

Stages Release Notes

Stages™ Version 2.1.7

Release: July 2009

Below are notes pertaining to features included in the 2.1.7 release of stages™.

Schedule

Added Schedule tab to Site Group

Site Group Schedules can be applied to sites on the Area & Open/Close tab

Temporary Schedules include a Calendar option which defines when it is in effect.

Recurring On Test

Added 'Recurring' flag to the on test entry

Recurring Tests are given schedules for days/times when the device will be on test.

Required Fields

The Language Application has been updated with functionality to make a field required.

Site Group Service Rep

Added Service Rep to Site Group setup

Follow ups can be setup assigned to a stages user.

Pending Follow Ups can be filtered by user.

Created an Operator Action option: 'SupportRep' which will flag the site for 24 hrs in the service rep's Pending Follow Up list

Site Group View Only

Added 'Operators View Only' flag to site group which will make any site belonging to that site group view only to all users with the Operator flag checked in the user role

County

Added County to Addresses and the City/State setup

Site Group Verify for Test

Added 'Verify Contact for Test' flag to site group

If a Code Word/PIN has not already been verified, the Test window will display a Verify Contact button. Once the contact has been verified, the Confirm Button will be available.

Other Users Accessing Site

Added Others on Site icon to the status bar to alert when other users are on the same site in Dispatch, Data Entry, or External Applications. Clicking the icon will open a list of users with the ability to send messages.

Signal Search

Added Signal Search utility (Utilities | Processing | Signal Search) to search signals that logged an event into history. The results can be filtered by date range, task#, and ANI phone number.

Runaway Threshold

Added Runaway Thresholds (Setup | Alarm Processing | Runaway Threshold) to log an event if a site has received a number of signals in an hour. The thresholds are assigned on the Site pane of Site Data Entry.

Alarm Incident Number

Alarm# in Site History, Alarm History and Site Lookup has been shortened to 5 digits. When Alarm# reaches 99999, the next alarm will restart at 00001.

When Alarm# is entered in the Site Lookup, the column will appear in the results list. When searching, all sites with that alarm# in their history will return with the most recent on top.

Auto Process

Added Schedule to Auto Processes with Options to be In Effect during Schedule, Delay Notification until Schedule, or Delay Alarm until Schedule

Added Auto Process Action of 'General – No Notification. Override Alarm Parameters' to use Auto Processes to alter alarm without sending a notification

Contact Verification

If a CW/PIN is used to search a site, it is automatically logged into history as CW/PIN match.

The Current CW/PIN match is displayed on the Status Bar

The Data Entry window displays an alert when a CW/PIN has not been verified.

Call List

Inactive contacts/phones are displayed muted in the call list.

Incoming Calls

Added Incoming Call window that ‘pops’ up when a call is sent to an operator. The operator can open the Alarm Dispatch window or Site Group window from a list of sites/site groups matching the incoming phone number.

Medical Monitoring

Added Patients button to Contacts, with the ability to enter Physicians (as Agencies), Insurance Information, Allergies, Medical Conditions, Medical History, and Prescriptions. The system expects the Physicians to be entered as Agency Type ‘Phy’.

If there are patients entered into the site, a Patients tab appears in after the Call List tab. Patients can be opened from a list to view their medical information.

Added Setup tables for Allergies, Medical Conditions, and Prescriptions under the Medical Setup submenu.

Live Test

A Test Category can be set up with an event code to Create an Alarm when a signal is received in test status. The event code can generate an alarm and drive an action plan.

Permissions

Patients, Patients Write (Site Access | Data Entry | Contacts | Patients)

Allergies, Allergies Write (Setup | Medical Setup | Allergies)

Medical Conditions, Medical Conditions Write (Setup | Medical Setup | Medical Conditions)

Prescription, Prescription Write (Setup | Medical Setup | Prescription)

Phone Masks (Setup | Phone Setup | Phone Mask)

Signal Statistics (Utilities | Processing | Signal Statistics)

User Access has been moved from under Site Group to under Site Group Contacts