

Images

Button Images display an Alternate Image in certain situations.

A blue image indicates that there is information stored within the window opened by the button. For Example, the Button images for Documents and Patients are blue when there is document/patient information entered. Device Test on the Alarm Dispatch is blue when a Test is in effect.



A red image indicates that there is a piece of information that cancels or overrides the information that is shown on the screen. For example, Phone Override turns red when there is an Override in effect or the phone has been marked as bad, and Temporarily Inactivate Contact turns red when the contact is inactive.



List Delete

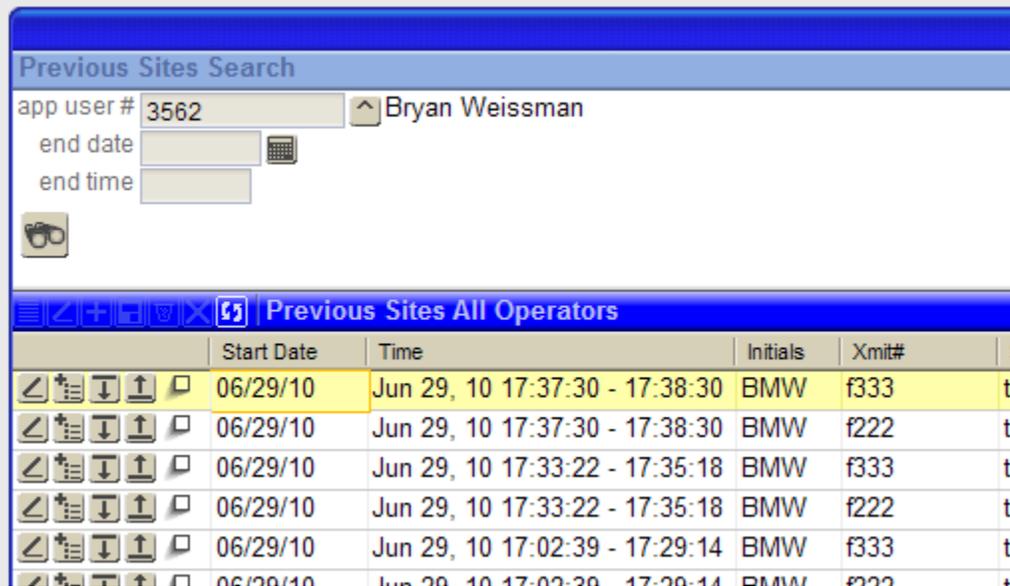
List Delete capabilities have been added to several setup tables.



	Authority	Description	Custom
<input type="checkbox"/>	Basic	Basic	<input type="checkbox"/>
<input type="checkbox"/>	C	Cancel Only	<input type="checkbox"/>
<input type="checkbox"/>	Custom	Contact Custom	<input checked="" type="checkbox"/>
<input type="checkbox"/>	Full	Full Control	<input type="checkbox"/>
<input type="checkbox"/>	OpenClose	Open Close Only	<input type="checkbox"/>

Previous Site Search

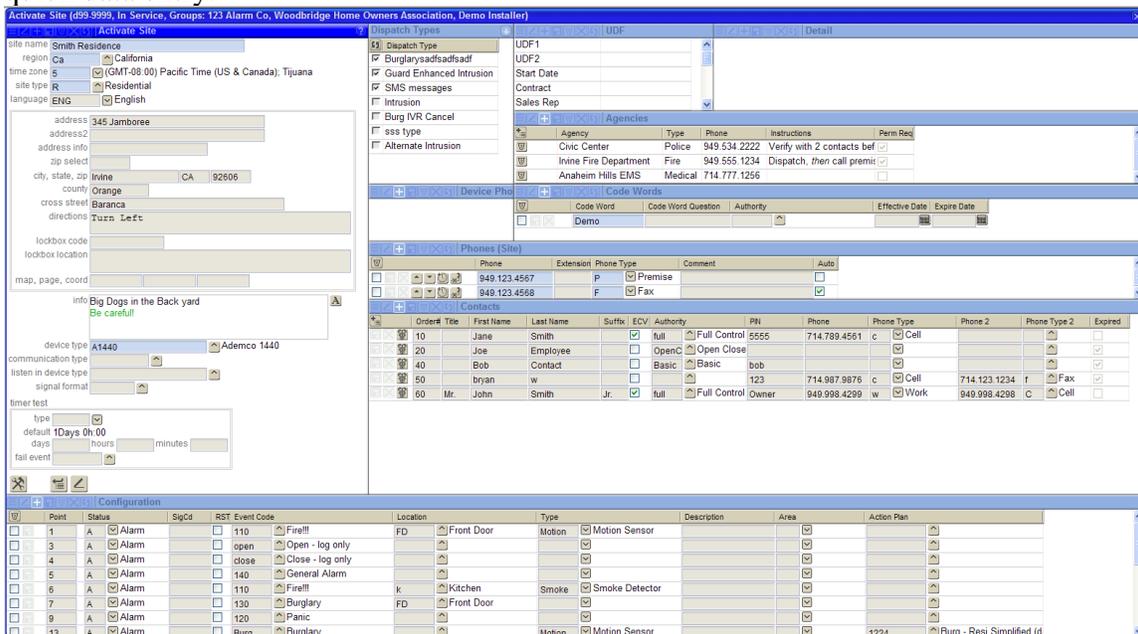
The Previous Site All has been replaced by Previous Site Search. Parameters can be entered for App User Num (blank for all) and an end date/time. More previous sites can be viewed using the more and previous buttons.



A new permission ‘Other Users’ has been added under the Site Group Search. When this is granted, the user can use the App User Num field. When it is not granted, the App User Num field is hidden and the user’s App User Num is defaulted so only the user’s Previous Sites will be available.

Site Activate

Site Activate has been redesigned to bring more information into one single window for quick data entry.



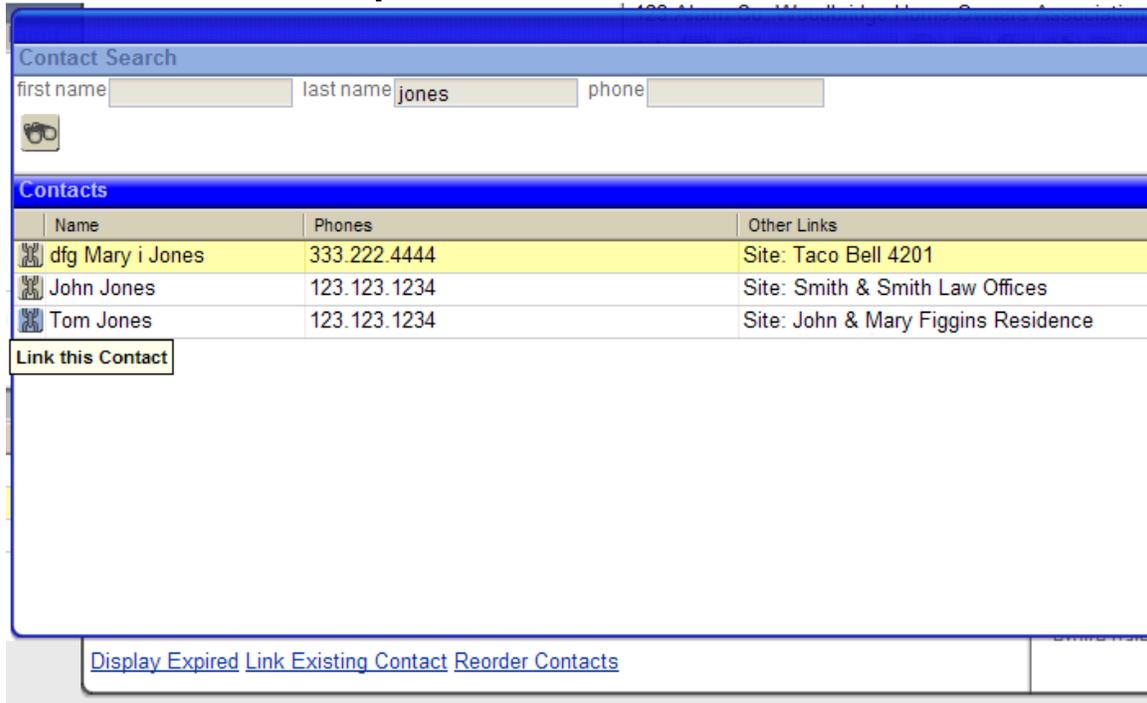
Lockbox

Fields for Lockbox Code and Lockbox Location have been added to the Site data entry window. The fields are displayed in the Site Summary fly-out of the Alarm Dispatch

window. The Variables [LockBoxCode] and [LockBoxLocation] have been added for use in Email/SMS templates and Rich-Text fields such as Site Info and Action Plan Instructions.

Contacts

'Link Existing Contact' hyperlink has been added to the bottom of the Contacts window to attach Contacts that already exist in the database to the site.

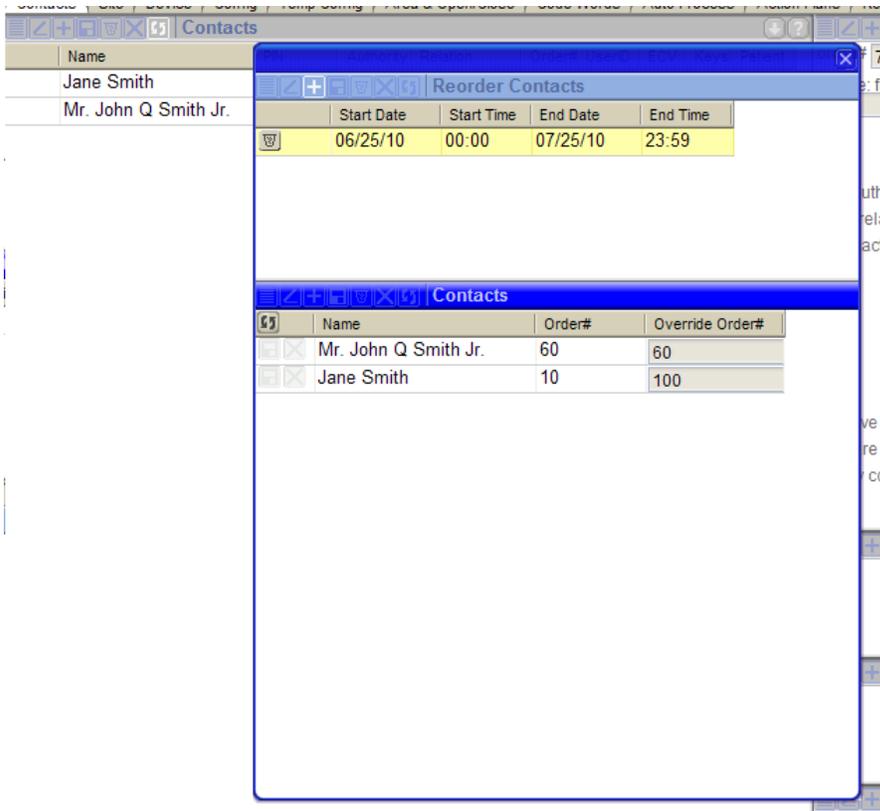


Contacts can be deleted from the Contact Detail.



Link Existing Contact and Contact Delete functionality is tied to the Contact Insert permission.

A Reorder Contact link has been added at the bottom of the Contacts List. A date/time range can be entered to temporarily reorder the contacts for call lists/call routines.



[Display Expired Link Existing Contact Reorder Contacts](#)

When the Contacts are reordered and in effect, the link will display in red.

[Display Expired Link Existing Contact Reorder Contacts](#)

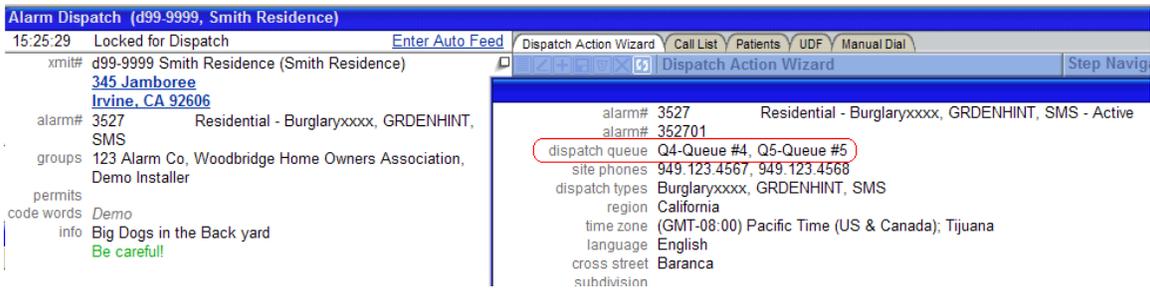
Added Permissions ‘Contact Reorder’ and ‘Contact Reorder Write’ under Site Access | Data Entry | Contacts

Additional PINs can be entered for a Contact with the Addition PIN button on Contact Detail. If there are additional PINs for the Contact, the button is displayed in blue.



Site Summary

Dispatch Queue has been added to Site Summary (flyout) to display the queues that the current alarm is qualified for.

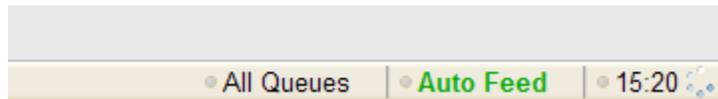


Status Bar

Functionality has been added to change how the Auto-Feed Status is styled for display in the status bar. Styles can be added to the Custom.css file in the Custom folder.

For Example:

```
.StatusPanel_StatusBar .Form_StatusBar-Y_Value_Status
{ font-weight:bold; color:#0a0; }
```



```
.StatusPanel_StatusBar .Form_StatusBar-N_Value_Status
{ font-weight:bold; color:#f00; }
```



Call Routines

Options have been added to Call Routine for 'Stop Call Rule', 'Contact Made Rule', and 'Retry Phone Rule'.

Call Routine	Description	Max Recipient	Max Phone	Verify Code Word	Use Phone Type Order	Stop Call Rule	Contact Made Rule	Retry Phone Rule
BurgContact	Contacts on Burg	99	99	<input type="checkbox"/>		All Attempted	One Contact Made	Contact Made & New
BurgPrem	Initial Call to Premise on Burg. Ring 4 times. d	1	3	<input type="checkbox"/>		One Reached	One Contact Made	All
B20	One try only	99	99	<input type="checkbox"/>		All Attempted	All Contact Made	Contact Made & New
B23	Try 3 times BZ/BC	5	3	<input type="checkbox"/>				Contact Failed & New
BZ999	Try till you die	5	5	<input type="checkbox"/>				Contact Made & Contact Failed
C	Call Contacts	1	99	<input checked="" type="checkbox"/>				Contact Made
FirePrem	Initial Call to Premise on Fire Alarm	1	99	<input type="checkbox"/>				Contact Failed
Inform	Inform Contact of Situation	2	3	<input type="checkbox"/>				New

Stop Call Rule defines when the Call Step is completed. 'One Reached' will proceed to the next step as soon as contact is made with one recipient. 'All Attempted' will keep calling recipients until the recipient list is exhausted. When 'All Attempted' is selected, the Contact Made Rule defines the whether the Action Plan will go to the Contact Made step or the Contact Not Made step. 'One Contact Made' goes to the Contact Made step if at least one recipient was contacted. 'All Contact Made' only goes to the Contact Made step if every recipient was contacted.

The Retry Phone Rule defines which phones are available to call in the step. The standard option is 'Contact Made & New' which will only call phones that have already had a contact made, or have not yet been called. 'All' will call any phone, regardless of

previous calls. ‘Contact Failed & New’ will only call phones that have not already made contact. ‘Contact Made & Contact Failed’ will only call phones that have already been called. ‘Contact Made’ will only call phones that have already had a contact made. ‘Contact Failed’ will only call phones that have already been called and had contact not made. ‘New’ will only call phones that have not been called previously.

Data Change Log

Added Site Group Changes (Utilities | Lists | Site Group Changes) to display the data change log to Site Groups.

The screenshot shows the 'Site Group Changes' application window. At the top, there are filters for 'site group' (set to 1) and 'end date'. Below this is a table with the following data:

Site Group	Site Group	Date	# of Transactions
1	123 Alarm Co	06/21/10	1
1	123 Alarm Co	06/17/10	5
1	123 Alarm Co	06/16/10	1
1	123 Alarm Co	06/15/10	1
1	123 Alarm Co	06/11/10	6

Below the table is a 'Transactions' section with a detailed view of a transaction:

Reference	Table	Type	Time	User Name	Column	New	Old
Site Group: 1 - 123 Alarm Co Contact:Weissman, Bruce	UserPermission	Update	16:50:44	Weissman, Bruce	Write Access	Y	N
Site Group: 1 - 123 Alarm Co Contact:Weissman, Bruce	UserPermission	Update	16:46:46	Weissman, Bruce			
Site Group: 1 - 123 Alarm Co Contact:Weissman, Bruce	ContactLink	Update	16:46:46	Weissman, Bruce			
Site Group#:1 FCCCodeWord-Code Word / PIN required to Cle SiteGroupRule	Delete		15:56:12	Copeland, Dana			

Added Permission ‘Site Group Changes’ under Utilities | Lists

Signal Format

Added Signal Format Default window to add Default Configurations for Signal Formats based on Device Type/Site Type combinations

The screenshot shows the 'Signal Format Defaults' application window. On the left is a list of signal formats:

SigForm	Description
4x2	Four by Two
6600FSK1	Radionics D6600 SKFSK1
AcronHS	Acron High Speed
AdemcoHS	Ademco High Speed
AINet	AlarmNet (Europe)
CID	Contact ID
CP220	CP220
CS-88	CS-88 Denmark
DMP	DMP
FBI	FBI
FSK1	Silent Knight FSK1
FSK2	Silent Knight FSK2
G4SDGD	G4SDenmark Guard Dispat
ITI	ITI
M2-6112	Radionics Modem2 6112
M2-8112	Radionics Modem2 8112
M2-e	Radionics Modem2e
MMLink	MasterMind Link

On the right is a configuration window for 'Default Device (Contact ID)'. It shows 'Device Type' and 'Site Type' fields. The 'Device Type' field is empty, and the 'Site Type' field is set to 'C' with a dropdown arrow. Below these fields is a large empty area for configuration.

Added Signal Format as a condition in Site Group Default Device

Detail Contacts **Default Device** Action Plans Code Words Rules

Default Device

device type

site type ^ Commercial

signal format ^ Contact ID

timer test type ^ Any Signal. Auto Re-Schedule

timer test hours

timer test minutes

fail timer test event ^ Fail Timer Test Alarm

alternate test hours

alternate test minutes



Auto Process

Site Auto Process includes all Auto Processes. Each Auto Process is selected by default and can be deselected to exclude from affecting the site.

Contacts Site **Device** Config Temp Config A

Auto Process

Auto Process	Description
<input checked="" type="checkbox"/> Alarm	Alarm Notification
Exclude for this Site	
<input checked="" type="checkbox"/> Burg SMS	Burg SMS
<input checked="" type="checkbox"/> CodeK	G4s Denmark CodeK
<input checked="" type="checkbox"/> Delay1	Delay to Business hours
<input checked="" type="checkbox"/> Delay2	Delay 20 minutes
<input checked="" type="checkbox"/> EmailAlarm	Email Alarm Details
<input checked="" type="checkbox"/> External	External Application Notify
<input checked="" type="checkbox"/> G4GuardB	Guard Dispatch Priority B
<input checked="" type="checkbox"/> Guard	Guard Dispatch
<input checked="" type="checkbox"/> IVRBurg	IVR Burg Attempt to Cance
<input checked="" type="checkbox"/> LTT-TXT	Late Timer Test - SMSMsg
<input checked="" type="checkbox"/> SFJOB	Service Job to SafeCon
<input checked="" type="checkbox"/> SMSAlarm	Text Message XXX
<input checked="" type="checkbox"/> SMSNotify	SMS To Dealer and Subscri

Action Plan

Added Action Plan Item Export

Global Action Plan View

Change Pending
description Medical Alert
notes Establish Contact with Customer.
Dispatch Emergency Services if needed.
Inform Primary Responders and Doctors.

external description
variation# 0

Export Items

Microsoft Excel - ActionPlanItemExport-1.xls [Read-Only]

A	B	C	D	E	F	G	H	I	J
1	Action Plan	Version #	Variation#	Order#	Parent#	Description			
2	1262	9	0	1		Do you need assistance?			
3	1262	9	0	2	1	False Alarm			
4	1262	9	0	3	1	Emergency			
5	1262	9	0	4	1	No Response - Dispatch Emergency Services!			
6	1262	9	0	5	3	Dispatch or Primary Responder			
7	1262	9	0	6	5	Dispatch Emergency Services			
8	1262	9	0	7	5	Contact Primary Responder			
9	1262	9	0	8	6	Inform Primary Responder			
10	1262	9	0	9	8	Inform Doctor			
11	1262	9	0	10	9	Partial Clear for Follow up			
12	1262	9	0	11	7	FC			
13	1262	9	0	12	4	Alert Primary Responder			
14	1262	9	0	13	12	FC			
15	1262	9	0	14	10	Update Account Information			
16	1262	9	0	15	14	Full Clear			
17									

Added Permissions for 'Action Plan Export' under Setup | Alarm Processing | Action Plan and 'Site Action Plan Export' under Site Access | Data Entry | Site Action Plan.

Pending Restore

A Full Clear will not reset the Schedule Date for already existing Pending Restore Expected Events.