STAGES 2.2.9 Release Notes August 4, 2010

Listen In Commands

The Listen In tab is visible when performing operator actions and code word / PIN verification.

Commands are displayed as buttons with shortcut keys. Alt+1 - Alt+6 for the first column Alt+7 - Alt+0, Ctrl+Alt+1, Ctrl+Alt+2 for the second column.



Commands are assigned to the buttons in Device Type by 'Command #'.

Command # (Setup | Device Type | Listen In Commands) can be given a label that is displayed in the Dispatch window. If there is no label in the Listen In Commands table, the Description entered in the Device Type will be displayed.

| | | - | |
|--------------------------------------|-------------|-------------------------|--------------------------------|
| Z + E V X Device Type Detail | | | |
| device type DSC710 | | | |
| description DSC Model 710 | | | Z + H V K Listen In Commands X |
| signal format | | | # Label |
| timer test type | | | |
| timer test hours 33 | | | 2 Listen |
| timer test minutes | | | 3 |
| fail timer test event | | | |
| | | | |
| . | | | E S Extend |
| | | | 6 |
| IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII | Commands | | |
| Status Description | Description | Command Command # | a disconnect |
| | Extend Call | 7 S-Extend | 9 |
| | disconnet | 9 🔽 6- | 10 |
| | Talk | 3 🔽 1-Talk | |
| | | 4 Subscription 2-Listen | 12 |
| | Activate | * 12- | |
| | | ~ | |
| | | | |
| | | | |

On Test

Problems with the End Time recalculation have been resolved.

If the End Date or End Time is modified by the user, the recalculation will no longer affect the End Date or End Time.

Points that require restore and are tripped during a test will automatically have Restore Expected Events created for 20 minutes, or the Event Rule wait value.

Contact Authority Schedule

Custom Authorities can be given Schedules for when the PIN is valid.

Custom Contact Authorization Items can be marked to only be valid during scheduled times. The Schedule is entered just like any other schedule.

| lans Y Report Distribution Y Ch | | | | | |
|---------------------------------|---------|-------------|----------------------------------|----------|-------------------------|
| | + 8 7 | Contact | Authorization Items | | Authority Schedule |
| order# 60 | Allowed | Auth Item | Description | Schedule | |
| name: first middl | | Can | Cancel Alarms | | |
| John Q | 0 | Data | Data Entry Allowed | | Z+ R V M Day Times |
| ecv 🗸 keys 🗸 | 0 | sch | Schedule Changes | | Day of Week Times |
| authority Custom 🛆 | | TestS | Test - One Hour | | Sunday |
| relation o | | Test | On Test Unlimited | | Monday 17:00 - 22:00 |
| contact type | | CustApp | Access to Customer Application | | Tuesday 17:00 - 22:00 |
| contact info Leave messa | 0 | CustAppTest | Access to Customer App Test Func | ti 📃 | Wednesday 17:00 — 22:00 |
| | 0 | CustAppWrit | Access to Customer App Write | | Thursday 17:00 - 22:00 |
| | 0 | CustAppPIN | Access to Customer App PIN/Code | VI | Friday 17:00 — 22:00 |
| | | | | | Saturday |
| pin Owner | | | | | < |
| effective date | | | | | Time Entry Detail |
| expire date | | | | | Z + H V X IS Time Entry |
| notify codes | | | | | day code 🔽 |
| | | | | | add/replace A 🖌 Add |
| | | | | | start |
| | | | | | end day 🔽 Same Day |
| | | | | | end |
| | | | | | |
| | | | | | |

When validating the PIN through the PIN/Codeword Lookup, or the Verify Contact Function, if the PIN has any schedule affected authorization items, the Authorization Items window opens modally and must be acknowledged before proceeding. This will only automatically open once for the PIN/Site session.

The Authorization Items window displays the schedule when opened from the link in the Status Bar.

| Auth Iter | n Order | # Description | Test | Oper Max Max Sc | he Dayo | Week Times | | | |
|-------------------------------|---------|-------------------|------|---------------------|---------|-------------|---------|--|--|
| See Authority Schedule * Can | 50 | Cancel Alarms | | | Sunda | ay | | | |
| See Authority Schedule * Test | 200 | On Test Unlimited | | v 🗆 | Mond | ay 17:00 | - 22:00 | | |
| | | | | | Tueso | ay 17:00 | - 22:00 | | |
| | | | | | Wedn | esday 17:00 | - 22:00 | | |
| | | | | | Thurs | day 17:00 | - 22:00 | | |
| | | | | | Friday | 17:00 | - 22:00 | | |
| | | | | | Satur | day | | | |
| | | | | | | | | | |
| | | | | | | | | | |
| ок | | | | | | | | | |
| | | | | | | | | | |

When executing an action that has an authority item affected by a Schedule, a window opens with the Schedule information. The operator can proceed with the action or cancel.

Site Summary

There are two rows of buttons in the Site Summary. Site Type has been added to the end of the Site Name.



Action Plans

Voice File Name Decision has been added when the Action Type is a Decision. This has been added to the API Gateway function ActionPlanMain.

| 🔤 🛛 🛨 🐨 🔀 🖸 Action Plan Item | | | |
|--|--------------------|--|--|
| parent action Call Site | | | |
| action outcome ContactMade | Phone Contact Made | | |
| description Premise phone answered is all ok? | | | |
| dispatch instruction this is your alarm company, is everything ok? | A | | |
| | | | |
| | | | |
| | | | |
| action type D Decision | | | |
| voice file name | | | |
| variation level | | | |
| required with parent | | | |
| voice file name decision | | | |
| | | | |
| | | | |

| Action Plan Item |
|--|
| parent action Premise phone answered is all ok? |
| outcome prompt Site on fire |
| outcome choice# |
| description All not okcall FD to confirm emergency |
| dispatch instruction This is the alarm Co., confirming a fire alarm previously reported.' Refer to the Case# and dispatcher |
| action type P Phone List |
| voice file name |
| variation level |
| required with parent |
| call recipient type AgencyType Agency Type |
| call recipient F |
| call routine BZ3 Try 3 times BZ/BC |
| confirm no phone 🗌 |