Release Notes for stages[™] Version 2.2.3 April 23, 2010

Quick Call

Quick Call window has been added to handle incoming Phone Calls. The Quick Call window is accessed from any of the site searches.

Qui	ck Call															X
		Quick	Call			a 🐨 🗙 🕢 Site Vie	ew				Notes in Effect	t				
	Xmit#	Status	Commun	ication Type	current tim	ne 04/23/10 15:00:03	3		F							
	f1234	Test			site nam	10 Floyd's Unreal Re	sidence									
	f12345	Normal			site statt	IS ACTIVE										
	f5678	Normal			addres	s Glassell 404 Apt#	3-a Ridiculou	is Lengt	ns for the Addr2!							
						Anaheim, CA 928	08									
					$\mathcal{P} \rightarrow$											
Dev	/ice Tests/Runa	way History	y Manua	Event Contacts	Quick Config	Call List										
		Device	e Tests/R	unaway												
	Catego	ory		Test/Runaway	Туре	Details		Initials	Test Effective	Test E	xpires	Xmit	¢	~		
\otimes	🕅 🛛 🕅 On Te	est by Insta	ller	Test	All			BMW	04/23/10 14:59:00	04/23	/10 17:59:00	f123	4			
W	ONE	HOUR TEST	т	Test (Future)	All			BMW	05/21/10 16:51:00	05/21	/10 17:51:00	f123	4	=		
W	ONE	HOUR TES	Т	Test (Future)	All			BMW	05/21/10 16:51:00	05/21	/10 17:51:00	f567	В			
	On Te	est by Instal	ler	Recurring	List	Including the Fol	lowing Items:		03/10/10 00:00:00	05/24	/10 23:59:00	f123	4			
	On Te	est by Subs	criber	Test	All			BMW	04/23/10 10:53:00	04/23	/10 14:53:00	f123	4			
	On Te	est by Subs	criber	Test	All	B, Fire		BMW	04/23/10 10:53:00	04/23	/10 14:53:00	f567	8			
	On Te	est by Instal	ller	Test	All			BMW	04/21/10 16:13:00	04/21	/10 19:13:00	f123	4			
	ONE	HOUR TES	Т	Test	All			BMW	04/21/10 16:17:00	04/21	/10 17:17:00	f123	4	~		
Pla	ce on Test							X	Test Events							
	category	y 👘	^				Date		Event / Operator Act	ion	Initia	als	SigCd Po	int Des	cription Use	er Name 🛛 🛛 Are
	type	e 🔽 All poin	its will be	placed on test			04/23/1	0 15:00	11 Place on Test		BM	W				
	effective date	e 📃	📻 time													
	expire date	e	time													
	test commen	t														
prim	hary/secondary	🗸 🔽 Primary	/ and Sec	condary Xmit#												
	site tes	t 🔲														
\checkmark																
-	-					1										

The Quick Call window has the device list, site summary and site note similar to the Site Data Entry window, with Tabs for On Test, History, Manual Event, Contacts, Quick Config (view) and Call List (view). Function Buttons on the site summary include Data Entry, Alarm Dispatch, Notes, In/Out of Service, Alarm History, Verify Contacts, and Related Sites.

The On Test list (in Quick Call, Alarm Dispatch, and Site Data Entry) displays the last 20 test events. Current Tests are blue and bold. Scheduled Tests (Future) are black. Expired Tests are muted and italicized. Recurring Tests display the day/time schedule to the right and are black when not in effect, blue and bold when in effect, and muted and italicized when expired.

	III III Device Tests/R	unaway							
	Category	Test/Runaway	Туре	Details	Initials	Test Effective	Test Expires	Xmit#	^
8 2	On Test by Installer	Test	All		BMW	04/23/10 14:59:00	04/23/10 17:59:00	f1234	
T	ONE HOUR TEST	Test (Future)	All		BMW	05/21/10 16:51:00	05/21/10 17:51:00	f1234	
U	ONE HOUR TEST	Test (Future)	All		BMW	05/21/10 16:51:00	05/21/10 17:51:00	f5678	
	On Test by Installer	Recurring	List	Including the Following Items:		03/10/10 00:00:00	05/24/10 23:59:00	f1234	
	On Test by Subscriber	Test	All		BMW	04/23/10 10:53:00	04/23/10 14:53:00	f1234	
	On Test by Subscriber	Test	All	B, Fire	BMW	04/23/10 10:53:00	04/23/10 14:53:00	f5678	
	On Test by Installer	Test	All		BMW	04/21/10 16:13:00	04/21/10 19:13:00	f1234	
	ONE HOUR TEST	Test	All		BMW	04/21/10 16:17:00	04/21/10 17:17:00	f1234	~

Quick Call permission has been added under the Site Access permission. The Quick Call permission grants access to all the functionality of the Quick Call window except the buttons to access Data Entry and Alarm Dispatch windows, and the Contacts tab. The Contacts tab loads if the user has permissions to it through Data Entry.

Site Lookup

Agency, Permit, and County have been added to the Site Lookup.

A Clear All Button has been added to the search to clear all information entered in the search fields.

Site Lookup Input							
xmit# r32	site status	^		id1	id	2	
site name	site type	^	а	It device id			_
phone	site group	<u>^</u>	S	treet name			
pin/codeword	region	<u>^</u>		address			
alarm#	ul code	~		address2			
email address	agency		🗅 city, state	e, zip code			
job#	permit			county		I	
attend to allow a set.	de aud efferenden 🗖						
sites in alarm only includ	de out of service						
T X X							
Site Lookup							
Xmit# Na	ame	Phone	Site Status	Туре	ID1	ID2	Address
🔼 🕲 🔎 ab456 🛛 Ch	hone Figgins Residend	714.272.2382	Active	Commercia	I	4123	E Katella Av
🔼 🕲 🔎 R32-4123 Cł	hone Figgins Residend	714.272.2382	Active	Commercia	I	4123	E Katella Av
🔼 🕲 🔎 R32-4560 Cr	rane, Denny	5041	Active	Residential		4560	E Grove Ave
🔼 🕲 🔎 R32-1448 🛛 Jo	oe's House		Active	Residential			123 E Main
∠ 🕲 🔎 R32-7878 🛛 W	ayne Residence		Active	Residential			
🔼 🕘 🔎 R32-9123			Active	Test			
∠ 🕲 🔎 R32-0528 🛛 Ar	achaim Tire and Wheel		Activo				
	laneim me and wheel		Active	Commercial			1234 E La Pa
🔼 🕲 🔎 R32-4199 🛛 Ar	nother Chone	714.272.2391	Active	Commercial Commercial		4123	1234 E La Pa E Katella Ave
∠ 🕲 🖓 R32-4199 Ar ∠ 🕲 🖓 R32-1234 AF	nother Chone	714.272.2391	Active Active Active	Commercial Commercial Commercial		4123	1234 E La Pa E Katella Ave 1123 Tiger Re

<u>On Test</u>

On Test Without Verification button has been added to the On Test window. This is secured separately under a new Permission under the On Test permission.

The Clear Test Button has been changed from a check mark to an 'x'. Device Clear Test and Extend Test confirmation windows include a comment field.

	Device Clear Test	X	1
	category On Test by Installer		l
\times	test effective 04/23/10 14:59:00		l
3	test expires 04/23/10 17:59:00	_	
ন্থ	comment		ľ
			ļ
			F
			ŀ
	-		ŀ
Place o			
	ante appr		

A problem with the On Test Proceed Anyway function has been corrected.

Site Summary

Site Language and Central Station License have been added to Site Summary (flyout).

Alarm Dis	patch (R32-4123, C	hone Figgin	is Resid	lence)			
15:22:38	Locked for Dispate	ch		Enter Auto Fee	ed Dispatch Action Wizard	Call List Y Patients Y Instructions Y UDF Y Manual Dial	
xmit#	# R32-4123 Chone F	iggins Reside	ence (41	23)		Dispatch Action Wizard	Step Navig
address	E Katella Ave N.	1500 (13th Fl	oor, W	est Site) suite 24			
alarmt	Ananeim, CA 928	iU8 		un test Astis	alarm#	3538 Commercial - Burglaryxxxx, test - Active	
	: 123 Alarm Co. Wo	odbridge Horr	ngiaryx) ne Owne	xx, lest - Active	alarm#	353801	
permits	ANA-445579 Norm	al E1234332	4 Norma	al IA 111 Expired	site phones	714.272.2382, 213.123.3321	
code words	PlayBall, RallyMon	key, NOKC, J	peanut,	Baseball	dispatch types	Burglaryxxxx, test	
info	LOCKBOX# 5783	29			region	California (CMT 09-00) Desife Time (US & Canada): Timesa	
	Site General Info H	lere. Lots of S	Seats, B	ig Scoreboard.	language	English	
	Very crowded for a	few hours on	i some d	days in the	cross street	Katella and State College Blvd	
	summer. Firework:	s on Fridays.			subdivision		
	need some green i	nere.			directions	Not in Los Angeles. More than 50 miles from Los Angeles!	
	1 47 V M	X == 🗐	L	i 🏝 🚔 🔜 🖊			
				s _= -			
Notes	In Effect				map		
					map page		
					map coordinates		
	🐨 🔀 🚺 Alarm D	ispatch			pets		
Xmit#	Alarm Time Pri	Event Code		Point Status	site group info	1 - 123 Alarm Co	
🖵 R32-4	123 02:00:02 0	Fail to Clo	se per	p Normal		5 . Woodbridge Home Owners Association	
🖵 R32-9	199	Secondary	Xmit	Normal		Woodbridge Homeowner's Association	
🖵 ab456	11:32:35 30	Fail Timer	r Test A	le Normal		You pay an arm and a leg for our beautiful lakes.	
7							
Recent Hist	ory Y Device Status Y *	Test History Y N	lass Test	/Runaway Y Active Jo			
Recent H	story						
52	Date	Xmit#	Initials	Event / Operator Actio			
	04/23/10 15:21:36	R32-4123	DIVIVV	Access on Dispat	id1	4102	
	04/23/10 15:00:22	R32-9199	IM	Clear Test	IQ2 device type	4123 Acme-Acme Alarm Panel	
JI /	04/23/10 15:00:18	R32-4123	тм	Clear Test	ul code	CS Burg	
II /	04/23/10 14:59:56	R32-9199	ТМ	Place on Test	duress codes	Error, Štrikeout	
J1 /	04/23/10 14:59:56	R32-4123	тм	Place on Test	site group license	Dealer License# xyz123fire - Anaheim Hills Fire Department	t
ŢŢ	04/23/10 14:58:56	R32-4123	ТМ	PIN Verified		Dealer License# xyz123police - Anaheim Hills Police	
II /	04/23/10 14:47:27	R32-4123		LateTT - Late Tin	auga (* * * * * *	Dealer License# 03/51932 - California	
ŢŢ	04/23/10 14:38:46	R32-4123	BW	PIN Verified	support rep central station license	Dryan weissman, License# AH FIRE 30317 - Anabeim Hills Eire Department	
II /	04/23/10 14:02:01	R32-9199		3923 - Test Expire	contrar station neelise	License# Medical 666 - We Save You Medical	
II /	04/23/10 14:02:01	R32-4123		3923 - Test Expire		License# CA# 51477 - California	
TIT	04/23/10 14:00:01	R32.4123		LOPALM - Live O			

<u>Alarm Buffer All</u> Site Group has been added to Alarm Buffer All List. (Groups)

	Alarm Date	Elapsed	Pri	Event Code	Operator	Locked by	Xmit#	Site Name	City	State	Region	Site Type	Groups	Point Status
<u>]</u>	03/17/10 01:17:23	3 99h:23	16	Burglary Alarm	BMW		f222	test			1 - Test	Residential	Floyd Dealer, Sg4 Super	S Normal
11	04/19/10 08:11:04	1 99h:23	20	Burglary			d99-9999	Smith Residence	Irvine	CA	Ca - California	Residential	123 Alarm Co, Woodbridg	e Points: 7, 17
Ţ <u>1</u>	02/18/10 07:41:12	? 99h:23	30	Late Timer Test	BW		R32-1448	Joe's House	Lake Tahoe	ca	ca - California	Residential	123 Alarm Co	Normal
11	04/04/10 11:09:11	1 99h:23	30	Late Timer Test			R32-7878	Wayne Residence			CA - California	Residential	123 Alarm Co	Points: 6
Ţ <u>1</u>	04/16/10 18:44:27	f 99h:23	30	Fail Timer Test A	1		R32-4560	Crane, Denny			NY - New York	Residential	123 Alarm Co, Security C	o Normal
11	04/21/10 11:32:35	51h:54	30	Fail Timer Test A	IBMW		ab456	Chone Figgins Resid	Anaheim	CA	CA - California	Commercial	123 Alarm Co, Woodbridg	e Normal
<u>]</u>	04/22/10 15:53:04	1 23h:34	30	Late Timer Test			D55-0000	NOT the Red Runner			CA - California	Residential		Normal
<u>]</u>	12/12/09 15:29:34	99h:23	100	Unsupported Form	DC		TASK207	Receiver Site			CA - California	Commercial		Normal
Ţ <u>1</u>	04/01/10 16:01:00) 99h:23	100	Task Error	BMW		EmailService	Email Service				Test		Normal
<u>]</u>	04/07/10 10:58:56	5 99h:23	100	Point Failed to Re	e BMW		f234	bryan test			1 - Test	Residential	Floyd Dealer, Sg4 Super	S Points: 7, AC

<u>Mass On Test</u>

Mass On Test has Auto Complete features and will default the start and end times like the Device On Test.

History

The background for events from today is blue, and the background for events from previous days is gray.

T	Recent History												
	65	Date	Xmit#	Initials	Event / Operator Action	SigCd	Point	Description	User				
	ŢŢ	04/23/10 10:18:	27 f1234	BMW	Full Clear								
1	ŢŢ	04/23/10 10:17:	31 f1234		EmailSent - Email Sent								
l	TIX	04/23/10 10:17:	30 f1234		110 - Fire!!!	BA	1	Smoke Detector					
1	ŢŢ	04/23/10 10:16	59 f1234	BMW	Full Clear								
l	ŢŢ	04/23/10 10:13:	13 f1234	BMW	Access on Dispatch Window								
1	ŢŢ	04/22/10 12:16:	01 f1234	BMW	Code Word Given								
l	ŢŢ	04/22/10 11:54:	41 f1234	PT	Code Word Given								
I	ŢŢ	04/22/10 11:53	40 f1234	PT	Code Word Given								
ľ	ŢŢ	04/22/10 11:49:	59 f1234	PT	Code Word Given								
	TITI	D 04/22/10 11-44-	4.4 f123.4	PT	Code Word Given								

Service Type has been added to the History flyout.

Test History

Current Tests are included in the Test History tab.

Call List

A stagesTM Option "Name Format" has been added to manage how the Contact Names are displayed in the Contact List and the Call List. Keywords of Title, First, Middle, Last, and Suffix are used to create the name format.



- 19		5 Call List							Đ
AP	#	Name	Agency Type	Phone	Туре	Call Disposition	Order	Relation	^
\checkmark		Site		949.123.4567	Premis				
\checkmark		Civic Center	Police	949.534.2222	Work				
Image: A start of the start		Civic Center	Police	949.534.2222	Work				1 =
\checkmark	10	Jane Smith		714.789.4561	Cell			Owner	-
\checkmark	60	Mr. John Q Smith Jr.		949.998.4298	Cell			Owner	_
\checkmark	60	Mr. John Q Smith Jr.		949.998.4299	Work			Owner	
		Irvine Fire Department	Fire	949.555.1234	Work				
		Irvine Fire Department	Fire	949.555.9999	Cell				-
		Anaheim Hills EMS	Medical	714.777.1256	Premis				
		Anaheim Hills EMS	Medical	714.123.1231	Secon				~

The order of the Call List is always the same, regardless of the current Action Plan.

Site Permit

The permit rule on Site Permit has auto-complete.

Site Dispatch Types

All Dispatch Types are listed. Dispatch Types that are checked apply to the Site.

Ag Dis	encies Y Dispatch Types Y Action patch Types	Plan Rules Y
	Dispatch Type	
ম	Burglarysadfsadfsadf	
√	Guard Enhanced Intrusion	
Π	Intrusion	
П	Burg IVR Cancel	
√	SMS messages	
Π	sss type	
Π	Alternate Intrusion	

Schedules

Schedule Defaults has been added to the Schedule Setup and will be defaulted in when a schedule is added. View and Write Permissions have been added under the Schedule Setup.

The Area and Schedule tabs have been merged. Unscheduled Disarm Rules is opened in a modal window from a button in area.

Contacts Y Ste Y Device Y Config Y Temp Config Y Area & OpeniClose Y Code Words Y Auto Process Y Action Plans Y Report Distribution Y Changes Y Quick Config Y												
Area Description Open Event	Close Event	Sched‡ Alt Xmit#	Site Group Schedule									
	<u>^</u>	1										
2	^		<u>^</u>									
ZHE VX 5 Schedules	Z+EVX Schedule Times (1)											
schedule# 1 Permanent	Day of Week Times											
description normal	Sunday 09:00-18:00											
fail open event	Monday 08:00-21:00											
fail close event	Tuesday 05:00-06:00, 08:00-21:00											
early open window 30	Wednesday 08:00-21:00, 23:00-Thu 01:00											
late open window 30	Thursday 08:00-21:00											
early close window 30	Friday 08:00-21:00											
late close window 300	Saturday 09:00-18:00											
early open event OK ARLY Opening (per pane												
late open event	Time Entry Detail		IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII									
schedule)	Z+日マズの Time Entry		Holiday	Effective Date Expire Date								
early close event CK Early Close (per alarm	day code 🔽		I Memorial Day	05/26/08 05/26/08								
panel schedule)	add/replace A 🔽 Add		Thanksgiving Day	11/27/08 11/27/08								
panel schedule)	open (hhmm)											
Add Temporany	close day 🔽 Same Day											
Add relipoidly	close (hhmm)											

Central Station License#

Central Station License# has been added to the State and Agency setup windows.

EZ t e	⊠X≦5 State	e				X
	State	Country	State Name	Central Station License		1
	CA	USA	California	CA# 51477		
BWX	NY	USA	New York			
Agency						
Agency		100			0	
	gency type 🔽 Fi	re				
	name Anah	eim Hills Fire D	Departme			
perm	it required 🔽					
in	structions Fire p	ermit# is <mark>requ</mark>	ired.		A	
common in	structions 1	^ FI	IRE			
central stati	on license AH F	RE 30317				

Follow Up

Follow Up has been added to data entry. The Clear Follow Up button has been changed from a checkmark to an 'x'.



Xmit Code Control

Site Type and a Dispatch Type multi-select have been added to Create Xmit.

Create Xmit	Codes ISS99 202 Intel System III 111132
prefix	47
site group#	AAA Installer
start#	1001
max#	1099
site name	PENDING INSTALL
site type	
dispatch types	
xmit start#	
xmit end#	
device type	<u>^</u>
oos category	
\checkmark	
<u> </u>	

Site Group Counts

Columns for # put in services, and out of service in last 30 days have been added. A Total line and an Un-specified (No Site Type) line have been added at top of list.

Site Group Setup								
Site Group Setup		JX 🖸	Counts				٢	1
# 1	Site Type	Active	005	Total	New In	New O		
name 123 Alarm Co	Total	40	1	41	3	0		Ī
site group type Dealer time zone (GMT-08:00) Pacific Time (US & Canada): Tiiuana	Unspecified	1	0	1	1	0		
parent site group	Test	9	8	17	0	0		
۲	Commercial	17	1	18	1	0		
	Residential	22	0	22	1	0		
Datail Contacte V Dafault Davice V Action Plane V Code Worde V Dulae V S		Groupe	Xmit Code		earch V	Licenses	\sim	į

Site Type setup includes a flag to exclude the site type from the Total line.

	7 X 5	Site Type		
S	Site Type	Description	Exclude From Site Group Total	
5 🐨 🛛 B	iry	Test		
🛛 🐨 🗙 C		Commercial		
🗉 🐨 🗶 R		Residential		
B 🛛 🗙 🗙	x	X00000X		
B B C B R X	ry : : : : : : : : : : : : : : : : : : :	Test Commercial Residential xxxxxx		

	Contact	Detail					
order# 60							
name: first	middle	last		title	suffix		
John	Q	Smith		Mr.	Jr.		
ecv 🔽							
keys 🔽							
authority full	Full	Control					
relation o	Ow	ner					
contact info Leave message on cell phone							
effective date	n tim	e					
expire date	tim	e					

<u>Contact UDF</u> Contact Level UDFs have been added.

Contacts has been added to the UDF Usage pick.

Global Action Plans

Global Action Plans has been added to the Alarm Processing setup window to list Action Plans that are utilized by global Action Plan Rules.

Day Time Day Time Schedules use "Open"/ "Close" as labels.