stages™ Release Notes 2.6.2

September 2017

USER DISPATCH

The User Dispatch window *(Utilities | Operator Supervision | User Dispatch)* has been redesigned and enhanced to provide greater efficiency and better information. There are now three separate tabs, Dispatch Queues, User Dispatch (the original window), and User Session Profiles. Within each tabbed set of windows there is a new Waiting in Auto Feed window.

Dispatch Queues

From this window, operators can be assigned to or removed from, the various dispatch queues. Additionally, there is a dynamic Search window for Operators Not Assigned. The list will filter down as letters are entered into the search.

User Dispatch

This was the original window. Individual users now only appear once on the list. Previously they would show once for each session they had open. Additionally, there is a new dynamic Search window. The list will filter down as letters are entered into the search. The Session Profile window has been moved to the User Session Profiles tab.

User Session Profiles

This window is used for setting individual session profiles. Users that have been assigned to one or more session profiles on the User Dispatch window will appear on this list. Highlighting a row on the Session Profile window will show which dispatch queues are associated with that profile in blue on the Dispatch Queues window. This allows the user to preview the dispatch queue list before actually setting the session profile.

Dispatch Queues	User Dispatch (Logged In)	User Session Profiles		

User Session Profiles

Name	Initials	Session Profile	User Role
Copeland, Dana	DC		dana
Imhoff, Renee	RI		dana
LeNarz, Dana	DC		dana
Meyer, Thom	TM	Low Battery	bwonly
Weissman, Bruce	BW		bwonly

Session Profile

this session profile Low Battery

☑ No Session Profile
☑ Troubles etc...

Dispatch Queues (LowBatt)

Dispatch Queue
FollowUp
Queue #4
another temp
test
Dana's Queue
Queue #1
Earthquakes
Queue #5
Storm Queue
Storm by Geo
Storm Temporary
temp storm
temp queue 1
External Queue (123 Site

Waiting in Auto Feed

Initials	Session Name	Office	User Role	Dispatch Queues
DC	**Copeland, Dana	Secure Central Station	dana	All Queues
RI	Imhoff, Renee	Secure Central Station	dana	Q3
DC	LeNarz, Dana	Secure Central Station	dana	No Queues
TM	Meyer, Thom	Secure Central Station	bwonly	LowBatt: FollowUp, Q4
GN	Noir, Guy	Secure Central Station	OP	Storm Geo
BW	Weissman, Bruce	Secure Central Station	bwonly	All Queues
BMW	Weissman, Bryan	Secure Central Station	FB Test	Q1, Q4, Q5
JW	Weissman, Jonathan	Secure Central Station	jwtest	All Queues

DISPATCH

Action Plans

Two new hard-coded evaluations have been added to the lookup within the Action Plan Item window, 'Is FD ASAP?' and 'Is MD ASAP?'.
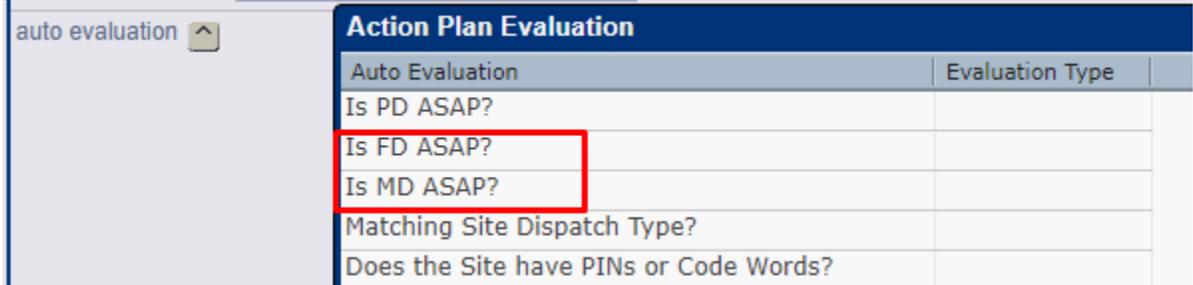
Action Plan URL Step

For the URL Step, an option has been added to launch the URL automatically. As soon as the action plan step is loaded, the URL will open in a new browser tab/page.

Action Plan Type 'B'

This action plan type has been changed to conditionally log an entry in history with the operator action 'AP-B-IDd' (Action Plan B type - Other Action Plan Identified). This operator action is used when the action plan wizard finds another action plan within the duration of the alarm. The comment of this operator action entry includes the action plan number and the hh:mm:ss of the alarm signal that originates the new action plan. In the event that no other action plans are found, the 'AP-N' operator action is logged as usual.

PIN/Code Word Verification

The functions for No Code Word and Wrong Code Word have been moved to after the Search field. Even when typing into the search, the functions remain usable.
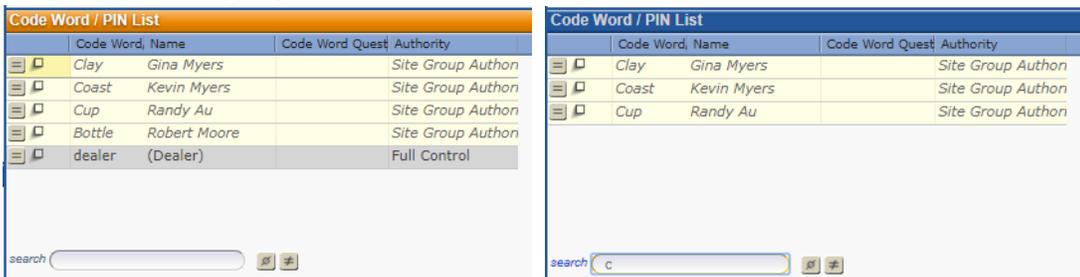
The stages™ Option for 'Code Word Partial Match' is no longer supported.

History

History events can be displayed using the colors associated with the corresponding alarm category of either the Event Code or the Service Type of the event code. If both the event code and service type for a particular event have an alarm category color, the color from the event code will be used. The Recent History, History, and Alarm History windows all have this feature.

	Date	Xmit#	Initials	Event / Operator Action	Signal	Point	Description	User Name	Area
	08/25/17 13:16:42	f1234		SMSSent - SMS Message(					
	08/25/17 13:16:42	f1234		**GA – GAS ALARM**	MA	177	ABORT ME!!!		
	08/25/17 12:59:12	f1234		**Burg - Burglary**	MA	1	Smoke Detector		
	08/25/17 01:30:02	f1234		5491 - LATE TO ARM - mi					
	08/24/17 18:30:03	f1234		5491 - LATE TO ARM - mi					
	08/24/17 16:12:31	f1234		LateTT - Late Timer Test					
	08/24/17 01:30:03	f1234		5491 - LATE TO ARM - mi					
	08/23/17 18:30:02	f1234		5491 - LATE TO ARM - mi					
	08/23/17 18:09:42	f1234	BMW	**Access on Dispatch Wi**					
	08/23/17 01:30:02	f1234		5491 - LATE TO ARM - mi					

SIGNAL PROCESSING

Event Rules
A new field, 'Suppression End Service Type', has been added. If the Service Type specified is received while an alarm is being suppressed, the suppression period will end.

IVR
A new stages™ Option, 'IVR Alpha PIN' *(Processing tab)*, has been added. When this option is enabled, IVR users will be able to enter non-numeric PINs using the telephone keypad to represent letters. For example, "2" represents the letters A, B, and C, as well as the number 2.

Scheduled Manual Events
Manual events can now be scheduled to log at a later date. This will create an expected event with the Expect Type of 'Scheduled Manual Event'. The expected event can be viewed and deleted from the Expected Events tab within Alarm Dispatch. The event code that will be logged is stored in the Point field.

The Event and Comment will be put into history using a new operator action, 'SchedEvent'. When the Manual event is logged, it will use the comment from the initial entry.

A Data window has been added to track the scheduled events *(Data | Status| Scheduled Manual Event)*. Events that have been logged to the account on their scheduled date will be marked as "Complete" and display italicized and grayed.

A new Permission has been added for this window *(Data | Status Data | Scheduled Manual Event List)*.

XML Signal Service

A new task parameter, 'DeviceDateTimeZone', has been added for XML Signal Service tasks. This can be used to specify the time zone of the device date being provided. In the example below, Mountain Time is specified.

MISCELLANEOUS

Stages™ Wrapper
The stages™ wrapper is no longer supported. SGS recommends that stages™ be run in a standard browser such as Chrome, Firefox, or IE-Edge. If wrapper functions such as 'Alarm Force Maximize' or 'Alarm Always on Top' are used, this can be achieved using the SGS Client Service product. Contact SGS if you have any questions about this product.

Scheduled Email
The No Activity list has been added as a source to the Scheduled Email windows (Global, Site Group, and Site).

New Setup Window
A new window, *(Setup | User Setup| stages™ Users Skill Set Assignment)*, has been added which will allow non-full permission users to make changes to the Skill Set Assignments.

New Data Window
A new window, *(Data | Site/Device| Contract Item Usage)*, has been added. This has also been added to the External application menu.