA format messages will be sent through signal processing.

Auto Create Xmit Site Name
See Unknown Signals (below)

Xmit Assignment Site Name
See Xmit Code Control (below)

1 User Data Entry
Only one user is allowed to do Site Data Entry at a time, if another user accesses the Data Entry, it will be in view only mode.

Fax as Email Phone# in Subject
Option to include the Fax as Email Phone# in the subject of the Fax

Device Test on Data Entry
Allows the device to be placed on test from the Site Data Entry window

On Test Authorization Warning
On test validates that the code word given has the proper authorization setting to place a device on test. See Contact Authorization

Customer Web Master Password
Allows for a Password to be valid for all customer access logins. This is intended to be used to provide customer service without logging into the Dispatch Application

Unknown Signals

A stages™ Option 'Auto Create Xmit Site Name' has been created. If this field has a value, signal processing will auto create the Site/Device using the field value as the Site Name.

The Site will be assigned to a Site Group if the Xmit has been assigned in the Xmit Code Control.

If the stages™ Option 'New Device OOS Category' has a value, the auto-created Device will be placed out of service.

Sites By First Signal Date

A search has been added to find auto-created devices by First Signal Date. (Utilities | Lists | Sites By First Signal Date)

The search can be filtered by Site Group and Site Name. The Site Name defaults to the 'Auto Create Xmit Site Name' field value.

Xmit Code Control

The Xmit Code Control utility includes a function to create a block of Sites/Devices.

For a Prefix assigned to a Site Group, a range of Transmitter Numbers can be created with a Device Type and a Site Name using the stages™ Options 'Xmit Assignment Site Name' field value and assigned to the Site Group.

If the stages™ Option 'New Device OOS Category' has a value, the devices will be placed out of service.

Added Line, Phone Number and Carrier fields - these fields are displayed on Site Group/Xmit Codes tab

Xmit Code Assigned Lines window has been added to assign Phone Lines to a Prefix assigned to a Site Group.

Contact Authority

Authority Item setup window has been added. Delivered Authority Item options include Test, Operator Test (Live Test), and the amount of Time that the device can be placed on test. Other options (Open Close) are still in development.

Authority Items are assigned to Authority levels in the Authority setup window.

The Status Bar now includes the Authority level of the PIN match with a link to open a list of the Authority Items associated with the Contact/PIN.

When placing On Test, the system will validate that the Contact/PIN has the proper authority.

User Defined Fields
User Defined Fields can now be used as Variables in Action Plan Instructions, Email/SMS/IVR templates

Added Dispatch Flag on UDF setup. A UDF with a Value entered on the Site, Device, or Site Group and marked as dispatch will display in the UDF tab on the Alarm Dispatch window.

Action Plans
The ability to view archived versions of Action Plans has been added to the Action Plan Usage window.

Delete functionality has been added to the Site Action Plans tab in Data Entry. Only Action Plans that are not assigned to Device Configuration for the Site and have not been logged to Alarm History for the Site can be deleted.

Recurring Tests
Recurring Tests are now entered on Site Data Entry and can be viewed in the Test window accessed by Alarm Dispatch.

Events are logged into history at the start and end of Recurring Tests.

System Messages
The system will now warn the user of unsaved data changes in Site Data Entry when closing the Alarm Dispatch window.

The system will now prevent the user from logging out of the system when the Alarm Dispatch window is open.

Site Duress Codes
Added Duress Codes to the Site Code Words tab of Data Entry.

Duress Codes Appear on top and in Red when verifying contacts.

Duress Code Matches log as the Operator Action 'VDURESS'.

Duress Codes appear in Red in the Site Lookup/PIN Code Word Search.

Duress Codes appear in Red in the flyout of the Site Summary window.

Operator Actions

Operator Actions for Partial Delays can be configured with a Schedule. When outside the schedule, the Operator Action will delay the Alarm until the Schedule is Active.

Site Group

Added site counts to the Site Group Summary information to display the number of Active, Out of Service, and Total Accounts that belong to the Site Group.

Added Sub Site Groups tab

Added Xmit Codes tab to display the codes that are reserved to the Site Group.

Added Agency and State License tab to Site Group. Site Summary flyout – agency license(s) will display; if no agency license then state license will display if exists. Alarm Dispatch – agency license will display in call list flyout, agency instructions window, and dial window.

Manual Event

Operators have the ability from the Alarm Dispatch window (regardless of the Lock Status) to Manually Log an Event with a Comment. The Available Events are limited to Events belonging to the 'Manual' Service Type.

Code Word/PIN Required

A 'Proceed Anyway' button has been added to the Site Rule - Code Word/PIN Required to Full Clear validation.

Alarm Buffer (All)

The Alarm Buffer (All) window has been restructured

The Alarm Summary shows a list of Alarm Counts by Priority Group.

The Alarm List displays 25 Alarms, with more available by navigating with the More and Previous buttons. The Alarm list can be filtered by the Parameters in the top left pane.

When the 'Auto Refresh' Flag is checked (default), the Alarm List will refresh automatically. When unchecked, the Alarm List will not refresh. The Alarm Summary will continue to refresh automatically, with the Alarm List easier to navigate with the More and Previous Buttons.

Auto Process SMS Keyword

SMS Auto Processes include an SMS Keyword list (accessed by the Key Button). If one of the Keywords listed is returned via SMS in response to the Auto Process, the Event Code associated with the Keyword is logged and an SMS message sent back with the associated Reply.

Phone Type
Do Not Call option added to make a phone available for SMS but not available in the call list.

Alarm Confirmation
Functionality added to the Alarm Confirmation setup to configure 'Escalated' alarms. When two points assigned to the Alarm Confirmation are tripped within the Confirm Period, an additional event code associated with the Alarm Confirmation is logged.

Alt Device ID
Added Alt Device ID to Device. If there is a value in this field, it will override the Xmit# for signal processing.

Alt Device ID displays in the fly out in Alarm Dispatch

Device Configuration

Event Code Overrides
Added Event Code Override fields for a point to define the Priority, Delay, Alarm flag, and Auto Process of the Event Code that will be generated when the point is tripped

Separate Alarms
Separate Alarm flag has been added to Device Configuration. A point with the separate alarm flag selected will create a new alarm event when tripped that is dispatched separately from other signals at the same time. The other alarm will appear like another Device in the list on the Alarm Dispatch pane. This is intended to be used for messages such as environmental signals which require separate actions.

Quick Configuration
A Quick Configuration tab has been added to the Site Data Entry window

Data Entry Quick Configuration does not have the complexity of the full Configuration tab but is intended for entering in simple information such as defining the point with equipment description information.

Configuration View
A Configuration View button to the Alarm Dispatch Site Summary to see the information in the Configuration in View Only mode

OOS Category and Test Category
Delete functionality has been added to the setup tables.

Jobs (Guard Dispatch and Service Tickets)

A Job tracking function has been added to the system. Jobs are accessed from the Site Summary of the Alarm Dispatch window. More information on Jobs can be provided on request.

Site Documents

A Documents tab has been added to the Site Data Entry window.   A Document Description is entered on the list. Documents are uploaded into the system as Document pages.