

stages™ Release Notes 2.6.11

May 2020



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DEVICE TEST

Device Tests Display Order

Device Tests will now display in the following order:

1. Active Device Tests
2. Scheduled Tests
3. Active Recurring Tests
4. Expired Tests (Device and Recurring)

Multi-Site Tests

Multi-Site Tests will use the Confirmation Scripts of the associated Test Category.

Site Group Test Options

A new tab has been added in Site Group setup for Test Options. Options include “Test Message” and “Verification Message”. These messages will display when a site in that Site Group goes into the test dialogue, and when a contact is verified from the test dialogue.

Disallow Verify Contact for Test Override

A new Site Rule has been added to Sites and Site Groups to not allow the Override button to appear during tests and force that a contact be verified.

SIGNAL PROCESSING

Point

The Point field has been expanded to 50 characters.

Event Rule

'Abort New Priority' has been added so that the abort signals can change the priority of the alarm rather than abort the alarm. Leave this field blank to have the abort clear the alarm.

The Event Rule Detail window has been reorganized for spacing concerns.

The screenshot shows the 'Detail' window for an event rule. The main configuration area includes fields for 'site group# 1', 'description' (AC Abort), 'site type' (All), 'dispatch type' (All), 'point', 'signal status', 'event code' (700), 'service type', 'signal format', 'signal code', and 'auto evaluation'. An 'overrides' section contains 'priority', 'delay period', 'alarm option' (None), 'override event code', 'schedule option', 'restore wait period', and 'restore wait count'. An 'abort:' section includes 'abort option' (Standard), 'fail to abort event', 'abort log event', 'abort new priority' (highlighted with a red line), 'abort suppression period', 'abort by point', 'abort by signal code', 'pri/sec abort', and 'abortable seconds'. A 'suppression:' section includes 'suppression period', 'suppression during alarm only', 'suppression by point', and 'suppression end service type'. A clock icon is visible at the bottom left.

Receiver Task Restore

When a Receiver Task Account is in alarm and the task returns to normal status, stages™ will log a Restore event to the Task Account. The stages™ team does not recommend using these restores to abort the alarm. Be sure that you are following UL Compliance guidelines before automating any of these signals.

Signal Processing Auto Evaluation By Point

A new option has been added to Auto Evaluation to evaluate whether a certain point has been hit over a threshold. A new field, By Point, has been added to use this new evaluation check. If any point(s) have reached the threshold during the evaluation period, the evaluation will return the True Event Code entered. When this happens, the points will be displayed in the comment.

SETUP

Auto Evaluations

Auto Evaluation Setup has been restructured to use Multi-Select lists instead of comma delineated lists. Conversions to this format will be done as part of the upgrade.

Event Code

The Search in Event Code setup window can now use Report Code.

UDF

A Search window has been added to the UDF setup window.

SMS Opt Out Word

Replying to an SMS with any of the words entered in this table to turn the auto-notify flag off for that phone.

***'STOP' will continue to be used in addition to the words entered here.*

A new permission has been added for Setup | Phone Setup | SMS Opt Out Word

Invalid Phone Numbers

Phone numbers entered in this setup will not be allowed to be entered into a phone number in stages™. For instance, 911 can be disallowed.

Holidays

By Default, temporary schedules override Holidays. A new flag has been added to the Holiday setup window to override the temporary schedule on a site and follow the hours for the Holiday.

NOTIFICATIONS

Data Change Notification Report

A new Data Change Report has been created to list out all changes made in the site. The Data Change Report can be run at any time from the Changes tab in Site Data Entry.

Data Change Report
 May 01, 2020 00:00:00 - May 30, 2020 23:59:00
Floyd's Unreal Residence

Site: Floyd's Unreal Residence, Changed By: Weissman, Bryan, Date: May 18 2020 7:18pm [REFERENCE]
 A **ContactLink** was inserted with the following changes

Alternate Sites	N
Contact List Member Only	N
ECV	N
Keys	N
Order#	83

Site: Floyd's Unreal Residence, Changed By: Weissman, Bryan, Date: May 18 2020 7:18pm [REFERENCE]
 A **Contact** was inserted with the following changes

ContactInfo	
Contact Info	
First Name	John
Last Name	Smith

Site: Floyd's Unreal Residence, Changed By: Weissman, Bryan, Date: May 18 2020 7:19pm [REFERENCE]
 A **PhoneNumber** was inserted with the following changes

Auto Notify	N
Data Change Notify	N
LocalPhoneNumber	8887474
Phone	714.888.7474
Phone Type	C
Site Phone	N

Site: Floyd's Unreal Residence, Changed By: Weissman, Bryan, Date: May 18 2020 7:19pm [REFERENCE]
 A **ContactListMember** was inserted with the following changes

Contact	497
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Site: Floyd's Unreal Residence, Changed By: Weissman, Bryan, Date: May 18 2020 7:19pm [REFERENCE]
 A **ContactLink** was updated with the following changes

PIN	New Value: *****
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Site: Floyd's Unreal Residence, Changed By: Weissman, Bryan, Date: May 18 2020 7:20pm [REFERENCE]
 A **SignalRule** was deleted with the following changes

Description	front door
Point	919
Restore	N
Signal Status	A

Additionally, the way the Data Change Notification is set up has been changed. Instead of checking the "Data" flag on Emails and Fax Phones, the Email Address/Fax is entered on the new Data Change Notification are of the Change tab. Existing entries have been converted as part of the upgrade process. In this new window, the report can be configured to Include CodeWord/PIN, and has an Option to get the new report or continue to get the Site Database Report like previous versions.

Date	# of Transactions
10/24/18	4
06/04/18	2
05/30/18	1
03/27/13	1
03/18/13	5

*A new permission has been added for Site Access | Data Entry | Data Change |
 Data Change Notification Write*

IVR Warning

Stages will generate an alarm when there are IVR Calls waiting for more than 30 minutes. An account with xmit "IVRStatus" must be entered.

Opt In

Auto Processes using the Opt In can send out an email/sms with a link to a Landing Page. A new webservice will need to be installed for this functionality. Please inquire for more information if needed.

Chat

Chat messages sent to Site Phones and Email Addresses will each have its own chat member.

REPORTS

Device With Timer Test Report

The Device With Timer Test data window has been added as a Report that can be sent as a PDF.

Devices With Timer Test

Xmit#	Site Name	Type	Interval	Fail Event	State	OOS	Site Groups	Dispatch Types	Last Signal	Event Code
33-1234	Taco Bell 4201	4 - Any Signal. Auto-Reschedule	1Days 0h:00		Fail		123 Alarm Co (1), AAA Installer (2), Taco Bell Restaurants (4), Irvine Hospital (63)			
4192	Ty Cobb	4 - Any Signal. Auto-Reschedule	7Days 0h:00		Fail		123 Alarm Co (1), Irvine Hospital (63)			
abc	Bob Smith	1 - Any signal	17Days 17h:17		Fail		123 Alarm Co (1), Joe's Installer 2W, GRDENHINT, Company (9), Big company (17) IVRBurg		12/11/17 22:24:59	BA - Burglary Alarm
abcdefg	Bob Smith	1 - Any signal	17Days 17h:17		Fail		123 Alarm Co (1), Joe's Installer 2W, GRDENHINT, Company (9), Big company (17) IVRBurg			
bwabc1	Chone Figgins xx Residence	5 - Specific Signal. Auto-Reschedule	1Days 0h:00		Fail		123 Alarm Co (1)			
BWSIX123	Site Import 123	4 - Any Signal. Auto-Reschedule	1Days 0h:00	FailTTA - Fail Timer Test Alarm	Fail		123 Alarm Co (1), Security Co (3)	SMS, test		
d99-9801	Borders Books - Store #402	4 - Any Signal. Auto-Reschedule	365Days 0h:00	FailTTE - Failed Timer Test Escalate 1	Fail		123 Alarm Co (1), Demo Installer (78)	Intrusion, SMS	01/11/19 19:56:27	BA - Burglary Alarm
d99-9999	Smith Residence	4 - Any Signal. Auto-Reschedule	365Days 0h:00	FailTTE - Failed Timer Test Escalate	Fail		123 Alarm Co (1), Acme Storage (19), Demo Installer	Intrusion, SMS	06/06/17 16:46:44	BA - Burglary Alarm

A new permission has been added Reports | Device With Timer Test

Alarm Certificate

An Alarm Certificate has been added to stages™ to print a form for proof to provide an Insurance Company. From the Site Data Entry, a new link is available to open the Insurance Information. Once that info has been entered, a form can be generated in PDF. The window is accessible in the External Application as well.

The screenshot shows two overlapping windows. The top window is titled 'Site View' and displays information for 'Borders Books - Store #402 - Commercial' located at '22401 Old Canal Rd, Yorba Linda, CA 92887 USA'. It includes a 'Dealer Authority' section with various icons and a link to 'Insurance'. The bottom window is titled 'Insurance Information' and contains a form with the following fields: name (test), agent (1), attn (2), address (3), city, state, zip code, burglary (checked), audible (checked), sprinkler (checked), perimeter (checked), phone line (checked), fire (checked), medical (checked), supervised (checked), local (checked), int. motion (checked), radio/cell (checked), and a comment field containing 'boom'.

The screenshot shows the 'Alarm Certificate' form. It includes the following information:

- Alarm Certificate** (Bryan Dealer, Phone: 986.9877 Fax: 986.9877)
- Name:** Borders Books - Store #402
- Phone:** 714.272.6138
- Ext:**
- Attention:**
- Fax:** bryan.weissman@boldgroup.com
- Care Of:**
- Email:**
- Address:** 22401 Old Canal Rd
- City:** Yorba Linda
- State:** CA
- Zip:** 92887
- Insurance Company Information:**
 - Name:** test
 - Policy:** 5215276329
 - Agent:** 1
 - Phone:** 714.187.7785
 - Attn:** 2
 - Fax:**
 - Address:** 3
 - Email:**
 - City:**
 - State:**
 - Zip:**
- ULGrade:**
 - Burglary
 - Audible
 - Sprinkler
 - Perimeter
 - PhoneLine
 - Fire
 - Medical
 - Supervised
 - Local
 - Int. Motion
 - Radio/Cell
- Comments:** boom
- AUTHORIZED SIGNATURE** and **DATE** fields.

*A new permission has been added Site Access | Data Entry | Site Insurance
A new external permission has been added External Application | Site Insurance*

Miscellaneous

Stages™ Help

Stages™ Help Documentation is now located locally on the IIS Servers of stages™ systems. Help documents will be improved in future releases with additional and more up-to-date information. No Login will be required to access the Documentation.

Site Lookup

Integration Platform has been added as a Search Parameter.

Maps

Bing Maps has been added as an option when opening maps from addresses and when displaying history events with Longitude and Latitude. The option is set in stages™ Options.

DataLoc

County will now be returned from DataLoc calls.

Site Note

Site Notes now display 'Created By' with the user that originally created the note.

Variables

New variables have been added for [HistoryServerNum] and [HistorySeqNum].

Site Group Copy

Site Group Hours will be copied.

Site Group Licenses

A new option has been added to Site Group Setup to only display Site Group Licenses, and not Central Station licenses in the Alarm Dispatch site summary.

Last Signal (*Data | Site/Devices | Last Signal*)

This new window produces a list of all sites in a site group and the date of the last signal received into stages™. The list can include OOS.

A new permission has been added for Data | Site/Device | Last Signal

Devices with URL (*Data | Site/Devices | Devices with URL*)

This new window produces a list of all sites with a URL or Program Path entered. The list can be filtered by Site Group.

A new permission has been added for Data | Site/Device | Device with URL

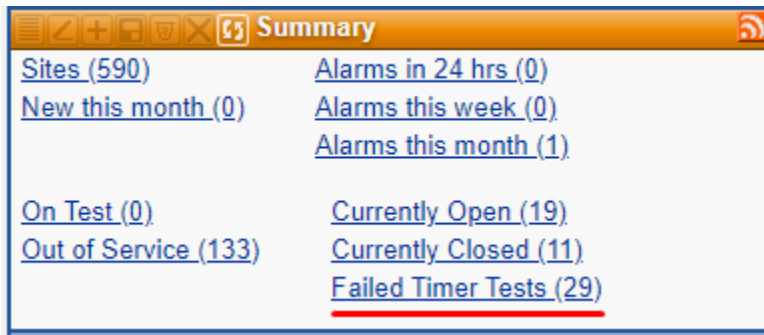
Task No Signal Warning Time

When the active server is switched, the No Signal Warning Time Signal will not be generated on a Task Account if the time on the server is less than the No Signal Warning Time. Once the time on the Active Server is greater than the Task's No Signal Warning Time, the Signal will process as normal.

EXTERNAL APPLICATION

Summary

Accounts in the Failed Timer Test state has been added to the Summary window.



Integration Platform

Integration Platform has been added to the New Site/Device window.

Mass On Test

Mass On Test has been added to the External Application. A new stages™ Option has been added to supply a default test category for external Mass On Test.

A new permission has been added for Administrator | Mass On Test/Runaway

NEW SECURABLES

The following new Securables have been added:

ApplicationNum	Securable	PrereqSecurable
1	DataChangeNotificationWrite	DataChange
1	DevicesWithURL	SiteDeviceData
1	DispatchGuard	AlarmDispatch
1	GuardStatus	StatusData
1	LastSignal	SiteDeviceData
1	SiteInsurance	DataEntry
1	SiteJurisdiction	DataEntry
1	SMSDialogue	AlarmDispatch
1	SMSOptOutWord	SetupNotification
2	XtCallListVerification	XtApp
2	XtEmailTestResults	XtAppTest
2	XtMassOnTestRunaway	XtAdmin
2	XtSiteInsurance	XtApp
2	XtSiteJurisdiction	XtApp