STAGES® | BOLD GROUP

Release Version 2.4.1
September 2013

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Scheduled Email

Certain Data Lists can be set up to be emailed at repeating scheduled times. The list will be attached as an excel file. Scheduled Emails can be entered on the Global, Site Group, or Site level. Site Group level Scheduled Emails will only return data for the site group, and Site level will only return data for the site.
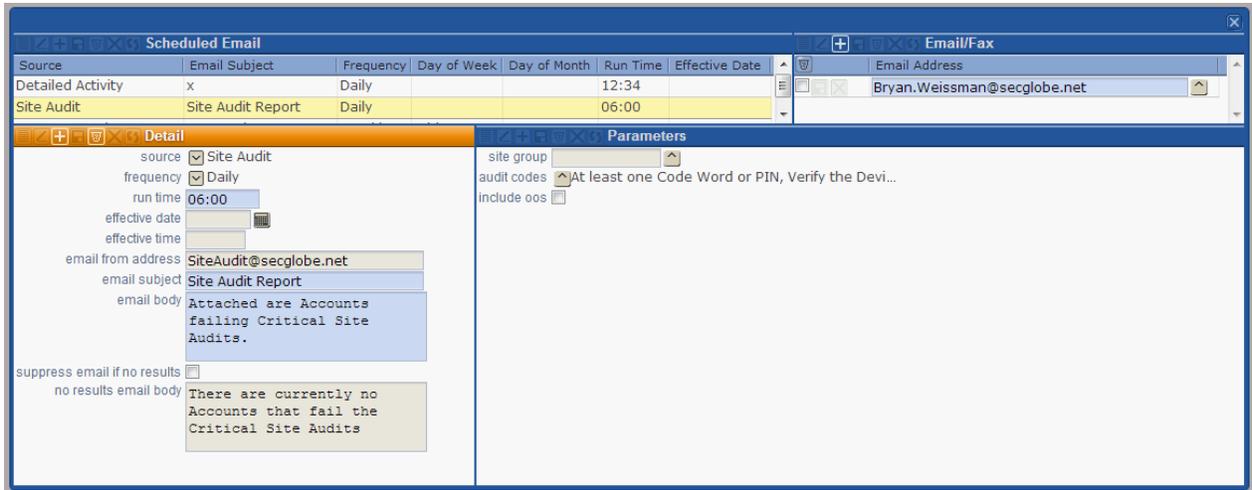
Global Scheduled Emails are maintained at Utilities | stages™ | Scheduled Email. Site Group Scheduled Emails are maintained within the Scheduled Email tab within the Detail tab of Site Group setup. Site Scheduled Emails are maintained within the Scheduled Email tab of the Data Entry window.

Scheduled Emails are given a source. Available Sources include:

> *Billing Changes*
> *Detailed Activity*
> *Open Close History*
> *Pending Restorals*
> *Site Audit*
> *Site Group Counts*
> *Site Group SMS Log*
> *Stages™ Device Counts*

These sources are list windows in stages™ and will return the same information as in the windows. All sources are available for Global. Site Groups and Sites are restricted from some of the sources.

Emails can go out Daily, Weekly, or Monthly. For Weekly, the day of week is chosen, for Monthly, the day of month is chosen. For any of the frequencies, the email will be sent at the Run Time.

There are two options for Scheduled Emails with no results found. The email can be suppressed from going out, or an alternate email body can be entered.

Once the Scheduled Email is saved, the Parameters window is populated. The available parameters will match the parameters on the Source window.

Parameters for Site Group/Site will be automatically populated on the Site Group or Site and not displayed.

The Override End Time parameter will change the End Time of the List from the Run Time to the time entered.

stages™ Maps

Mapping features have been added to stages™. Most require the latitude and longitude of the site to be entered through the **dataLoc™ Service**. Mapping features are provided at an additional cost. Please contact SGS to discuss pricing. Mapping features utilize the Google Maps API.

Storm Queue

In the Dispatch Queue Rules, a polygon can be drawn on a map to encompass a Storm area. Sites with Latitude and Longitude within this shape will be included in the Queue.

Sites without Latitude and Longitude will not be in the queue.

The shape can be edited as the storm/blackout/etc. changes. Changes are stored and can be seen in the Setup Table Change Log.

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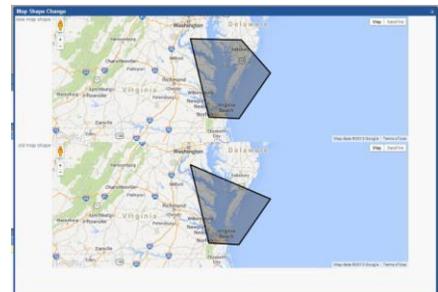
Alarm Buffer Map
(Site | Alarm Buffer Map)
The Alarm Buffer Map has the same inputs as the Alarm Buffer All, but displays the alarms in the Map. The Color of the Map Marker reflects the Priority of the Alarm. Double Clicking the Map Marker opens the Alarm Dispatch window.
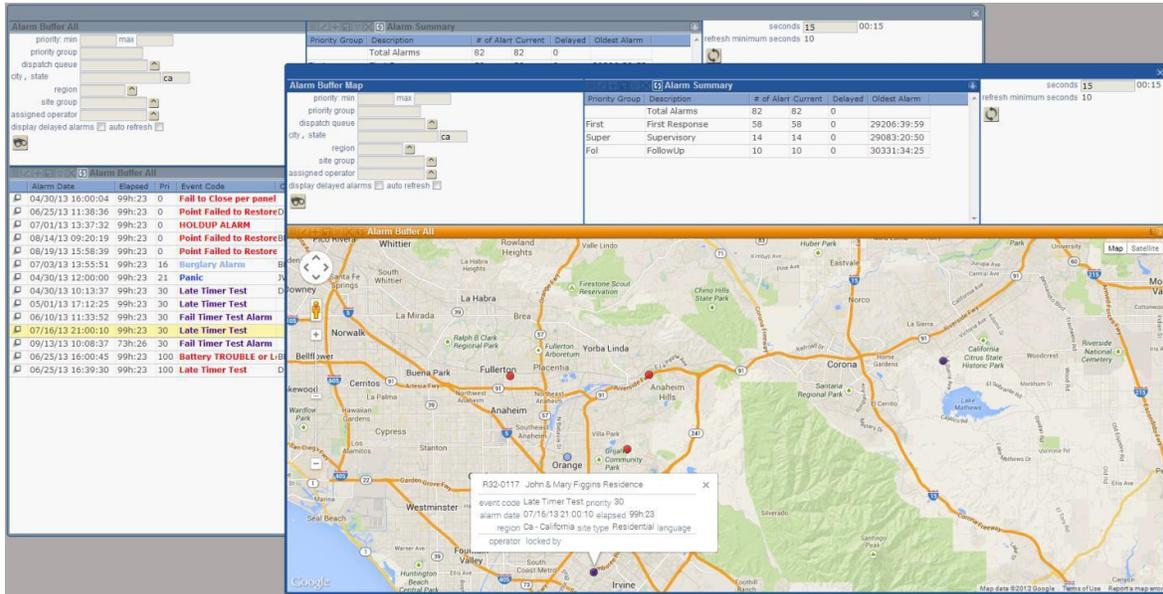
Only Accounts with Latitude and Longitude will display in the Map.

A new permission has been added for the Site | Alarm Buffer Map

Short Site Device
(Data | Site/Device | Short Site Device)
A Map Button has been added to the Short Site Device window. The Map will use the same parameters as the List, but address outliers can be spotted.

Only Accounts with Latitude and Longitude will display in the Map.

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Alarm Bread Crumb

Alarms that send in GPS positions will create a Bread Crumb trail. The Bread Crumb can be opened from the Alarm Dispatch window or Alarm History. Each signal will be plotted on the map with the order number. The first and last signals use different markers.

GPS coordinates are taken from the Alarm Signals and do not require dataLoc™ validation.
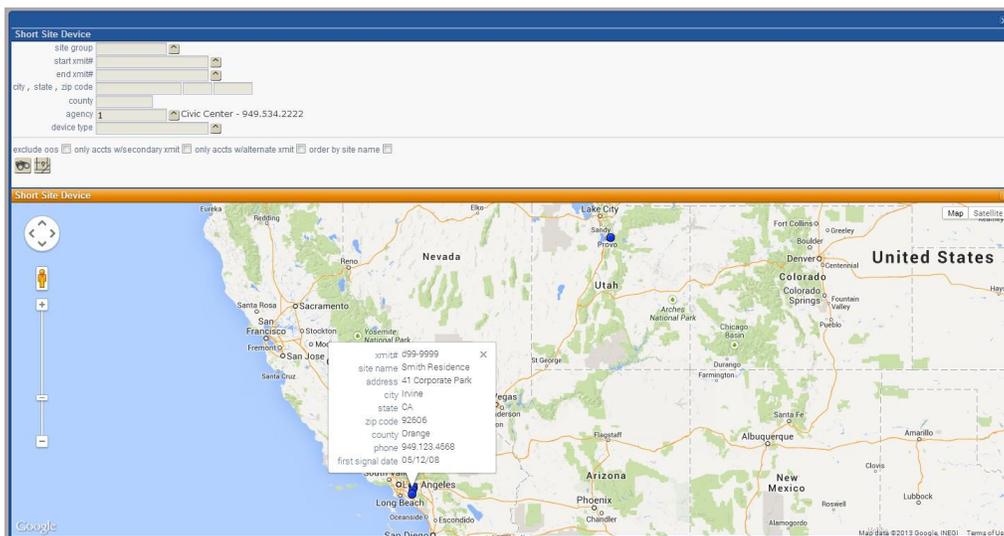
Utilities and Data Menus

Many new "List" windows have been added, leading to a reorganization of Menu items. Windows that perform a function stayed in Utilities; windows that only display information have been moved to the new Data menu. Most of the features that had been in the 'Lists' sub-menu are now organized in the Data menu. The Export windows (Agency, Device Type, Event Code, PSAP Service Log, Site Group) have been turned into lists with functions to download to spreadsheet and email and placed in the appropriate Data sub-menu.
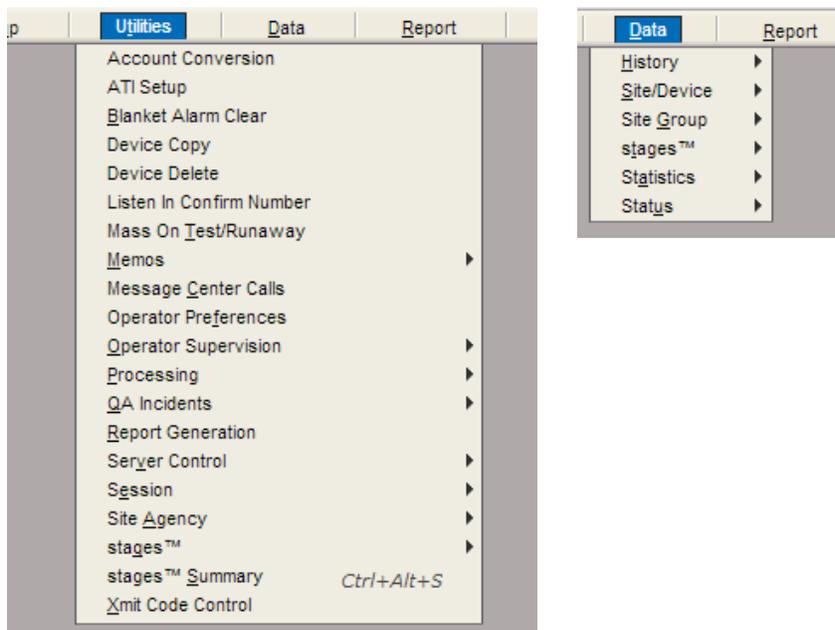
Listed below are new lists added into the Data menu.

New windows (listed below) will use a new Permission. There is a new tree in the Permissions setup for 'Data'. The new permissions will be found within the tree. Permissions for windows that have been moved from the 'Utilities | Lists' menu have also been moved into the 'Data' tree. The upgrade process will update and assign the proper sub-permissions to facilitate this move.

Data | History

Alarm Count by Report Code – a list of Report Codes and the number of alarms received with that report code assigned to the Event Code. The list can be filtered by Site Group.

*Also available in the External App in the Utilities menu.

Alarm History – a global view of the Alarm History window found on sites. The List can be filtered for Site Group, Report Codes (blank for all), and given a max date range of 7 days.

*Also available in the External App in the Utilities menu.

Detailed Activity and **Open Close History** have been added to the Data > History menu. These pull the same information as the Reports and display in a List. This list can be emailed or downloaded.

*Also available in the External App in the Utilities menu.

No Activity – accounts without signal traffic in date range. The date of the Last Signal is displayed.

*Also available in the External App in the Utilities menu.

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Data | Site/Device

Active Site Notes – lists all Site Notes that are/were active on the date entered.
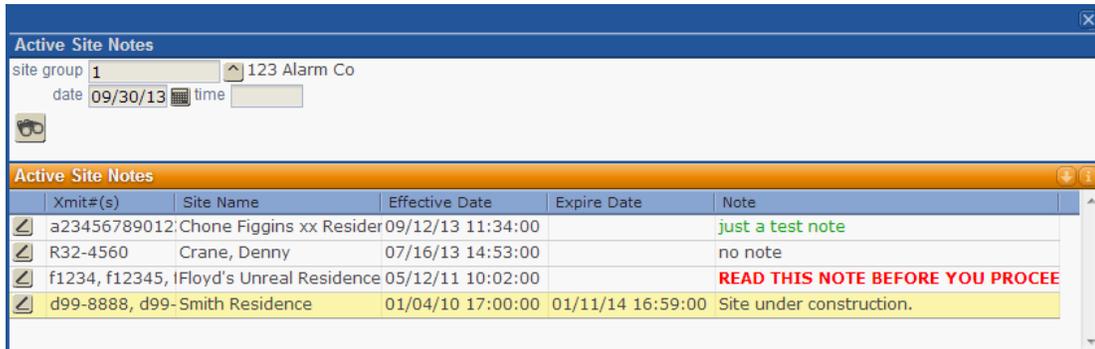
Also available in the External App in the Utilities menu.

Billing Changes – lists accounts that have changes to Contract Items or have been placed in and out of service.

Devices with Timer Test – lists all devices with Timer Test information entered. The list can be filtered by site group.

Also available in the External App in the Utilities menu.

Sites Without Latitude/Longitude – lists sites that have not been assigned lat/long coordinates through dataLoc™. These sites will not be included in any of the Map features.

Also available in the External App in the Utilities menu.

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Data | Site Group

Alarm Factor – by Site Group, the number of alarms and number of active accounts are listed. The Alarm Factor is calculated by the number of alarms divided by the number of active accounts.
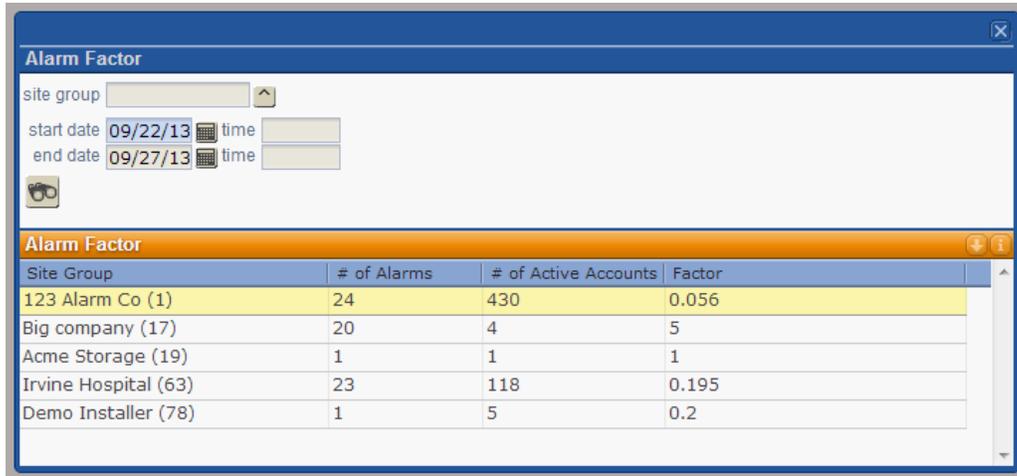
Site Group SMS Log – lists all SMS messages sent to the site group within the date range.

*Also available in the External App in the Utilities menu.

Data | Status

In/Out Service by Date – lists accounts that have been placed in or out of service in the data range. By option, the list can return just in service, just out of service, or both. Leaving the option blank will return both.

*Also available in the External App in the Utilities menu.

Site Event Count – lists a total of signals logged to a site in up to a 48 hour period. Additionally, the total for the last hour is returned.
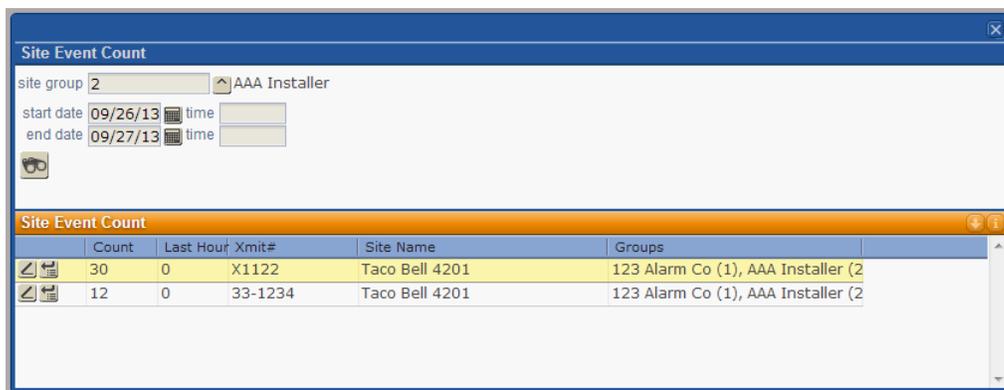
Utilities | Processing

Task Account Replacements – lists all the Account Format replace conditions.

Additional Features

Action Plan Test Mode

Action Plan "Test Mode" has been added to bring up non-Activated Action Plan Versions in the Dispatch Action Wizard on an alarm. Using this feature, Action Plans can be modified and tested thoroughly before activation.

Users are given the ability to test action plans in the User setup detail.

When the User is in an alarm that has an non-Activated Action Plan, they will have the option to use the non-Activated version.

The Action Plan description will display in bold and italic dark red text with ***Test Mode*** in front of the description. This is a prompt on the Dispatch Action Wizard window and can be changed with the language application.

Dispatch Queue

Queues can be made Inactive using the Inactivate Queue button. Typically, this is done to remove an Exclusive Queue so that its alarms will be assigned to a more general queue.

When the Queue is inactive, no alarms will be sent to the queue.   The Queue will be marked as inactive, and can be reactivated.

A new permission has been added to grant access to Inactivate/Activate the Queues. (Setup | Queue Setup | Dispatch Queue View | Dispatch Queue Disable)

Data Entry

Two new stages™ Options have been added in the Data Entry tab:
> 'Default Phone Auto Notify Flag'
> 'Default Email Auto Notify Flag'

When these options are selected, the Auto Notify flag will be pre-populated as checked when creating new Phones/Emails.

Auto Create Xmit

An 'Auto Create Xmit Site Type' stages™ Option has been added to the Processing tab. New sites created by a signal will default the Site Type entered here unless specified in a template on the Xmit Code Control assignments.

Auto Process

Order Num has been added to the Auto Process setup. In the event that more than one auto process rule applies to an event the Priority, Delay (seconds or scheduled), Log Only, and Abort Group of the lowest order num will be applied.

New Notify Options have been added:
> Notify Code List Plus Site All (this applies to both Emails and Phones)
> Notify Code List Plus Site Auto Notify
> Site Group Fax Phone Only

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External User Groups

External Users can be assigned to External User Groups to simplify External User Permissions entry.

Group are maintained in Setup | External Setup | External User Group
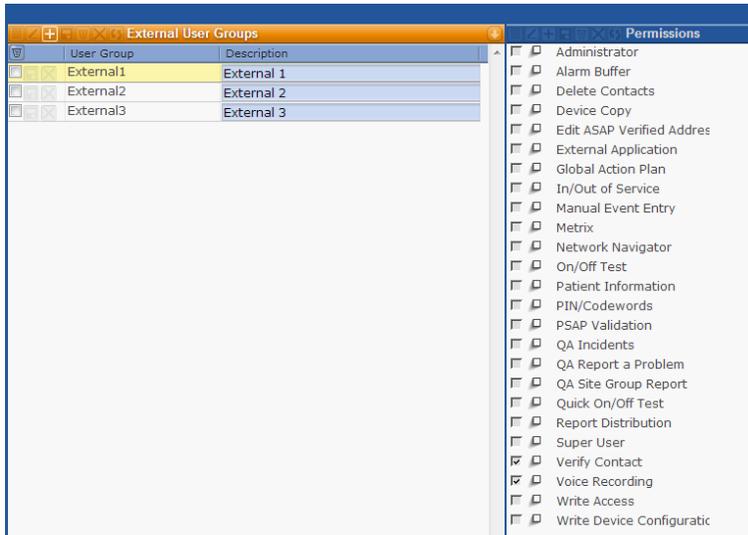
External Users can be assigned user groups in the Site Group setup. Permissions that are assigned to the group will be automatically checked and grayed out in the Permissions List. Additional Permissions can be granted to the User as needed.
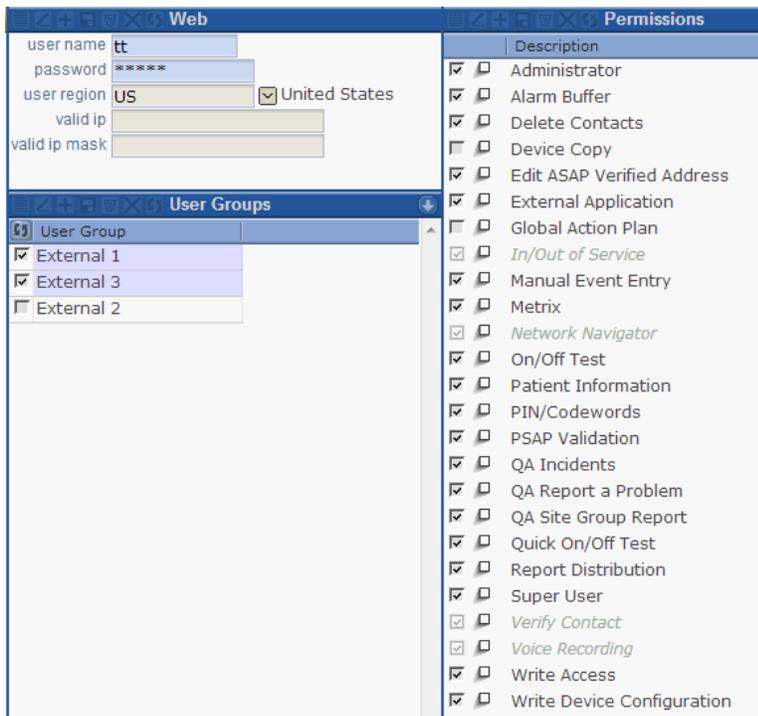
Dispatch Types

Site Search, My Previous Sites, and Previous Site Search display the Site Dispatch Types in the result list.

Site Group Alias
'Site Group Alias' has been added as a field to the Site Group Setup.

A [SiteGroupAlias] variable has been added and will display the Alias if one is entered. The Site Group Name will display if there is not an alias entered.

Additionally, incoming calls that can be identified by Site Group will display either the Alias or the Name in the Incoming Call window.