

Stages Release Notes

stages™ Version: 2.1.3

Release: Feb, 2008

Below are notes pertaining to features included in the 2.1.3 release of stages™.

General Application

Enhanced presentation of List windows.

Added Help button with link to Online Wiki topics.

Auto-Complete

Added Auto-Complete functionality to many fields. Auto-Complete supports the wildcards % or ? for multiple characters, and _ or * for single characters. The first 15 results are displayed.

List of Fields:

(AbortGroup, ActionPlanSearch, AddressUsage, AlarmConfirmation, AlarmDisposition, ATIDueTime, Authority, AutoProcess, CallDisposition, CharacterCode, City, CloseEventCode, CloseTime, CommentBig, ContactListType, DayTime, DefaultTestCategory, DeviceType, DispatchRetrieveOpAct, DispatchType, EarlyOpenEventCode, EffectiveTime, EmailTemplate, EndTime, EqLoc, EqType, EventCode, ExpiredTestEvent, ExpireTime, FailOpenEventCode, FailTTEEventCode, HistoryTestCategory, LateOpenEventCode, NewDeviceOOSCat, NoRecipientEventCode, OOSCat, OpAct, OpActComment, OpenEventCode, OpenTime, PhoneType, Region, Relation, ReportCode, ReportFrequency, ReportType, RunTime, ServType, SigForm, SignalCode, SignalStatus, SiteGroupSearch, SiteGroupType, SiteStatus, SiteType, SQL_WaitTime, StartTime, State, TaskType, TestCategory, TestOption, ULCode, UserRegion, UserRole, ZipCode)

Event History

Changed styles on History displays for Recent History and site Event History (stages and external applications) to make easier to read.

Added a black line to indicate the start of a new day in the event history. Added a red line to indicate the start of a new alarm. (If a new alarm and new day are the same event, the red new alarm line is displayed.)

Alarm Dispatch window

Added field in the Call List to display the last number called.

Added highlight to the current step of the Action Plan in the Step Navigator.

Added field in the Alarm Dispatch pane to display the Point the alarm has tripped.

Added Hot-keys to switch the focus onto tabs in the Alarm Dispatch window.

Shift+Alt+W – Dispatch Wizard

Shift+Alt+C – Call List

Shift+Alt+M – Manual Dial

Shift+Alt+H – Recent History

Shift+Alt+S – Device Status

Shift+Alt+T – Test History

Shift+Alt+R – Recent Changes

Added time of last Status Update in the Tripped Points pane of the Device Status.

Added Test History Tab to display points placed on test/runaway.

Added Hotkeys for Alarm Lock button and Lock for Dispatch Link.

Shift+Alt+L – Lock for Dispatch/Unlock

Shift+Alt+K – Lock Button

The comment field in the Calling pane has been enlarged.

Standard Comments

Added Standard Comments setup window. (Setup | Operator Action Setup | Standard Comments) Added Standard Comments View and Standard Comments Write Permissions. Standard Comments can be entered in the Call Disposition and Operator Action comments field by using the Auto-Complete.

Auto-Feed

Improved Auto-feed performance.

Added Next Alarm function to Site Menu (*Ctrl+Alt+X*) to open the next available alarm in the operator's queue. This can be done when not in auto-feed mode.

Switching the Active Server

The switching of Active Server process has been improved.

Manual Lock users in Autofeed mode will still be in autofeed after the switch.

Problems with users signing on during the switch have been addressed.

Region

Added new window pane for Dispatch Group Override – The field is display only on the list and edited in the new detail pane. Added Permission 'Region –

Override Dispatch Group' (Setup | Dispatch Queue Setup | Region View | Region – Override Dispatch Group) for users who can change just the Override Group, but not edit the Region itself.

Dispatch Queue

Separated permanent and temporary Dispatch Queues into two separate lists – The Dispatch Queue (permanent) list now includes a “Create Temporary” button that copies the permanent queue into a temporary queue. The Temporary Queues are listed in the pane below the Dispatch Queues. Added Permission ‘Temporary Dispatch Queue Write’ (Setup | Dispatch Queue Setup | Dispatch Queue View | Temporary Dispatch Queue Write) for users who can create/change Temporary Queues, but not permanent queues.

Mass On Test/Runaway

Added pane to Mass On Test/Runaway to list mass on tests/runaways that have been placed with function to clear the test.

Setup Table Changes

Added Setup Table Changes window (Utilities | Lists | Setup Table Changes) to list the changes by setup table/date that were made to setup tables. Details displays the time, operator and the data change that occurred. Added Permission ‘Setup Table Changes’ (Utilities | Lists Menu | Setup Table Changes).

User Roles

Added User Role option to enter the Auto Logoff minutes used by that role of operator. Values entered by User Role overrides the global value in the stages™ Options window.

Agency Instructions

Added check-box ‘ack required’ to make the common agency instructions require acknowledgement before dialing. The operator can then choose to continue to call that agency or cancel and select a different one to dial.

Action Plan Setup

Added check-box ‘required with parent’ to Action Plan Item setup to delay a higher priority alarm overriding the action plan until a chain of steps is completed.

Global Action Plans are now created/modified in an “Edit Mode” that will not take effect on the Action Plan until the changes are ‘Activated’.

Added Action Item Insert to add steps from one action plan to another.

Added SQL utility to Import/Export an action plan from one database to another.

Action Plan Assignment

Dispatch Type/Site Type - added Dispatch Type Site Type AP Rule pane to Dispatch Type window (Setup | Site Setup | Dispatch Type) to allow Action Plans to be assigned to Dispatch Type/Site Type combinations.

Agency/Dispatch Type – added Agency Dispatch Type AP Rule pane to Agency window (Setup | Agency Setup | Agency) to allow Action Plans to be assigned to Agency/Dispatch Type combinations. The Agency/Dispatch Type combination will override Agency/Site Type combinations.

Device Test/Runaway

The Device Test/Runaway window has been restructured into one window. Points/Events are now entered in a multi-select lookup and can be added during the test.

stages™ Options

Added option to set Max # of Event History lines to display.

Permit Lookup

The Permit Lookup allows for partial searches.

Active Sessions

Active Sessions includes a field to display the operator's initials.

Alarm Buffer (All)

Region displays as [Region] – [Region Description] in the Alarm Buffer All.

Excessive Activity

Added Excessive Activity window. (Utilities | Operator Supervision | Excessive Activity)

New Permissions

Setup | Queue Setup | Dispatch Queue | Temporary Dispatch Queue Write Setup | Queue Setup | Region | Region – Override Dispatch Group

Utilities | Lists Menu | Setup Data Table Changes
Utilities | Operator Supervision | Excessive Activity
Utilities | Operator Supervision | Excessive Activity | Excessive Activity Write
Setup | Operator Actions Setup | Standard Comments
Setup | Operator Actions Setup | Standard Comments | Standard Comments Write