

STAGES version 2.2.8 Release Notes
July 2010

Device Test

The End Time is recalculated according to the Test Category hours when the Start Time is modified.

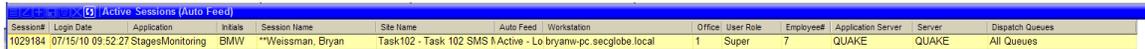
User Dispatch

A column for Auto-Feed has been added to the User Dispatch window. The list can be sorted by the Auto-Feed



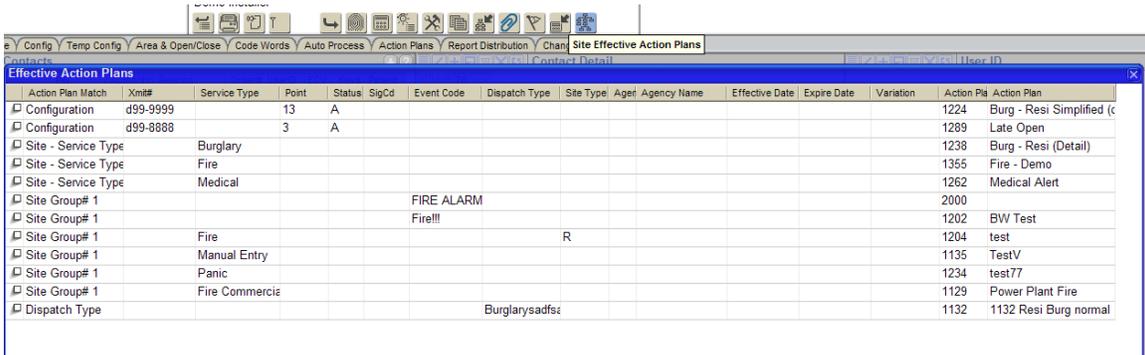
stages™ Summary

A column for Dispatch Queues has been added to the Active Sessions list to display the queues that the users are assigned to.



Site Effective Action Plans

The Site Effective Action Plan list is opened from Site Data Entry to show which Action Plan Rules are used in effect for the Site. The Action Plan Rules are ordered by their place in the hierarchy. The Action Plan Notes are displayed in the flyout.



The Site Effective Action Plan button uses the image that was being used for Import Action Plan:



The Import Action Plan button has been changed:



History

Next Page and Previous Page buttons have been added to the History windows.

Date	Xmit#	Event / Operator Ac
07/12/10 17:58:02	d99-9999	FailTTA - Fail Tir
07/12/10 17:58:02	d99-9999	FailTTA - Fail Tir

Site Group Summary

The Site Group Summary window is opened from the Data Entry Site Group Link list. The Summary displays in view-only mode the site group details, site group notes in effect, UDFs that are marked to display in the Site Group Summary, Action Plan Rules, and Event Rules. Action Plan notes are displayed in a flyout.

Label	UDF Value	Detail
Types of Accounts	Both	Sales Rep
Sales Rep	John Andrews	John Andrews

A flag has been added to the User Defined Fields setup to include on the Site Group (SG) Summary.

UDF Code	Label	UDF Type	Order#	Dispatch	SG Summary	Usage
AccessInst	Access Instruction	Free Form	150	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Contact, Site
AcctType	Types of Accounts	Drop Down	10	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	SiteGroup
Active	Active?	Yes or No	22	<input checked="" type="checkbox"/>	<input type="checkbox"/>	SiteGroup
AlarmBypass	Alarm Bypass	Free Form	140	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Site
AnsweringService	Answering Service	Free Form	100	<input checked="" type="checkbox"/>	<input type="checkbox"/>	SiteGroup
APInst	AP Instruction	Free Form	160	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Site
BackUpInst	Backup Instructions	Free Form	120	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Site
Contract	Contract	Free Form	40	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Device, Site
DamageControl	Damage Control	Free Form	180	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Device, Site
DeviceProcessOption	Device Process Option	Drop Down	10	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Device
EndRemark	End Remark	Free Form	190	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Site
KeyBoxLoc	Keybox Location	Free Form	130	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Site
KeyInfo	Key Information	Free Form	170	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Site
OptionNum	Option#	Number	110	<input checked="" type="checkbox"/>	<input type="checkbox"/>	SiteGroup
PanelInfo	Panel Info	Free Form	30	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Device
Salesman	Sales Rep	Look-up	110	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Site, SiteGroup
StartDate	Start Date	Date	22	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Device, Site
UDF1	UDF1	Free Form	10	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Site
UDF2	UDF2	Free Form	20	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Site
VitalAP	Vital AP Remarks	Free Form	110	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Site

Code	Code Description
B	Both
C	Commercial
E	Education
NI	New Install
R	Residential

Alternate Xmit#

If the device has areas or points assigned to an Alternate Xmit# or is assigned as an Alternate Xmit# on another device, then an Alternate Xmit# button is displayed on the Data Entry and Alarm Dispatch windows.

The Alternate Xmit# window provides a merged history of all devices connected by Alternate Xmit#s.

Config Temp Config Area & Open/Close Code Words Auto Process Action Plans Report Distribution Change **Alternate Xmit#**

Site Name	Xmit#	Master Xmit#	Alt Xmit#
Smith Residence	d99-9999		
Smith Residence	d99-8888	d99-8888	d99-9999

History

end date

include operator actions

Date	Xmit#	Event / Operator Action	Initials	Point	Description	User Name
07/03/10 17:48:50	d99-9999	FailTTA - Fail Timer Test Alarm				
07/03/10 17:48:49	d99-9999	FailTTA - Fail Timer Test Alarm				
07/03/10 17:42:49	d99-9999	FailTTA - Fail Timer Test Alarm				
07/03/10 17:42:44	d99-9999	FailTTA - Fail Timer Test Alarm				
07/03/10 08:54:21	d99-8888	FailTTA - Fail Timer Test Alarm				
07/03/10 08:54:21	d99-8888	FailTTA - Fail Timer Test Alarm				
07/01/10 08:54:23	d99-8888	FailTTA - Fail Timer Test Alarm				
07/01/10 08:54:22	d99-8888	FailTTA - Fail Timer Test Alarm				
06/30/10 17:45:47	d99-9999	FailTTA - Fail Timer Test Alarm				

Alarm History

The Action Plan button in the List Header integrates the action plan steps into the Alarm History.

Date	Event / Operator Action	Initials	SigCd	Point	Description	User Name	Area	Comment
07/15/10 15:51:06	Full Clear	BMW						
07/15/10 15:50:57	* Action Plan Item *				Codeword OK			Opact: FC-Full Clear spoke with Jane
07/15/10 15:50:56	Code Word Given	BMW						
07/15/10 15:50:39	* Action Plan Item *				All OK, get CW			
07/15/10 15:50:30	* Action Plan Item *				Call Answered. Is everything			
07/15/10 15:50:30	Call-Contact Made	BMW			Premise	Site		
07/15/10 15:50:25	Dial Phone	BMW			949.123.4567			
07/15/10 15:50:23	* Action Plan Item *				Call Premise			
07/15/10 15:50:13	Access on Dispatch Window	BMW						
07/15/10 15:50:00	BA - Burglary Alarm		BA	2				Signal Entry

Service Type Restore

Service Type Restore has been added to Data Entry Site Device.

Service Type	Wait	Count
Fire	00:30:00	3

Contact Type

Added Contact Type setup table to flag contacts as 'Billing'. Contact Types are assigned to Site/Site Group Contacts.

Contact Type	Description	Billing
M	Monitoring	<input type="checkbox"/>
Reg	Regular.	<input type="checkbox"/>
Sp	Special	<input checked="" type="checkbox"/>

Added Permissions:

Setup | Contact Setup | Contact Type
 Setup | Contact Setup | Contact Type | Contact Type Write

Site Group Suspension

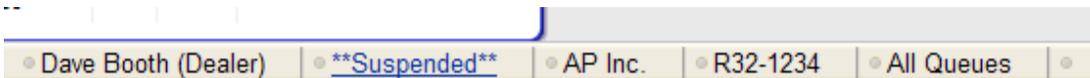
A Suspension Button has been added to the Site Group Setup, to open the Suspend Site Group window. The Site Group is suspended and suspension is ended from this window, with the opportunity to comment during each action. A history of Suspension is recorded with the dates, users and comments.

The screenshot shows the 'Site Group Setup' window for 'Security Co' (marked as '**Suspended**'). A 'Suspend Site Group' dialog box is open, allowing a user to enter a comment. Below the dialog is a 'Suspend History' table with the following data:

Start Date	End Date	Suspend User	Suspend Comment	End Suspend User	End Suspend Comment
07/15/10 09:11:03		Bruce Weissman	suspend them		
07/14/10 17:28:16	07/14/10 17:43:11	Bruce Weissman		Bruce Weissman	They promise that the chec
07/14/10 14:48:42	07/14/10 17:05:28	Bruce Weissman	Customer behind in his pay	Bruce Weissman	
07/14/10 12:33:59	07/14/10 14:45:30	Bruce Weissman	if I made a multiple line col	Bruce Weissman	Account is now Current.
07/14/10 12:31:09	07/14/10 12:32:03	Bruce Weissman		Bruce Weissman	good guy now

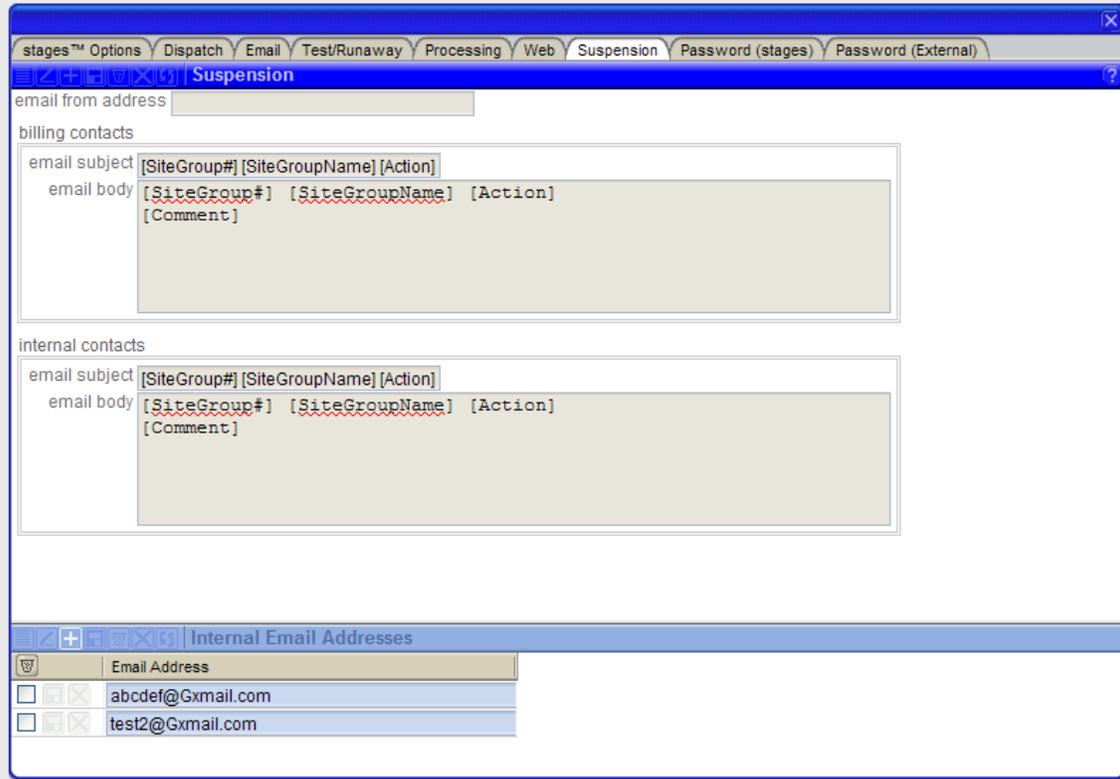
Site groups that are suspended will be displayed in red with the text ‘**Suspended**’ wherever the Site Group Name is displayed. (Site Group, Site Summary, Lookups...etc.)

While the site group is suspended, its contacts will not have any authority on its sites.



Site Group Contacts will receive an error message (#197) when trying to login into the Dealer Application (stagesExternal and the stagesGateway).

Emails are sent to Site Group Contacts that are assigned a Contact Type with the Billing Flag is on. The Email Subject and Body are entered in stages™ Options. Variables for SiteGroup#, SiteGroupName, Action, and Comment can be used. [Action] will display ‘Placed on suspension’ or ‘Removed from suspension’. Emails will also be sent to addresses entered in the Internal Email Addresses list.



The window 'Suspend Site Group' contains prompts for the text added to a suspended site group (**Suspended**) and the 'Action' variable for the Suspend and End Suspend emails.

Added Permission:

Setup | Site Group Setup | Site Group | Suspend Site Group

Detailed Activity Report

A stages™ Option has been added for the Detailed Activity Report to include accounts without activity. By default, these accounts are not included.

If no Accounts have any activity, the Report will display ‘No Activity Received’.

The screenshot shows the 'stages™ Options' configuration window. The 'detailed activity rpt incl accts w/o activity' checkbox is highlighted with a red circle. Other visible options include:

- central station name: Secure Global Monitoring
- time zone: 5 (GMT-08:00) Pacific Time (US & Canada); Tijuana
- auto logoff (minutes): 30
- auto logoff (seconds): 30
- auto logoff warning (seconds): 33
- inactive server msg: Warning! This is not the Active Server
- new device oos category: 4 (NEW ACCT Out of Service)
- timer test types allowed: 12
- autofee pending seconds: 12
- default member contact list type: CTR (Care Taker)
- address option: []
- sms pin duration: 72
- sms session duration: 4h:17
- default time zone: []
- pin/codeword wildcards: []
- office time display: []
- support rep follow up days: 2
- report distribution print copy: []
- allow duplicate pins on site: []
- allow duplicate pins on site group: []
- link contacts across site groups: []
- 1 user data entry: []
- name format: Title First Middle Last Suffix

Device In Service

The In Service date has been added to the device table and is displayed on the Device tab in Site Data Entry.

The screenshot shows the 'Device' configuration window for device ID A1440 (Ademco 1440). The 'in service' date and time are displayed at the bottom:

first signal: 05/12/08 16:47:00
in service: 07/16/10 10:05:35

SMS

SMS Prompts for the Dealer Interface are editable for each User Region. The site group contact will use the Prompts for the SMS User Region that it is assigned to.

The image shows two overlapping windows from a software application. The background window is titled 'User Region' and contains a table with the following data:

User Region	Date Mask	Time Mask	Minute Mask	Language Code	Description
Demo	mm/dd/yy	hh:mm:ss	hh:mm	Demo	Demo
dk	dd/mm/yy	hh:mm:ss	hh:mm	dk_1	Danish
Spanish	dd/mm/yy	hh:mm:ss	hh:mm	sp	Spanish
US	mm/dd/yy	hh:mm:ss	hh:mm	ENG	United States

The foreground window is titled 'SMS Prompts (Spanish)' and contains a table with the following data:

SMS Prompt	English	Label
Extend	Extend	
Extend	Extend - Extend Test	
Help	Help	Ayuda
Help	Help Results	
InvalidRequest	Invalid request	
InvalidPIN	Invalid SMS PIN	
InvalidTestCat	Invalid Test Category	
InvalidXmit	Invalid Xmit#	

Action Plan

Action Plan Item entry has been reorganized and only displays fields as needed.

The top section displays the Parent Action and the Action Outcome/Outcome Prompt when appropriate.

The middle section includes the description, instruction, and action type.

The bottom section displays the fields to configure based on the action type selected.

The image shows a screenshot of the 'Action Plan Item' configuration form. The form is titled 'Action Plan Item' and contains the following fields and values:

- parent action: Dispatch Fire Department
- action outcome: ContactMade (checked) Phone Contact Made
- description: Call Site
- dispatch instruction: Say, this is your alarm company, is everything ok there. Don't has for codeword yet.
- action type: P (checked) Phone List
- voice file name: (empty)
- variation level: 10
- required with parent: (unchecked)
- call recipient type: Premise (checked) Premise
- call recipient: (empty)
- call routine: BZ3 (checked) Try 3 times BZ/BC
- retry failed phone: (unchecked)
- confirm no phone: (unchecked)