

General Application

stages™ performance has been improved in several lists including Signal Log, Action Plan Usage, Previous Site Search, Pending Follow Up, and Site Search (by Phone #).

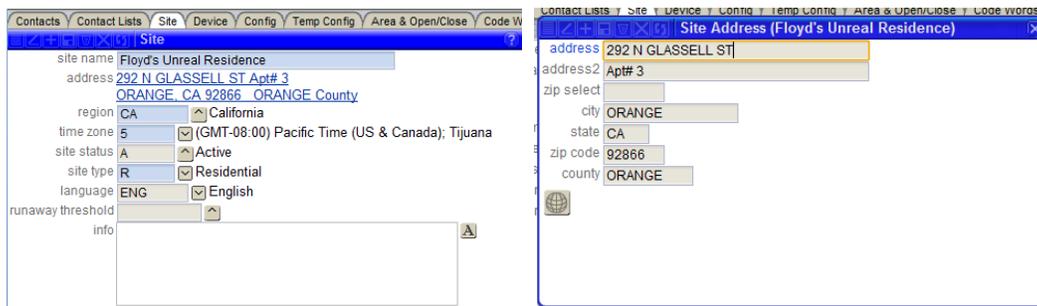
SQL statements that will send over 20,000 records through redundancy will return an error and stop the transaction. These updates should be done outside of redundancy.

```
(0 row(s) affected)
Too many rows affected. RedTrgSite
Msg 3609, Level 16, State 1, Line 1
The transaction ended in the trigger. The batch has been aborted.
```

PSAP Agency Validation

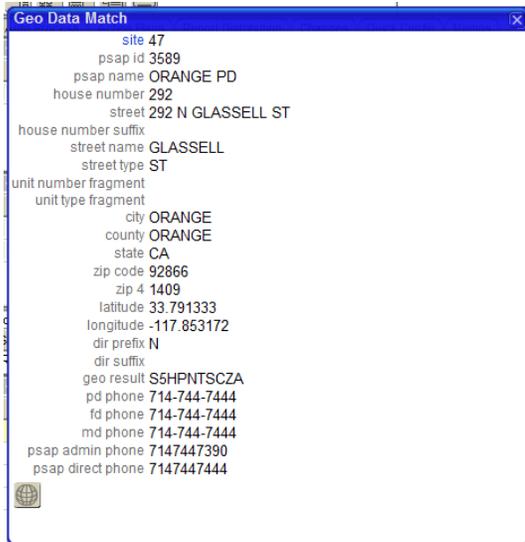
Improvements have been made to the Data Entry Process of entering Site Addresses. This process will result in proper address formatting, and reduce the number of erroneous addresses as a result of data entry mistakes. The process will also ensure that the proper PSAP information is found, in addition to directly linking proper phone numbers directly to a site.

Site Addresses are now entered/edited using the address hyperlink in the Site tab. A new window will open with the fields for the address information.

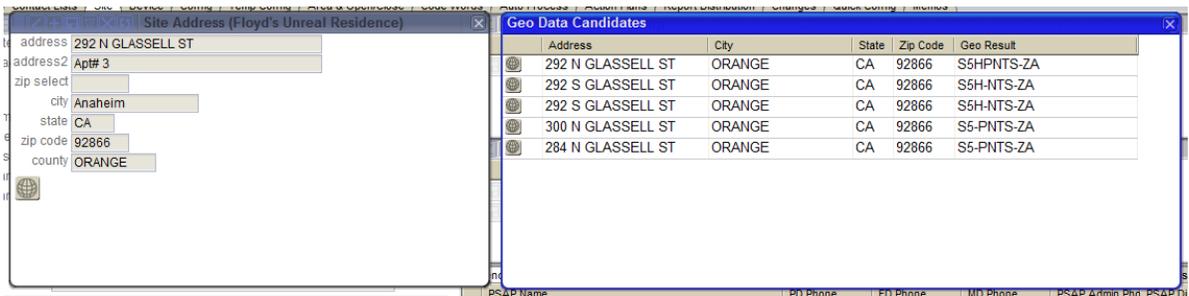


Once the address information is entered, press the Geo Data button to validate the address and retrieve the valid PSAP information for the address.

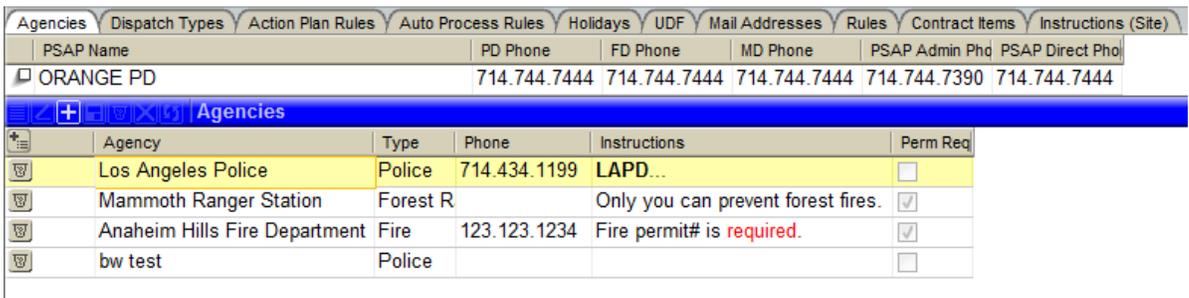
When the address is found to be an exact match, the “Accept” window opens. To accept this information, press the Geo Data button. This process returns the Address information in a standardized format for postal addresses and electronic dispatching. It also provides the PSAP and Agency phone numbers for the given address.



When there is no exact Match, a List of Address Candidates will be presented. Selecting the Geo Data button from the List opens the Accept Window with the desired address. When the Candidate is accepted, the Site Address is updated with the correct information in the standard format, and proper PSAP and Agency phone numbers are linked to the site.



The Accepted PSAP information is added to the Agencies Tab.



The Quick Site Agency Entry button opens a list of Agencies that service the Site Zip Code and Agencies that match a Phone number in the PSAP information. PSAP matches will display with "PSAP" in the row.

The PSAP information is used when placing calls to Agencies.

The PSAP information is stored with a date of validation. A stages™ Option 'PSAP Dispatch Days' is set to determine when to automatically recalculate the PSAP information. When the Date is older than the 'PSAP Dispatch Days', a server process is used to recalculate the PSAP information. The process will not affect the operator, and the new PSAP number will be called.

When the PSAP Agency is not entered into Site Agencies, the PSAP agencies are also listed in the Call List with 'PSAP' [PSAP ID] [PSAPName].

AP	#	Name	Type	Phone	Type
		Site		714.123.4568	Premis
		Anaheim Hills Fire Departn	Fire	123.123.1234	Work
		Anaheim Hills Fire Departn	Fire	444.555.6666	Work
		Anaheim Hills Fire Departn	Fire	111.222.3333	Work
		Anaheim Hills Fire Departn	Fire	222.333.4444	Work
		PSAP 3589 ORANGE PD	Police	714.744.7444	
		Jerry X Brains	Monitoring	714.777.7891	Cell
	1	Mr. John F. Floyd Jr.		714.999.6355	Cell
	3	Carlo G Cells	Monitoring	714.111.2233	Cell
	33	Jennifer Floyd	Special	714.867.5309	Cell

When the Site Agencies and the PSAP information do not match, the Action Plan will determine which to call based on a stages™ Option.

PSAP Dispatch Mismatch Option:

- Use PSAP Number(s) only
- Use Agency on File only
- Use PSAP Number(s) followed by the Agency on File
- Use Agency on File followed by the PSAP Number(s)

When multiple agency numbers are being called, the Action Plan will follow the Call Routine defined in the step for Max Recipients, Max Phones and Stop Call Rule.

PSAP Service Log has been added to export a list of PSAP validations. (Utilities | Export | PSAP Service Log)

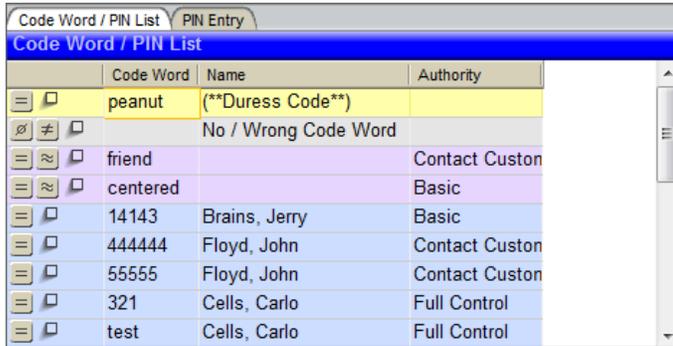
GPS Devices

A GPS Flag has been added on Device Type. When an alarm comes in on the GPS device, the GPS coordinates will be used to validate the PSAP agencies for Police, Fire and Medical. The PSAP agencies are available in the Call List and will be used by the Action Plan.

Call List

ECV, Contact Lists, and Common Agency Instructions have been added to the Flyout.

Verify PIN



Code Word	Name	Authority
peanut	(**Duress Code**)	
	No / Wrong Code Word	
friend		Contact Custom
centered		Basic
14143	Brains, Jerry	Basic
444444	Floyd, John	Contact Custom
55555	Floyd, John	Contact Custom
321	Cells, Carlo	Full Control
test	Cells, Carlo	Full Control

Code Word List and PIN Entry are in different tabs to give more room in the list

The Code Word List uses Call List Category for Style and Order.

'NoCW' has been added to Call List Category for the row with No Code Word and Wrong Code Word. DataSource Prompt 'NoCW' has been added to display 'No / Wrong Code Word' in the List.

Quick Call

The Device Status tab has been added to Quick Call. Off Normal Points can be cleared.



Xmt#	Status	Communication Type	Area Status	Notes in Effect
f1234	Alarm		Areas: 77	test
f5678			Areas: 3	

Xmt#	Point	Event Code	Description	Area	Trips	Status Date
f1234	1	Fire!!!	Smoke Detector		1	08/01/11 11:14:43
f1234	5	Burglary Alarm	Burger Alarm In-N-Out		1	08/01/11 11:15:09

Incoming Calls

Processing has been updated to support Routing an Incoming Call matching a Phone Number on the Site to the Dispatcher of Alarm.

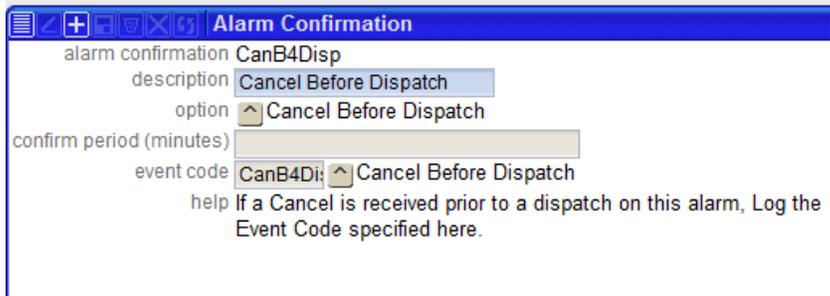
Action Plans

Site Action Plan Variations can be configured for Site Holidays.

An Auto Evaluation (E) type of 'First Alarm Ever' has been added. This will determine if there has been an alarm since the In Service Date.

Alarm Confirmation

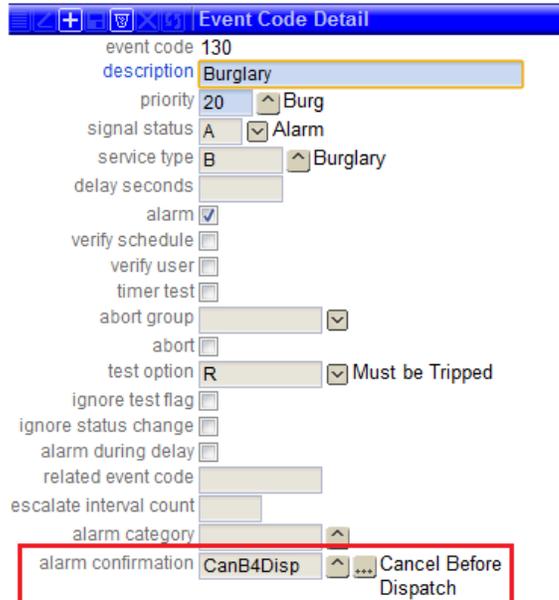
'Cancel Before Dispatch' option has been added. If a Cancel is received prior to a dispatch on this alarm, the alarm confirmation Event Code will be logged on the site.



The screenshot shows the 'Alarm Confirmation' configuration window. The title bar is blue with standard window controls and the text 'Alarm Confirmation'. The main area contains the following fields and options:

- alarm confirmation: CanB4Disp
- description: Cancel Before Dispatch
- option: Cancel Before Dispatch
- confirm period (minutes): [empty text box]
- event code: CanB4Di; Cancel Before Dispatch
- help: If a Cancel is received prior to a dispatch on this alarm, Log the Event Code specified here.

Alarm Confirmation categories can be entered on the Event Code setup.



The screenshot shows the 'Event Code Detail' configuration window. The title bar is blue with standard window controls and the text 'Event Code Detail'. The main area contains the following fields and options:

- event code: 130
- description: Burglary
- priority: 20; Burg
- signal status: A; Alarm
- service type: B; Burglary
- delay seconds: [empty text box]
- alarm:
- verify schedule:
- verify user:
- timer test:
- abort group: [empty dropdown]
- abort:
- test option: R; Must be Tripped
- ignore test flag:
- ignore status change:
- alarm during delay:
- related event code: [empty text box]
- escalate interval count: [empty text box]
- alarm category: [empty dropdown]
- alarm confirmation: CanB4Disp; Cancel Before Dispatch

The 'alarm confirmation' field is highlighted with a red rectangular border.

Auto Process

A search has been added to Auto Process Setup to sort the Auto Process Rules

The screenshot shows the 'Auto Process Detail' window for 'Delay1'. The configuration includes:

- auto process: Delay1
- description: Delay to Business hours
- action: General (with checkbox: No Notification. Override Alarm Parameters)
- option: [empty]
- priority: 60 (with dropdown: Priority 60)
- delay seconds: [empty]
- log only: [checkbox]
- abort group: [dropdown]
- schedule option: Delay Alarm Until Scheduled (checked)
- once per alarm: [checkbox]
- ignore test flag: [checkbox]

Below the configuration is a 'Rule Search' window titled 'Auto Process Rules Search (Delay1, Delay to Business hours)'. It contains a search field with 'YT' and a search icon.

At the bottom is a table titled 'Auto Process Rules Search' with the following data:

Event Code	Service Type	Op Action
YT	Battery TROUBLE or I	
YT	Battery TROUBLE or I	

Log Only flag has been added to override the Alarm flag on an Event Code.

Ignore Test Flag and Ignore Test Comment fields have been added. By default, Auto Processes are not in effect when the device is on test. With the Ignore Test option, the auto process will be executed during a test. The Test Comment will be added to the Subject line in an Email, and at the beginning of the message for an SMS.

Site Group Notify Option has been added to select "All Site Group Contacts" or "Notify Code List".

Auto Process Rules has been added to Site Data Entry to set up rules specific to the site.

The screenshot shows the 'Auto Process Rules' window with the following table:

Auto Process	Event Code	Service Type	Op Action	Report Code	Xmit#
Alarm	Alarm Notification BA	Burglary Alarm			f1234

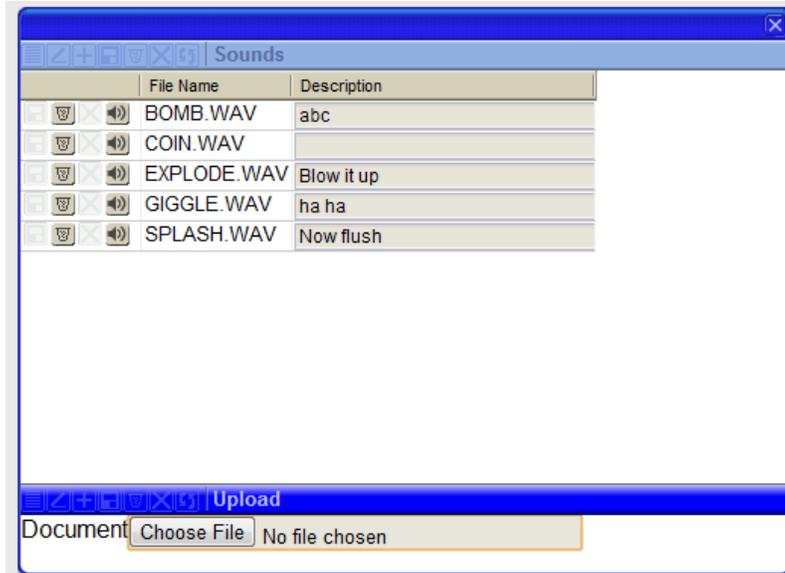
[AutoProcessOpAct] and [AutoProcessOpActComment] have been added to the Variable List to include the Operator Action Description for the Operator Action that initiated the Auto Process and the Comment that was entered with Operator Action.

Dispatch Queue

Exclusive Order Number has been added to Queue setup to determine which Queue to handle an alarm if it qualifies for more than one Exclusive Queue. The Alarm will be placed in the Exclusive Queue with the lower number.

Sound Files

Sound Files can be uploaded into stages in Setup | stages™ Setup | Sounds.



Sounds can be assigned by Priority, and will be used when the Alarm Buffer refreshes. When more than one priority alarm is new, the sound file of the highest priority alarm will play.

Pri	Description	OpAct	Priority Group	Color	Sound File
0	Priority 0	<input type="checkbox"/>	First	Red	EXPLODE.WAV Blow it up
1	Priority 1	<input type="checkbox"/>	First	Red	
2	Priority 2	<input type="checkbox"/>	First	Yellow	GIGGLE.WAV ha ha
7	Priority 7	<input type="checkbox"/>	First	Black	EXPLODE.WAV Blow it up
10	Priority 10	<input type="checkbox"/>	First	Red	

A Stages Option 'Buffer Sound Unaccessed Flag' has been added. When this option is in effect, the Alarm Buffer will repeat the sound on the refresh when there is any unaccessed alarm. By default, the sound is only played on refresh when a new unaccessed alarm is received.

***Permissions have been added for Sounds (see below).*

stages™ Users

Password Does Not Expire Flag has been added. This is intended to be used for System Administrators and Service type Users (Reports) only. Operator passwords are required to expire by UL standards.

Quick Contact Entry

User ID has been added to the Quick Contact Entry. This will only affect the Selected Device.

Cameras

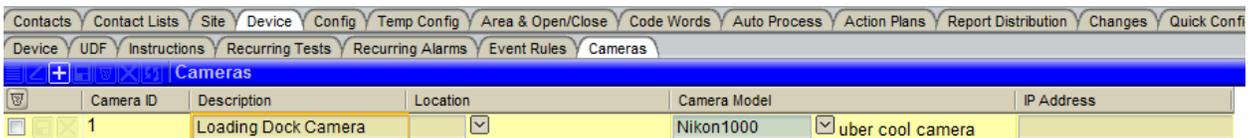
Camera Model Setup (Setup | Device Setup | Camera Model) has been added.



The screenshot shows a window titled "Camera Model" with a table of camera configurations. The table has columns for Camera Model, Description, Pan, Tilt, Zoom, Iris Control, and Focus Control. Two rows are visible: "Nikon1000" with description "uber cool camera" and "SpecoSS" with description "Speco Super Special". Both rows have checkmarks in the Pan, Tilt, Zoom, Iris Control, and Focus Control columns.

Camera Model	Description	Pan	Tilt	Zoom	Iris Control	Focus Control
Nikon1000	uber cool camera	<input checked="" type="checkbox"/>				
SpecoSS	Speco Super Special	<input checked="" type="checkbox"/>				

Site Cameras are setup under the Device Tab.



The screenshot shows a window with multiple tabs. The "Device" tab is selected, and the "Cameras" sub-tab is active. A table lists camera configurations with columns for Camera ID, Description, Location, Camera Model, and IP Address. One row is visible: Camera ID "1", Description "Loading Dock Camera", Location with a dropdown arrow, Camera Model "Nikon1000", and IP Address "uber cool camera".

Camera ID	Description	Location	Camera Model	IP Address
1	Loading Dock Camera		Nikon1000	uber cool camera



The screenshot shows a window titled "Camera Points" with a table of camera points. The table has columns for Xmit# and Point. One row is visible: Xmit# "f1234" and Point "7".

Xmit#	Point
f1234	7

The Points that the Camera is associated with are entered.

***Permissions have been added for Cameras (see below).*

Device Configuration

Large Comment is in the list flyout.

The screenshot displays a software interface with two main panels. The left panel, titled 'Configuration', shows a table of configurations. The right panel, titled 'Configuration Detail', shows the details for a specific configuration.

Point	Status	Sig Code	Event Code	RST	Description	Area	Sched	Alt Xmit#	Effective AP
1	A		110-Fire!!!	<input checked="" type="checkbox"/>	Smoke Detector				Residential Fire II V
12	A		BA-Burglary Alarm	<input type="checkbox"/>					bryan's test
44	A	XT	XT-Transmitter Batte	<input type="checkbox"/>					Residential Fire II V
78	A		SMSResponse-SMS	<input type="checkbox"/>					2-way Burg
78	r		SMSCancel-SMS C	<input type="checkbox"/>					Floyd's ActionPlan
79	A		zzb-o-bryan test	<input type="checkbox"/>					bryan's test
100	A			<input type="checkbox"/>	external save				Responders Retry L
150	A		zzb-bryan's test eve	<input type="checkbox"/>					Burg Demo (Resi)
151	A		BA-Burglary Alarm	<input type="checkbox"/>					bryan's test
666	A		110-Fire!!!	<input type="checkbox"/>	it's hot down here!				Residential Fire II V
667	A		311-Battery Missing	<input type="checkbox"/>					bryan's test
668	A		151-Gas detected	<input type="checkbox"/>					bryan's test
919	A			<input type="checkbox"/>	front door				bryan's test
919	A		110-Fire!!!	<input type="checkbox"/>					Residential Fire II V
?	A	LT	LT-Phone Line TROI	<input type="checkbox"/>	Description for LT on Point 1!				bryan's test

The 'Configuration Detail' panel shows the following fields:

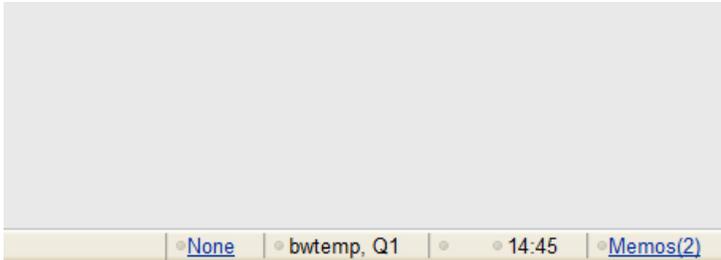
- point: 1
- signal status: A Alarm
- signal code: [empty]
- event code: 110 Fire!!!
- restore: wait [empty] count [empty]
- location: [empty]
- type: Smoke Smoke Detector
- description: [empty]
- area: [empty]
- schedule#: [empty]
- site group sched#: [empty]
- alt xmit#: [empty]
- userid: [empty]
- option: [empty]
- status: [empty]
- action plan: 1131 Residential Fire II V2 normal
- alarm confirmation: [empty]
- separate alarm:
- auto process: [empty]
- effective action plan: Residential Fire II V2 normal
- action plan match: Device Configuration
- timer test: days [empty] hours [empty] minutes [empty]
- fail event: [empty]
- auto-reschedule:
- event code overrides: priority [empty]
- delay seconds: [empty]
- alarm: verify schedule verify user
- points to restore: 1, 3
- comment: This point has additional information to display o

Schedules

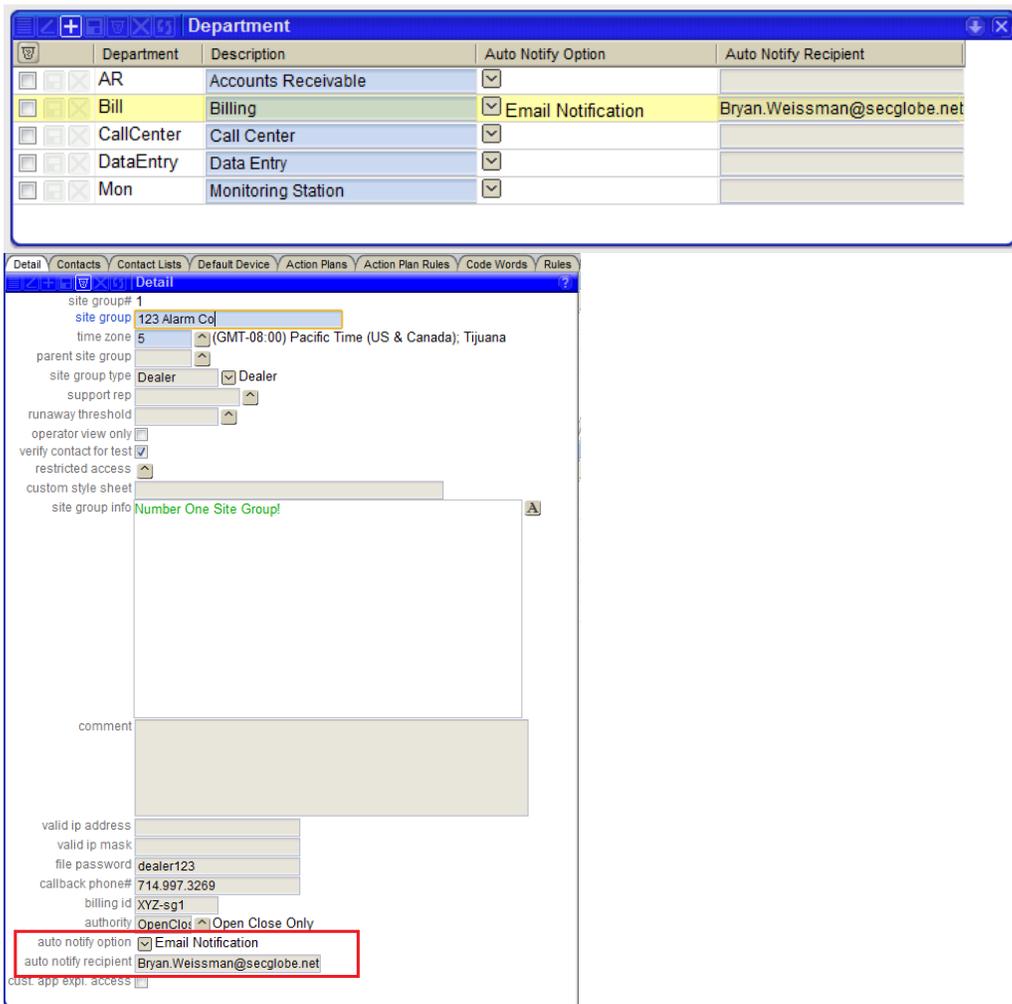
When a schedule is updated or deleted, the expected events are recalculated.

Memos

Memos(#) with a link to the Memo Inbox is displayed in the Status Bar for Users that are assigned to a User Role with a defined Department.



Auto Notify Option and Recipient have been added to Department setup and Site Group setup. When a memo is received at the Department or Site Group, an Email or SMS will be sent to the recipient Email Address / Phone Number.



****Sending Memos from a Site is now a separate permission (see below).**

Quality Assurance

QA Status has been added as a Setup Table. (Setup | Quality Assurance Setup | QA Status)

QA Incidents can be entered as a general Incident on the Site Group level.
(Utilities | QA Incidents | Site Group QA Incident)

Tabs have been added to the QA Incident Search for Site QA Incidents and Site Group QA Incidents.

#	Department	Type	Severity	Incident Date	Initials	Status
20	Monitoring Station	Subscriber Inquiry	Low	07/28/11 17:32:00		Open
17	Call Center	Bad Operator Attitux	High	07/08/11 15:41:00		Open
16	Call Center	Bad Operator Attitux	High	07/08/11 14:56:00		Open

Incidents can be searched by QA Type.

The Create Date is displayed in Incident Detail.

QA Incidents can be made available in the External Application for Sites and on the Site Group Level. A view only version of the QA Incident Search is also available. (3 separate permissions)

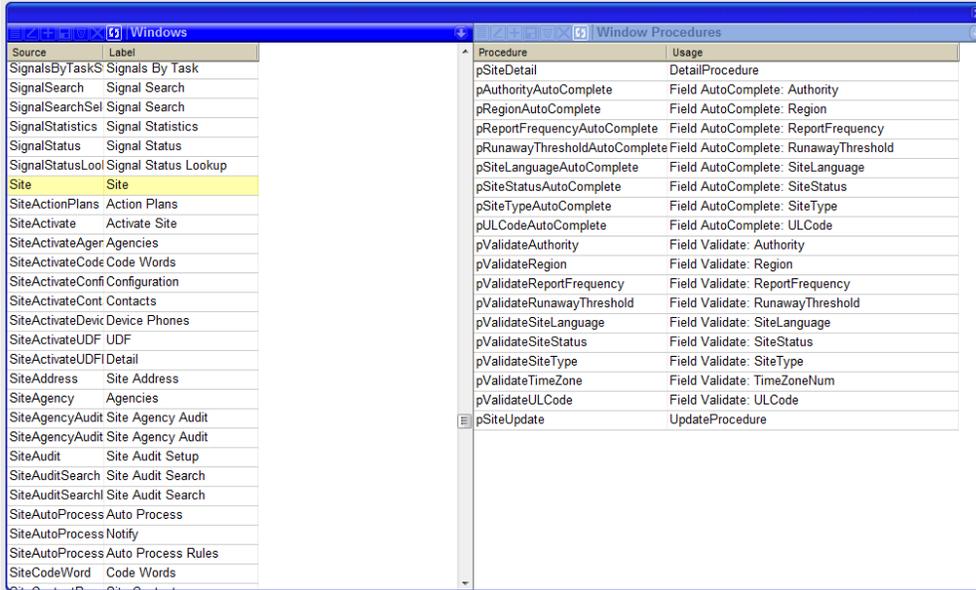
Auto Notify Option and Recipient have been added to QA Type setup to send an Email or SMS to the Recipient Email Address or Phone Number when an Incident of that type is reported.

Type	Description	Auto Notify Option	Auto Notify Recipient
BOA	Bad Operator Attitude	<input checked="" type="checkbox"/> Email Notification	dana.copeland@secglobe.net
SI	Subscriber Inquiry	<input checked="" type="checkbox"/> SMS Message	

****New Permissions have been added for QA (see below)**

stages™ Windows

A utility has been added to see stages™ procedures used by each stages™ window. (Utilities | stages™ | stages™ Windows) This should be used to assist with API development.



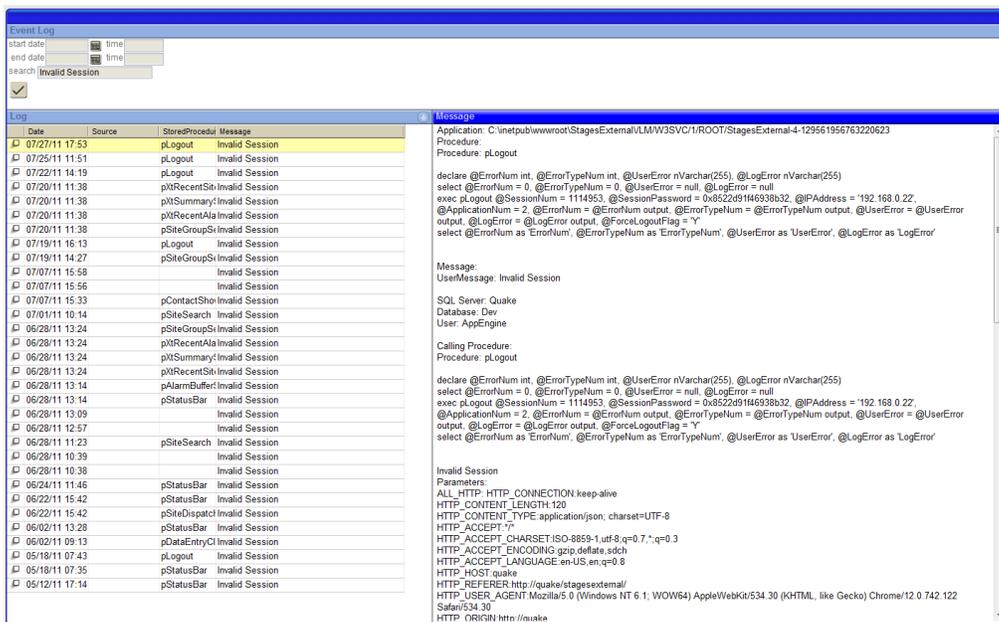
Source	Label
SignalsByTaskS	Signals By Task
SignalSearch	Signal Search
SignalSearchSel	Signal Search
SignalStatistics	Signal Statistics
SignalStatus	Signal Status
SignalStatusLoo	Signal Status Lookup
Site	Site
SiteActionPlans	Action Plans
SiteActivate	Activate Site
SiteActivateAger	Agencies
SiteActivateCode	Code Words
SiteActivateConf	Configuration
SiteActivateCont	Contacts
SiteActivateDevic	Device Phones
SiteActivateUDF	UDF
SiteActivateUDFI	Detail
SiteAddress	Site Address
SiteAgency	Agencies
SiteAgencyAudit	Site Agency Audit
SiteAgencyAudit	Site Agency Audit
SiteAudit	Site Audit Setup
SiteAuditSearch	Site Audit Search
SiteAuditSearchI	Site Audit Search
SiteAutoProcess	Auto Process
SiteAutoProcess	Notify
SiteAutoProcess	Auto Process Rules
SiteCodeWord	Code Words

Procedure	Usage
pSiteDetail	DetailProcedure
pAuthorityAutoComplete	Field AutoComplete: Authority
pRegionAutoComplete	Field AutoComplete: Region
pReportFrequencyAutoComplete	Field AutoComplete: ReportFrequency
pRunawayThresholdAutoComplete	Field AutoComplete: RunawayThreshold
pSiteLanguageAutoComplete	Field AutoComplete: SiteLanguage
pSiteStatusAutoComplete	Field AutoComplete: SiteStatus
pSiteTypeAutoComplete	Field AutoComplete: SiteType
pULCodeAutoComplete	Field AutoComplete: ULCode
pValidateAuthority	Field Validate: Authority
pValidateRegion	Field Validate: Region
pValidateReportFrequency	Field Validate: ReportFrequency
pValidateRunawayThreshold	Field Validate: RunawayThreshold
pValidateSiteLanguage	Field Validate: SiteLanguage
pValidateSiteStatus	Field Validate: SiteStatus
pValidateSiteType	Field Validate: SiteType
pValidateTimeZone	Field Validate: TimeZoneNum
pValidateULCode	Field Validate: ULCode
pSiteUpdate	UpdateProcedure

****stages™ Windows is only available to Full Permission users.**

Event Log

stages™ Error Messages are recorded in the Event Log. (Utilities | stages™ | Event Log)



Date	Source	StoreProcedu	Message
07/27/11 17:53	pLogout	Invalid Session	
07/25/11 11:51	pLogout	Invalid Session	
07/22/11 14:19	pLogout	Invalid Session	
07/20/11 11:38	pXRecentSit	Invalid Session	
07/20/11 11:38	pXSummaryI	Invalid Session	
07/20/11 11:38	pXRecentAla	Invalid Session	
07/20/11 11:38	pSiteGroupSi	Invalid Session	
07/19/11 16:13	pLogout	Invalid Session	
07/19/11 14:27	pSiteGroupSi	Invalid Session	
07/07/11 15:58		Invalid Session	
07/07/11 15:56		Invalid Session	
07/07/11 15:33	pContactSho	Invalid Session	
07/01/11 10:14	pSiteSearch	Invalid Session	
06/28/11 13:24	pSiteGroupSi	Invalid Session	
06/28/11 13:24	pXRecentAla	Invalid Session	
06/28/11 13:24	pXSummaryI	Invalid Session	
06/28/11 13:24	pXRecentSit	Invalid Session	
06/28/11 13:14	pAlarmBuffe	Invalid Session	
06/28/11 13:14	pStatusBar	Invalid Session	
06/28/11 13:09		Invalid Session	
06/28/11 12:57		Invalid Session	
06/28/11 11:23	pSiteSearch	Invalid Session	
06/28/11 10:39		Invalid Session	
06/28/11 10:38		Invalid Session	
06/24/11 11:46	pStatusBar	Invalid Session	
06/22/11 15:42	pStatusBar	Invalid Session	
06/22/11 15:42	pSiteDispatc	Invalid Session	
06/02/11 13:28	pStatusBar	Invalid Session	
05/02/11 09:13	pSiteEntryO	Invalid Session	
05/18/11 07:43	pLogout	Invalid Session	
05/18/11 07:35	pStatusBar	Invalid Session	
05/12/11 17:14	pStatusBar	Invalid Session	

Message
Application: C:\inetpub\wwwroot\Stages\External\VL\MW3Svc\1\ROOT\StagesExternal-4-129561956763220623
Procedure: pLogout
declare @ErrorNum int, @ErrorTypeNum int, @UserError nVarChar(255), @LogError nVarChar(255)
select @ErrorNum = 0, @ErrorTypeNum = 0, @UserError = null, @LogError = null
exec pLogout @SessionNum = 1114953, @SessionPassword = 0x8522d9146938b32, @IPAddress = '192.168.0.22',
@ApplicationNum = 2, @ErrorNum = @ErrorNum output, @ErrorTypeNum = @ErrorTypeNum output, @UserError = @UserError
output, @LogError = @LogError output, @ForceLogoutFlag = 'Y'
select @ErrorNum as 'ErrorNum', @ErrorTypeNum as 'ErrorTypeNum', @UserError as 'UserError', @LogError as 'LogError'
Message
UserMessage: Invalid Session
SQL Server: Quake
Database: Dev
User: AppEngine
Calling Procedure:
Procedure: pLogout
declare @ErrorNum int, @ErrorTypeNum int, @UserError nVarChar(255), @LogError nVarChar(255)
select @ErrorNum = 0, @ErrorTypeNum = 0, @UserError = null, @LogError = null
exec pLogout @SessionNum = 1114953, @SessionPassword = 0x8522d9146938b32, @IPAddress = '192.168.0.22',
@ApplicationNum = 2, @ErrorNum = @ErrorNum output, @ErrorTypeNum = @ErrorTypeNum output, @UserError = @UserError
output, @LogError = @LogError output, @ForceLogoutFlag = 'Y'
select @ErrorNum as 'ErrorNum', @ErrorTypeNum as 'ErrorTypeNum', @UserError as 'UserError', @LogError as 'LogError'
Invalid Session
Parameters:
ALL_HTTP: HTTP_CONNECTION:keep-alive
HTTP_CONTENT_LENGTH:120
HTTP_CONTENT_TYPE:application/json, charset=UTF-8
HTTP_ACCEPT:*/
HTTP_ACCEPT_CHARSET:ISO-8859-1,utf-8;q=0.7,*;q=0.3
HTTP_ACCEPT_ENCODING:gzip,deflate,sdch
HTTP_ACCEPT_LANGUAGE:en-US,en;q=0.8
HTTP_HOST:quake
HTTP_REFERER:http://quake/stagesexternal/
HTTP_USER_AGENT:Mozilla/5.0 (Windows NT 6.1; WOW64) AppleWebKit/534.30 (KHTML, like Gecko) Chrome/12.0.742.122 Safari/534.30
HTTP_ORIGIN:http://muaika

****The Event Log is only available to Full Permission users.**

External Application

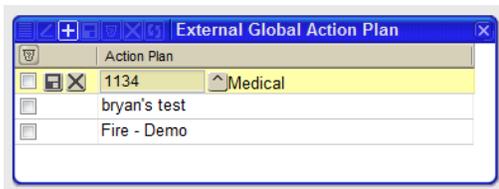
Added fields for ATI setup by Point on the Configuration tab.

Device Copy has been added to the Utilities menu. ***New permission*

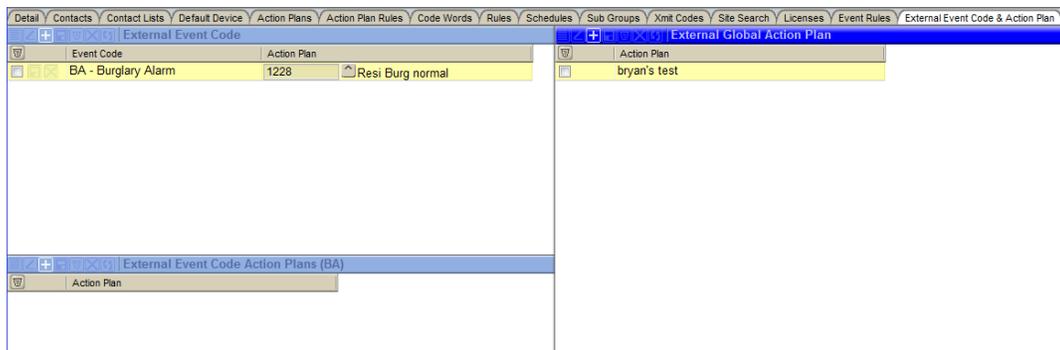
PIN/CW search has been added to the Site menu. ***Granted with XtPIN permission*

External Global Action Plan

External Global Action Plan setup has been added to administer the Global Action Plans that are available in the External Application. (Setup | External Setup | External Global Action Plan)



The Available Global Action Plans can also be configured on the Site Group in the External Event Code and Action Plan tab. The Event Codes and their action plans are configured on the left, and the Global action plans are entered on the right.



When Action Plans are assigned to the Site Group, only those action plans will be available in the search. If there are not any assigned to the Site Group, only Action Plans assigned in the External Global Action Plan setup will be available.

***New Permissions have been added for External Global Action Plan setup. (see below).*

Customer Application

A Site Group Option 'Customer Application Explicit Access' has been added to administer access to the end user application based on Code Word / PIN authority level. By default, any Xmit# / Code Word or PIN combination is granted access to the application. With the option turned on, only Code Words or PINs with an Authority that has the Customer App Permission Item selected are granted access.

New Permissions (Main Application)

(Setup | Device Setup | Camera Model / Camera Model Write)

(Setup | External App Setup | External Global Action Plan / External Global Action Plan Write)

(Setup | stages™ Setup | Sounds / Sounds Write) – Access to the Sound setup table.

(Setup | Quality Assurance Setup | QA Status / QA Status Write)

(Site Access | Site Information | Send Memo) – Access to send memo from a Site.

(Utilities | QA) – Access to the QA menu. QA Maintenance has been moved under this permission.

(Utilities | QA | Site Group QA Incident) – Access to enter a Site Group QA Incident.

New Permissions (External Application)

Device Copy – Access to Copy a Device from an existing site into a new site.

QA Incidents – View access to the Incident Search

QA Report a Problem – Access to enter a Site QA Incident

QA Site Group Report – Access to enter a Site Group QA Incident.