Stages Release Notes
stages™ Version: 2.1.5
Release: May 2008

Below are notes pertaining to features included in the 2.1.5 release of stages™.

Status Bar
Added Status Bar to the bottom of application to display:

Auto Feed Status | Queue Assignment | Current Site Name | Current Xmit# |
Name of Contact Verified | Office Time

The Status Bar displays a Warning icon when other users are accessing the same site, in Alarm Dispatch, Data Entry, or the External Applications. Messages can be sent to the other users.

Alarm Dispatch Window
The Alarm Dispatch Window cannot be dragged off the viewable screen. The minimum size of the window will always be in view.

User Role
Added Alarm Force Maximize Flag to User Role. When turned on, the stages Browser will be maximized when the operator has a take on an alarm.

Added User Role assignment to User Groups. Users assigned to the User Group will belong to the User Group User Role unless overridden in the Application User setup.

Stages Browser Wrapper Version 1.0.5
Updated Stages Browser Wrapper
(www.secglobe.net/wiki/index.php?page=stagesBrowser)

History
Added Refresh Button to the corner of Recent History and History to refresh history with the most recent entry on top.

Alarm# in Site History, Alarm History and Site Lookup has been shortened to 5 digits. When Alarm# reaches 99999, the next alarm will restart at 00001.

History includes an Email button for an 'Email Sent' entry and SMS button for an 'SMS Sent' entry that opens a window to view the Email/SMS recipients, subject and body.

The ANI and DNIS signal information will display in the flyout when applicable.

Site Group Schedule
Added Site Group Schedule

Site Group Schedules are applied to sites by Area in the Area & Open/Close tab. (see below)

Signal Search

Added Signal Search utility (Utilities | Processing | Signal Search) to search signals that logged an event into history. The results can be filtered by date range, task#, and ANI phone number.

Runaway Threshold

Added Runaway Thresholds (Setup | Alarm Processing | Runaway Threshold) to log an event if a site has received a number of signals in an hour. The thresholds are assigned on the Site pane of Site Data Entry.

Site Lookup

Re-organized the Search fields to provide more height for results

Added flag to include OOS sites in search. By default, the search will not return sites in OOS.

Added search by Email Address. When Email Address is entered, the column will appear in the results list.

Added option to search for PIN/CW using wildcards. This option is off by default (recommended), but can be turned on in stages™ Options. When PIN/CW is entered, the column will appear in the results list.

When Alarm# is entered, the column will appear in the results list. When searching, all sites with that alarm# in their history will return with the most recent on top.

Site ID1 and Site ID2 have been taken out of Site Name and given their own search fields.

Action Plans

Added Variables to the Action Plan Notes and Action Plan Item Dispatch Instructions rich-text fields

Out Of Service (OOS)

Devices are placed in or out of service from the In/Out of Service buttons on the Site Data Entry window. Devices can be set with a date to go out of service. Placing a device in or out of service requires manually entering the xmit#.

OOS sites by default do not show in site searches. They can be searched by selecting the display OOS flag.

Call List

Agency Type is displayed after the agency

Alarm Statistics Utility

The Alarm Statistics utility displays the time since the Alarm entered the queue, rather than the time since the alarm event to allow for partial cleared and re-prioritized alarms.

SMS Phone Type

The SMS flag has been added to the Phone Type setup window (Setup | Phone Setup | Phone Type) to allow the Phone Type to receive SMS through Auto Processes (with the Auto-Notify flag enabled) and Dispatch SMS.

Dispatch SMS

Added ability to manually send out SMS messages from Dispatch to Site and Site Group phone numbers setup as SMS phone types. Dispatch SMS utilizes templates set up in the SMS Template window (Setup | Alarm Processing | SMS Template).

Inbound SMS

SMS PINs are granted to Site Group Contacts. The PIN is required for certain SMS functions (i.e. On Test). The PIN expiration timeframe is setup in the stages™ Options window.

In the stages™ Options window, the SMS Test Category is entered. All devices placed on test will have the entered category.

IVR Script

Added IVR Script (Setup | Alarm Processing | IVR Script) for outbound IVR.

Reports

Reports can be generated and attached to an outbound email using the Email Reports window. (Reports | Email Reports)

Servers

Users can only 'Set the Active Server' in the Servers utility. Write functions have been removed.

Area & Open/Close

In Site Data Entry, the Area data entry has been moved from the Device Configuration tab and into its own tab 'Area & Open/Close'.

Unscheduled Disarm Rules have been added to the Area & Open/Close, to set up conditions to allow certain users to open the area outside of the normal schedule. The rule can be applied a schedule for when it is allowed, and the maximum opens allowed during one Closed period.

Videofied Integration

Stages can receive alarms from Videofied and tie the signal to a site. The video can be launched by pressing the Video Button in the Recent History.

New Permissions

Send SMS (Site Access | Alarm Dispatch | Send SMS)

Device In/Out of Service (Site Access | Data Entry | Device In/Out Service)

Area & Open/Close (Site Access | Data Entry | Area & Open/Close)

SMS Template View and Write (Setup | Alarm Processing | SMS Template)

IVR Script View and Write (Setup | Alarm Processing | IVR Script)

Status Bar

Other User On Site (Status Bar | Other User On Site)

Send Messages (Status Bar | Other User On Site | Send Messages)

Signal Search (Utilities | Processing | Signal Search)

Runaway Threshold (Setup | Alarm Processing | Runaway Threshold)