stages™ Release Notes 2.6.5

October 2018

HIGHLIGHTS

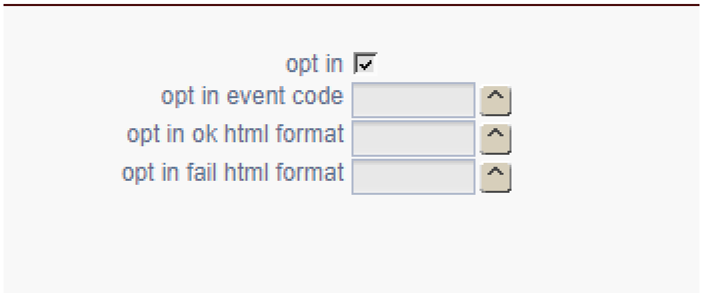
Opt In

Stages™ can send out a notification for a subscriber to opt in to a service or feature. This will send out an email or SMS using an Auto Process with an Opt In URL. Clicking the URL will opt into the feature, and log an Event Code on the Site. That event code could generate an alarm or use an Auto Process to create a Memo.

The URL is built from variables including Site and Contact Info.

Auto Process

A new field has been added for 'Opt In'. Once selected, pressing tab or saving will reveal more fields. 'Opt In Event Code' is the Event Code that will be logged to the Site when pressing the URL. 'Opt in HTML Format' defines which Email HTML Format houses the HTML Code that will display when the URL is pressed. 'Opt in HTML Fail Format' defines which Email HTML Format will be displayed if there is an issue with the URL link.



opt in ☑
opt in event code
opt in ok html format
opt in fail html format

In the Body of the Message, the variable '[OptInURL]' is entered to display the formatted URL with the Site and Contact Info imbedded.

If desired, the 'Opt In Event Code' can then be set up to trigger a Memo to the Data Entry department to update the account to enable the new feature.

Email HTML Format

The HTML code for the URLs are defined in the Email HTML Format setup just as an outgoing email would be.

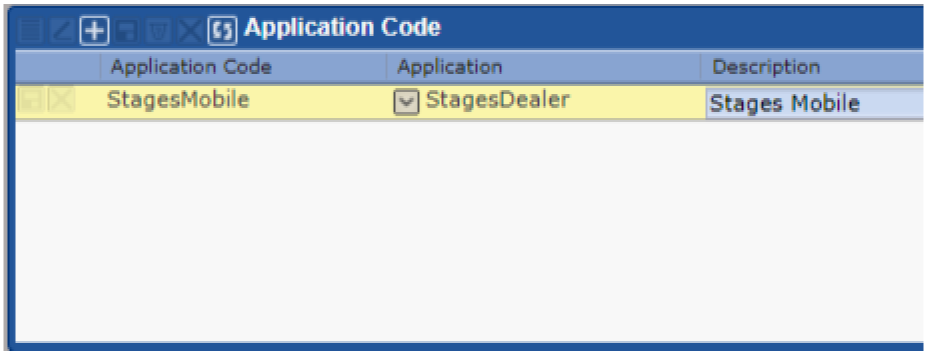
Opt In URL Mask

A Task Parameter should be entered on Task 11 (Signal Processing) with a Parameter Name of 'OptInURLMask' and a value like 'https://server/path/{}' with 'Server' and 'Path' defined for where the Service is hosted. This will be used as the base for the [OptInURL] variable. The '{}' will be replaced by the Auto Process with specific data for that Site and Contact.

Application Code – SQL Server Control

The Application Code represents a smaller group within an application #. For example, the Stages Mobile application is within Application #2. While Application #2 may be running on a specific SQL server, we can now define an application like the Stages Mobile application to run on a different SQL server. When switching an application code, the existing session will move to the new SQL server. Current users will move to the new SQL server automatically.

The Application Code must be defined. *(Utilities | stages™| Application Code)*



Application Code

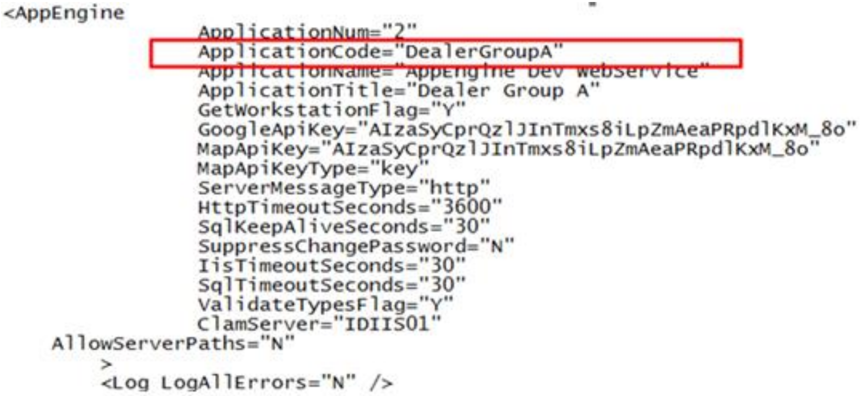
Application Code	Application	Description
StagesMobile	StagesDealer	Stages Mobile

AppEngine.Config

The StagesGateway(s) servicing the Stages Mobile application must be used only for the Stages Mobile application.

The AppEngine.Config must list all SQL servers that may be designated to run this application.

The Application Code must be set. In this example, the Application Code is “DealerGroupA”.

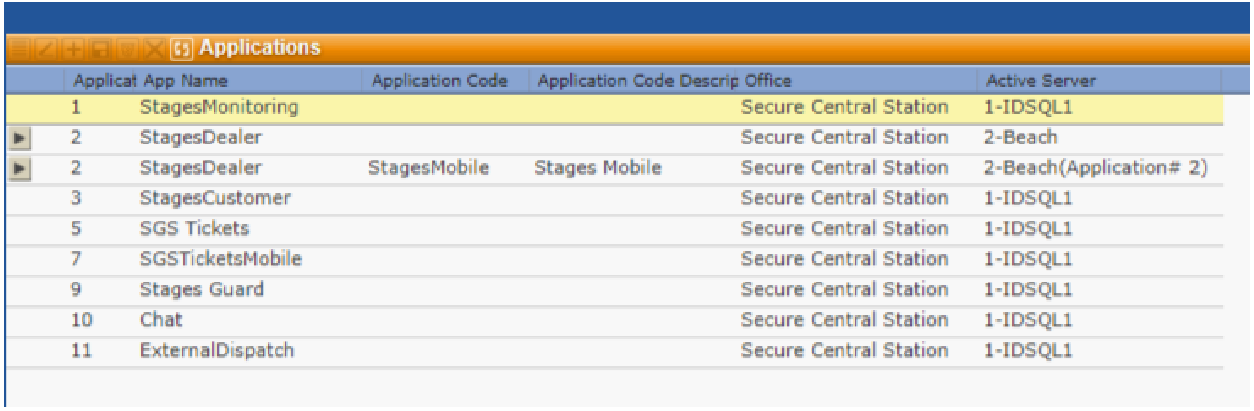


```
<AppEngine
                ApplicationNum="2"
                ApplicationCode="DealerGroupA"
                ApplicationName="AppEngine Dev WebService"
                ApplicationTitle="Dealer Group A"
                GetWorkstationFlag="Y"
                GoogleApiKey="AIzaSyCprQzlJInTmxs8iLpZmAeaPRpdlKxM_8o"
                MapApiKey="AIzaSyCprQzlJInTmxs8iLpZmAeaPRpdlKxM_8o"
                MapApiKeyType="key"
                ServerMessageType="http"
                HttpTimeoutSeconds="3600"
                SqlKeepAliveSeconds="30"
                SuppressChangePassword="N"
                IisTimeoutSeconds="30"
                SqlTimeoutSeconds="30"
                ValidateTypesFlag="Y"
                ClamServer="IDIIS01"
    AllowServerPaths="N"
        >
        <Log LogAllErrors="N" />
```

SQL Switching

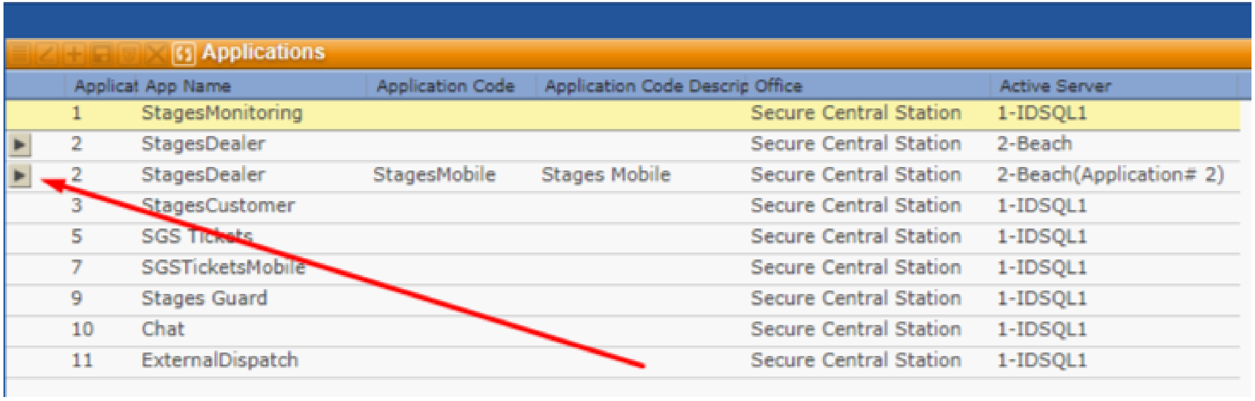
(Utilities | Server Control| Server Application Control)

In the example below, Application #2 is running on Server #2 and the Stages Mobile application is following Application #2.



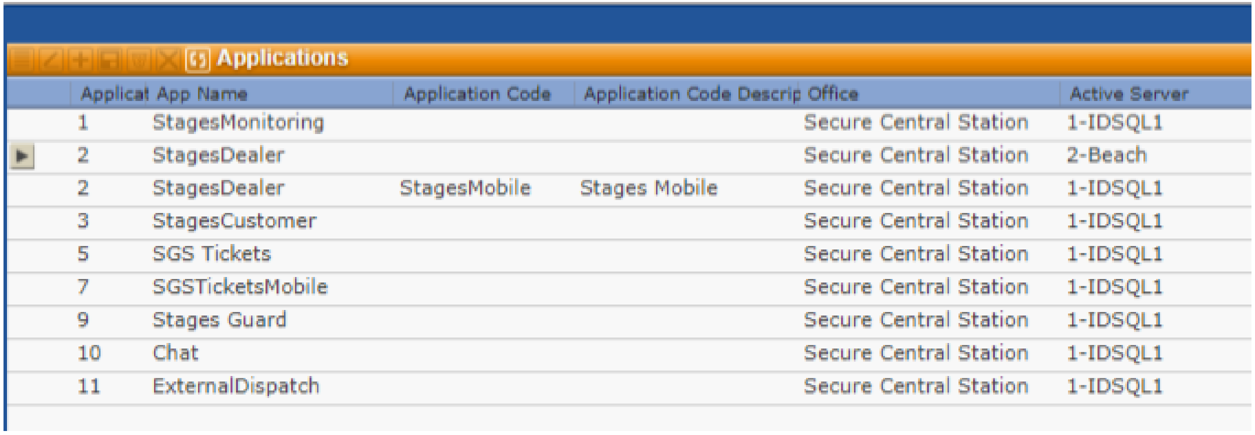
	Applicat	App Name	Application Code	Application Code Descrip	Office	Active Server
	1	StagesMonitoring			Secure Central Station	1-IDSQL1
►	2	StagesDealer			Secure Central Station	2-Beach
►	2	StagesDealer	StagesMobile	Stages Mobile	Secure Central Station	2-Beach(Application# 2)
	3	StagesCustomer			Secure Central Station	1-IDSQL1
	5	SGS Tickets			Secure Central Station	1-IDSQL1
	7	SGSTicketsMobile			Secure Central Station	1-IDSQL1
	9	Stages Guard			Secure Central Station	1-IDSQL1
	10	Chat			Secure Central Station	1-IDSQL1
	11	ExternalDispatch			Secure Central Station	1-IDSQL1

To move Stages Mobile to Server #1, press the button indicated below:



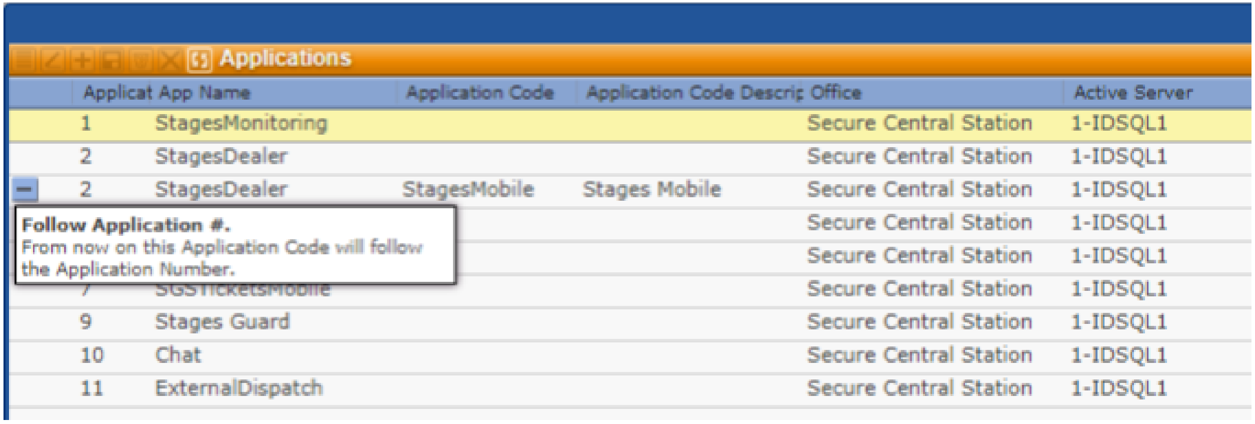
	Applicat	App Name	Application Code	Application Code Descrip	Office	Active Server
	1	StagesMonitoring			Secure Central Station	1-IDSQL1
►	2	StagesDealer			Secure Central Station	2-Beach
►	2	StagesDealer	StagesMobile	Stages Mobile	Secure Central Station	2-Beach(Application# 2)
	3	StagesCustomer			Secure Central Station	1-IDSQL1
	5	SGS Tickets			Secure Central Station	1-IDSQL1
	7	SGSTicketsMobile			Secure Central Station	1-IDSQL1
	9	Stages Guard			Secure Central Station	1-IDSQL1
	10	Chat			Secure Central Station	1-IDSQL1
	11	ExternalDispatch			Secure Central Station	1-IDSQL1

Application #2 is on Server #2 | Stages Mobile application is on Server #1.



	Applicat	App Name	Application Code	Application Code Descrip	Office	Active Server
	1	StagesMonitoring			Secure Central Station	1-IDSQL1
►	2	StagesDealer			Secure Central Station	2-Beach
	2	StagesDealer	StagesMobile	Stages Mobile	Secure Central Station	1-IDSQL1
	3	StagesCustomer			Secure Central Station	1-IDSQL1
	5	SGS Tickets			Secure Central Station	1-IDSQL1
	7	SGSTicketsMobile			Secure Central Station	1-IDSQL1
	9	Stages Guard			Secure Central Station	1-IDSQL1
	10	Chat			Secure Central Station	1-IDSQL1
	11	ExternalDispatch			Secure Central Station	1-IDSQL1

Reset the Application Code to follow the Application #. The Application Code must be on the same SQL server as the Application #. When connected to this SQL server, there is a function to reset the Application Code to follow the Application #.



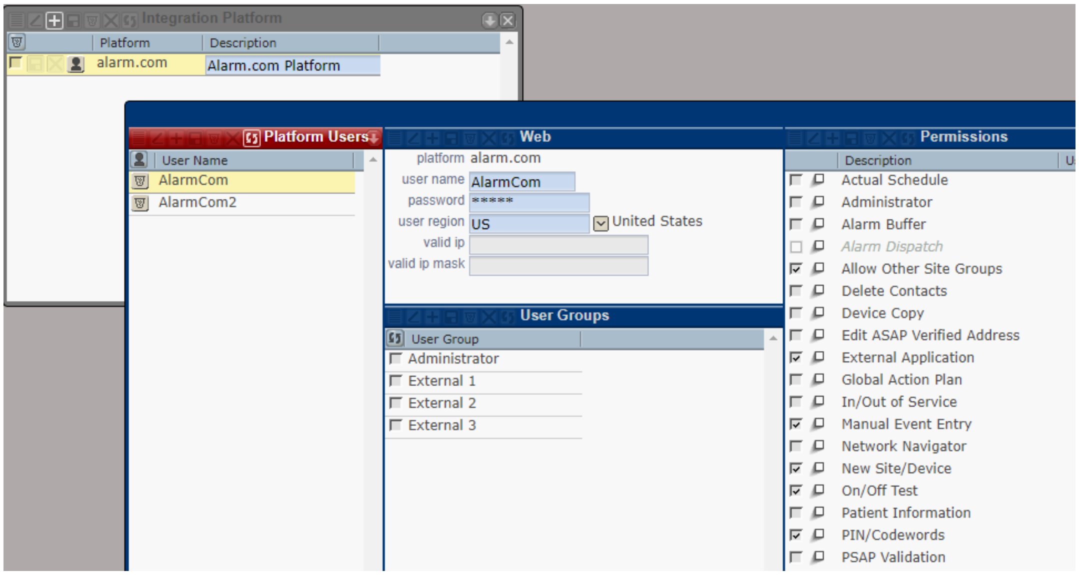
Applications

	Applicat	App Name	Application Code	Application Code Descrip	Office	Active Server
	1	StagesMonitoring			Secure Central Station	1-IDSQL1
	2	StagesDealer			Secure Central Station	1-IDSQL1
−	2	StagesDealer	StagesMobile	Stages Mobile	Secure Central Station	1-IDSQL1
					Secure Central Station	1-IDSQL1
					Secure Central Station	1-IDSQL1
	7	SGSTicketsMobile			Secure Central Station	1-IDSQL1
	9	Stages Guard			Secure Central Station	1-IDSQL1
	10	Chat			Secure Central Station	1-IDSQL1
	11	ExternalDispatch			Secure Central Station	1-IDSQL1

Follow Application #.
From now on this Application Code will follow the Application Number.

External Application – Integration Platform Users

Users can be defined on the Integration Platform Setup window *(Setup | Device Setup| Integration Platform)*. These users will have access to the External Application – Application #2 and will be able to access ***any*** accounts where the Device is assigned to the Integration Platform. For example, if 'alarm.com' is defined as an Integration Platform, any users defined on the alarm.com Integration Platform will have access to all alarm.com accounts.



Platform	Description
alarm.com	Alarm.com Platform

User Name
AlarmCom
AlarmCom2

platform alarm.com
user name AlarmCom
password *****
user region US United States
valid ip
valid ip mask

User Group
☐ Administrator
☐ External 1
☐ External 2
☐ External 3

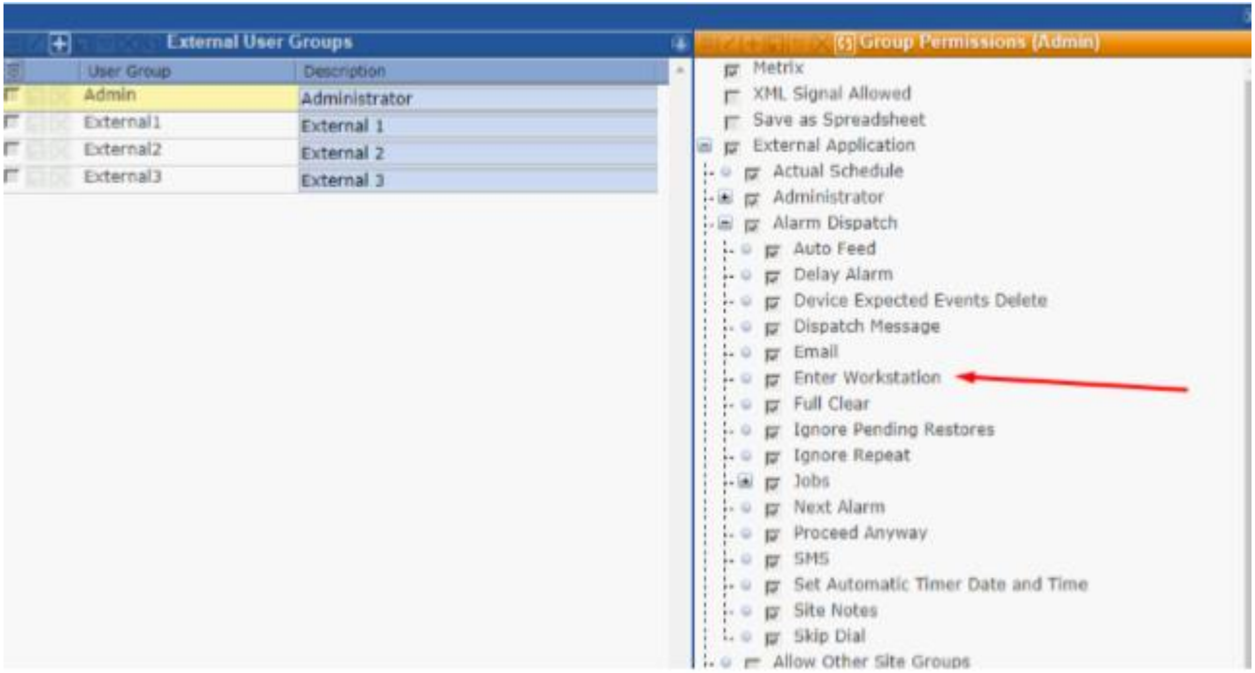
	Description
☐	Actual Schedule
☐	Administrator
☐	Alarm Buffer
☐	*Alarm Dispatch*
☑	Allow Other Site Groups
☐	Delete Contacts
☐	Device Copy
☐	Edit ASAP Verified Address
☑	External Application
☐	Global Action Plan
☐	In/Out of Service
☑	Manual Event Entry
☐	Network Navigator
☑	New Site/Device
☑	On/Off Test
☐	Patient Information
☑	PIN/Codewords
☐	PSAP Validation

SYSTEM ADMINISTRATION

External Application – Manually Enter Workstation

For alarm dispatching in the external application, the autodial feature requires that the application know which workstation/extension is running the application. If this cannot be determined by reverse DNS, stages™ can be configured to allow the user to manually identify the workstation.

User Permission – The user must have the 'Enter Workstation' permission.



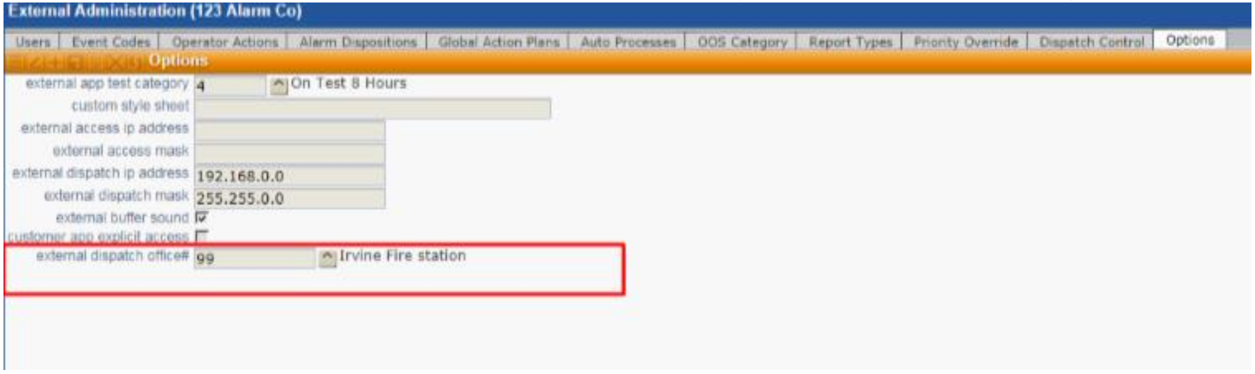
External User Groups

User Group	Description
Admin	Administrator
External1	External 1
External2	External 2
External3	External 3

Group Permissions (Admin)

- ☑ Metrix
- □ XML Signal Allowed
- □ Save as Spreadsheet
- ☑ External Application
  - ☑ Actual Schedule
  - ☑ Administrator
  - ☑ Alarm Dispatch
    - ☑ Auto Feed
    - ☑ Delay Alarm
    - ☑ Device Expected Events Delete
    - ☑ Dispatch Message
    - ☑ Email
    - ☑ Enter Workstation
    - ☑ Full Clear
    - ☑ Ignore Pending Restores
    - ☑ Ignore Repeat
    - ☑ Jobs
    - ☑ Next Alarm
    - ☑ Proceed Anyway
    - ☑ SMS
    - ☑ Set Automatic Timer Date and Time
    - ☑ Site Notes
    - ☑ Skip Dial
  - □ Allow Other Site Groups

Office – An Office must be defined for the Site Group. This office must have a list of workstation names and extensions. The Office# must be entered in the Site Group External Administration Options tab.



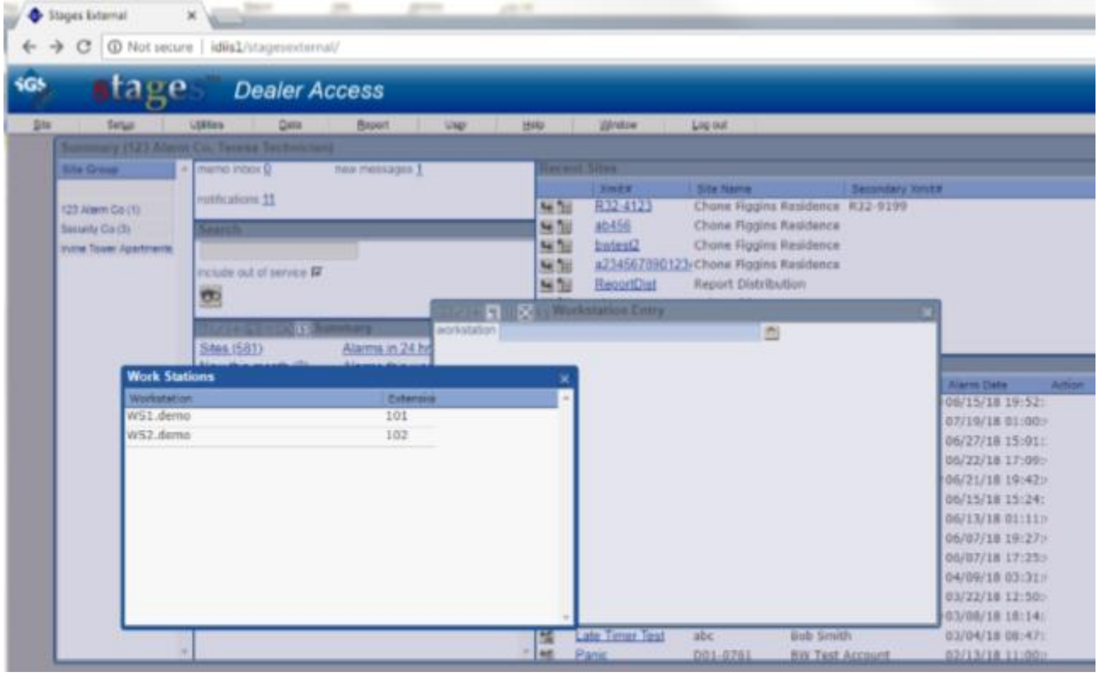
External Administration (123 Alarm Co)

Users | Event Codes | Operator Actions | Alarm Dispositions | Global Action Plans | Auto Processes | OOS Category | Report Types | Priority Override | Dispatch Control | Options

Options

external app test category	4 On Test 8 Hours
custom style sheet	
external access ip address	
external access mask	
external dispatch ip address	192.168.0.0
external dispatch mask	255.255.0.0
external buffer sound	☑
customer app explicit access	□
external dispatch office#	99 Irvine Fire station

When logging in, the user is able to select the workstation.



Xmit#	Site Name	Secondary Xmit#
R32-4123	Chone Figgins Residence	R32-9199
ab456	Chone Figgins Residence	
bwtest2	Chone Figgins Residence	
a234567890123	Chone Figgins Residence	
ReportDist	Report Distribution	

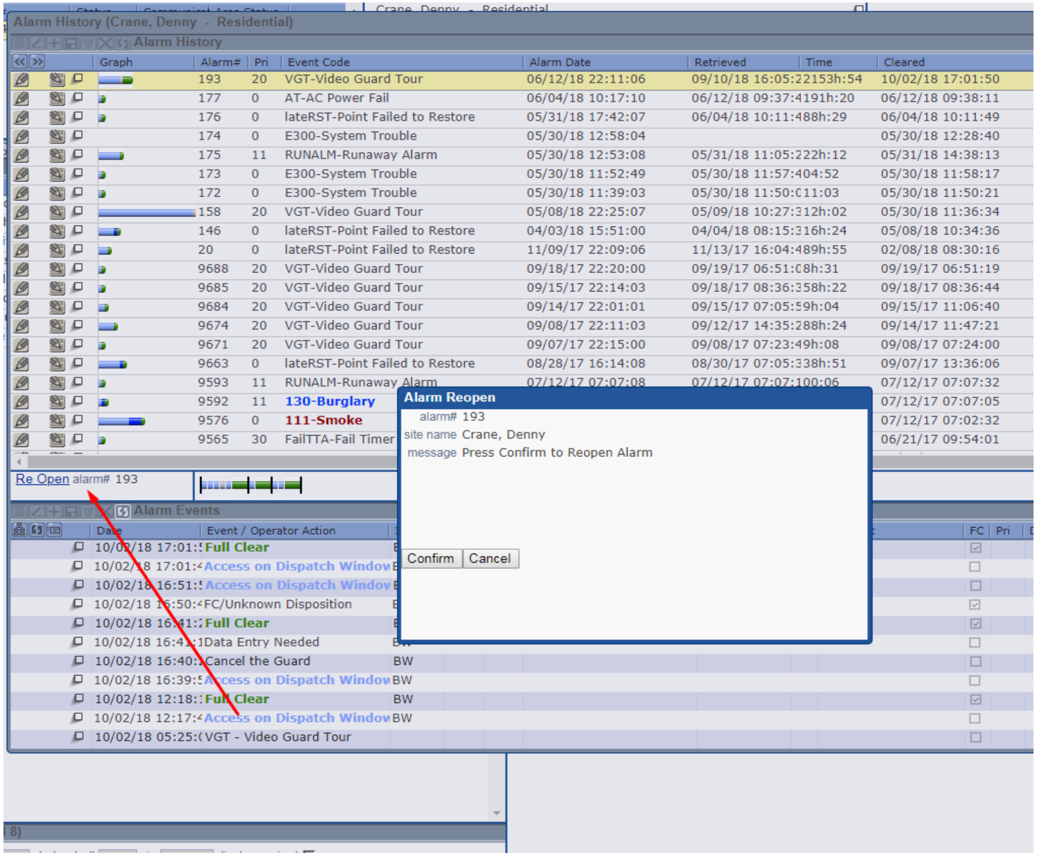
Work Stations

Workstation	Extension
WS1.demo	101
WS2.demo	102

DISPATCH

Reopen Alarm

There is a new stages™-generated operator action, 'Reopen', which allows a previously full-cleared alarm to be reopened. As an example, after an alarm has been cleared, an operator may receive an inbound call from an agency, dealer, or end user requesting some specific further action. All actions taken will still be associated with the originating Alarm#. If there is a Partial Clear Priority set on this operator action, alarms will be reopened with this priority. Otherwise, the alarm will be reopened with the priority of the original alarm.



Crane, Denny - Residential

Alarm History (Crane, Denny - Residential)

Alarm History

Alarm#	Pri	Event Code	Alarm Date	Retrieved	Time	Cleared
193	20	VGT-Video Guard Tour	06/12/18 22:11:06	09/10/18 16:05:22153h:54		10/02/18 17:01:50
177	0	AT-AC Power Fail	06/04/18 10:17:10	06/12/18 09:37:4191h:20		06/12/18 09:38:11
176	0	lateRST-Point Failed to Restore	05/31/18 17:42:07	06/04/18 10:11:488h:29		06/04/18 10:11:49
174	0	E300-System Trouble	05/30/18 12:58:04			05/30/18 12:28:40
175	11	RUNALM-Runaway Alarm	05/30/18 12:53:08	05/31/18 11:05:222h:12		05/31/18 14:38:13
173	0	E300-System Trouble	05/30/18 11:52:49	05/30/18 11:57:404:52		05/30/18 11:58:17
172	0	E300-System Trouble	05/30/18 11:39:03	05/30/18 11:50:(11:03		05/30/18 11:50:21
158	20	VGT-Video Guard Tour	05/08/18 22:25:07	05/09/18 10:27:312h:02		05/30/18 11:36:34
146	0	lateRST-Point Failed to Restore	04/03/18 15:51:00	04/04/18 08:15:316h:24		05/08/18 10:34:36
20	0	lateRST-Point Failed to Restore	11/09/17 22:09:06	11/13/17 16:04:489h:55		02/08/18 08:30:16
9688	20	VGT-Video Guard Tour	09/18/17 22:20:00	09/19/17 06:51:(8h:31		09/19/17 06:51:19
9685	20	VGT-Video Guard Tour	09/15/17 22:14:03	09/18/17 08:36:358h:22		09/18/17 08:36:44
9684	20	VGT-Video Guard Tour	09/14/17 22:01:01	09/15/17 07:05:59h:04		09/15/17 11:06:40
9674	20	VGT-Video Guard Tour	09/08/17 22:11:03	09/12/17 14:35:288h:24		09/14/17 11:47:21
9671	20	VGT-Video Guard Tour	09/07/17 22:15:00	09/08/17 07:23:49h:08		09/08/17 07:24:00
9663	0	lateRST-Point Failed to Restore	08/28/17 16:14:08	08/30/17 07:05:338h:51		09/07/17 13:36:06
9593	11	RUNALM-Runaway Alarm	07/12/17 07:07:08	07/12/17 07:07:100:06		07/12/17 07:07:32
9592	11	130-Burglary				07/12/17 07:07:05
9576	0	111-Smoke				07/12/17 07:02:32
9565	30	FailTTA-Fail Timer				06/21/17 09:54:01

Re Open alarm# 193

Alarm Events

Date	Event / Operator Action		FC	Pri
10/02/18 17:01:5	Full Clear	E	☑	
10/02/18 17:01:4	Access on Dispatch Window	E	□	
10/02/18 16:51:5	Access on Dispatch Window	E	□	
10/02/18 16:50:4	FC/Unknown Disposition	E	☑	
10/02/18 16:41:2	Full Clear	E	☑	
10/02/18 16:41:1	Data Entry Needed	B	□	
10/02/18 16:40:2	Cancel the Guard	BW	□	
10/02/18 16:39:5	Access on Dispatch Window	BW	□	
10/02/18 12:18:1	Full Clear	BW	☑	
10/02/18 12:17:4	Access on Dispatch Window	BW	□	
10/02/18 05:25:(	VGT - Video Guard Tour		□	

Alarm Reopen

alarm# 193
site name Crane, Denny
message Press Confirm to Reopen Alarm

This feature has a new securable:

SiteAccess / SiteInformation / AlarmHistory / AlarmReopen

Event Code

Three new Event Code Options have been implemented:

1) OnTestCat=xxx (where ‘xxx’ represents the Test Category)
2) ClearTestCat=xxx (where ‘xxx’ represents the Test Category)

When an event with either of these options is logged, the Device will be placed on test or cleared from test.

3) AddDispatchType=xxx (where ‘xxx’ represents the Dispatch Type)

When an event with this option is logged, the Dispatch Type will be added to the Site.

ASAP Address Override

A Mail Address with an “ASAP” usage can override fields when sending dispatch to ASAP. The Name field has been added as a field that can be overridden; in this case it will override the Site Name.

SIGNAL PROCESSING

XML Signal Service

Additional security methods have been added to the XML Signal Service.

All XML Signal Service tasks must have one of the following Task Options:

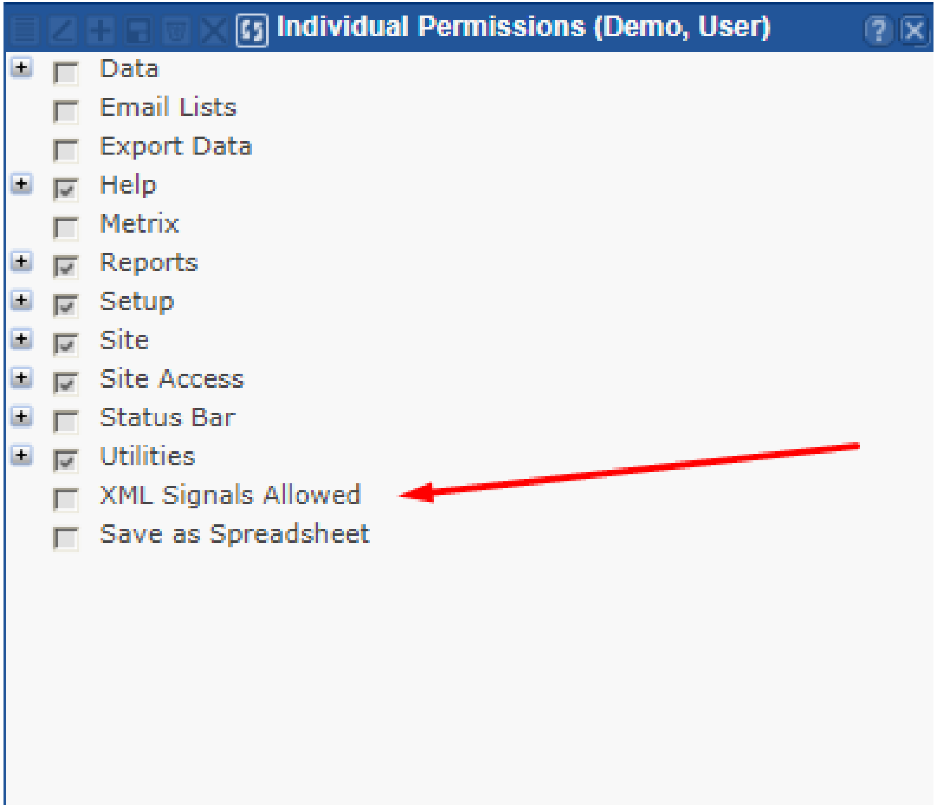
[LoginApp2] = An Application #2 Username and password is required with each signal.
[Login] = An Application #1 Username and password is required with each signal.
[Nologin] = No Login required.

Warning: The Nologin option should only be used when access to the Signal Service webservice is controlled by a VPN (or other network configuration) limiting access to a known party.

After the Task Option is set, the task parameters of Login and LoginApp2 can be removed.

For the LoginApp2 and Login options, the user sending in XML signals must have permission to send signals.

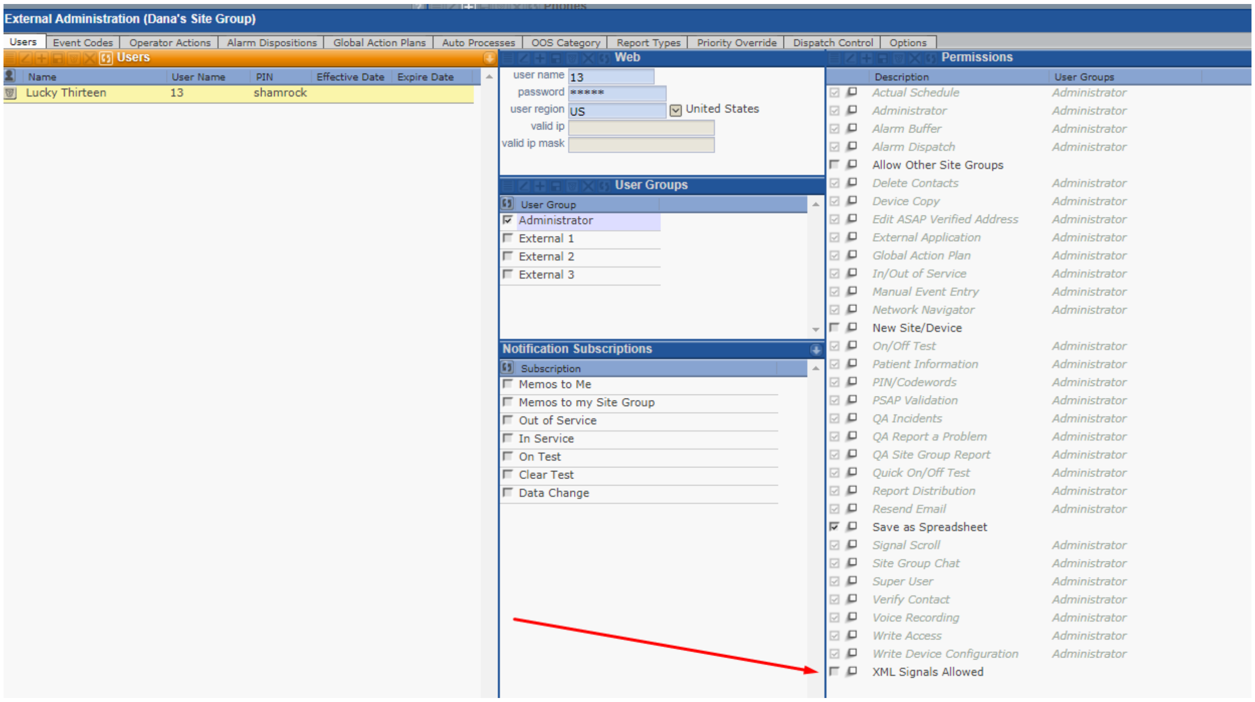
App#1:



Individual Permissions (Demo, User)

- □ Data
- □ Email Lists
- □ Export Data
- ☑ Help
- □ Metrix
- ☑ Reports
- ☑ Setup
- ☑ Site
- ☑ Site Access
- □ Status Bar
- ☑ Utilities
- □ XML Signals Allowed
- □ Save as Spreadsheet

App#2:



External Administration (Dana's Site Group)

Users | Event Codes | Operator Actions | Alarm Dispositions | Global Action Plans | Auto Processes | OOS Category | Report Types | Priority Override | Dispatch Control | Options

Users

Name	User Name	PIN	Effective Date	Expire Date
Lucky Thirteen	13	shamrock		

Web

user name 13
password *****
user region US ☑ United States
valid ip
valid ip mask

User Groups

User Group
☑ Administrator
□ External 1
□ External 2
□ External 3

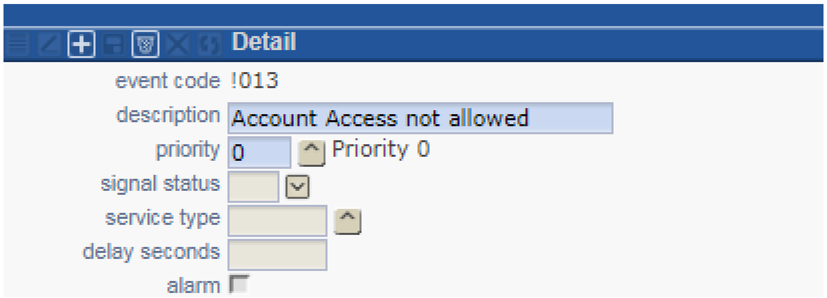
Notification Subscriptions

Subscription
□ Memos to Me
□ Memos to my Site Group
□ Out of Service
□ In Service
□ On Test
□ Clear Test
□ Data Change

Permissions

	Description	User Groups
☑	Actual Schedule	Administrator
☑	Administrator	Administrator
☑	Alarm Buffer	Administrator
☑	Alarm Dispatch	Administrator
□	Allow Other Site Groups	
☑	Delete Contacts	Administrator
☑	Device Copy	Administrator
☑	Edit ASAP Verified Address	Administrator
☑	External Application	Administrator
☑	Global Action Plan	Administrator
☑	In/Out of Service	Administrator
☑	Manual Event Entry	Administrator
☑	Network Navigator	Administrator
□	New Site/Device	
☑	On/Off Test	Administrator
☑	Patient Information	Administrator
☑	PIN/Codewords	Administrator
☑	PSAP Validation	Administrator
☑	QA Incidents	Administrator
☑	QA Report a Problem	Administrator
☑	QA Site Group Report	Administrator
☑	Quick On/Off Test	Administrator
☑	Report Distribution	Administrator
☑	Resend Email	Administrator
☑	Save as Spreadsheet	
☑	Signal Scroll	Administrator
☑	Site Group Chat	Administrator
☑	Super User	Administrator
☑	Verify Contact	Administrator
☑	Voice Recording	Administrator
☑	Write Access	Administrator
☑	Write Device Configuration	Administrator
□	XML Signals Allowed	

If the user is an App#2 login, the signal must be for a Site that the user is allowed to access. When the user does not have access to the account, Event Code '!013' will be generated on the Task### account.



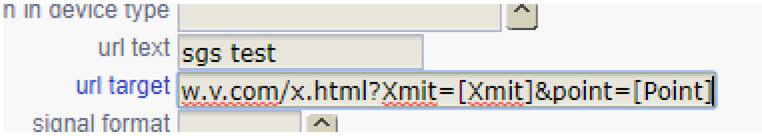
Detail

event code	!013
description	Account Access not allowed
priority	0 Priority 0
signal status	
service type	
delay seconds	
alarm	□

Build URL from Signals

stages™ can build a targeted URL to display or launch to a Video Platform from an Incoming Signal using the Xmit# and Zone when the Signal does not send a URL. This has been done specifically for Chekt Video, but may be potentially used for other platforms as well.

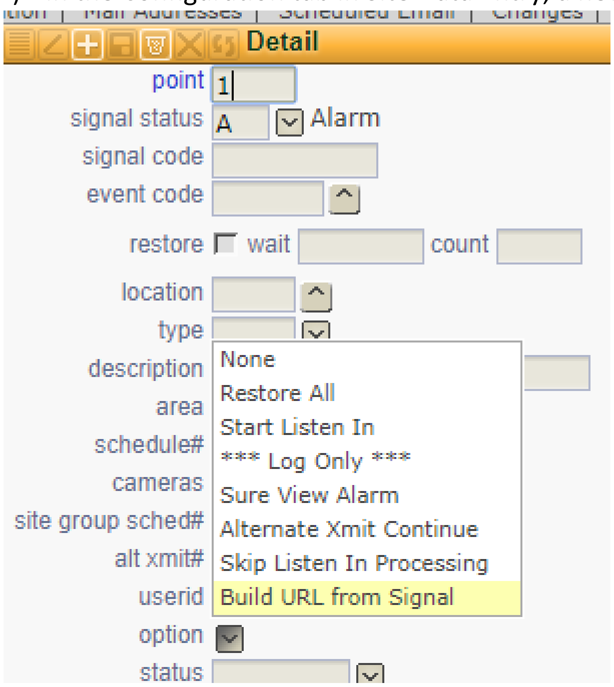
1) In the Device tab in Site Data Entry, the 'URL Target' field supports the [Xmit] and [Point] variables.



url text: sgs test

url target: w.v.com/x.html?Xmit=[Xmit]&point=[Point]

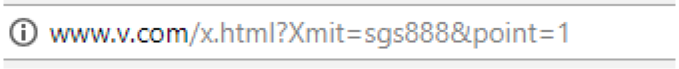
2) In the Configuration tab in Site Data Entry, a new Option, 'Build URL from Signal', is available.



point: 1

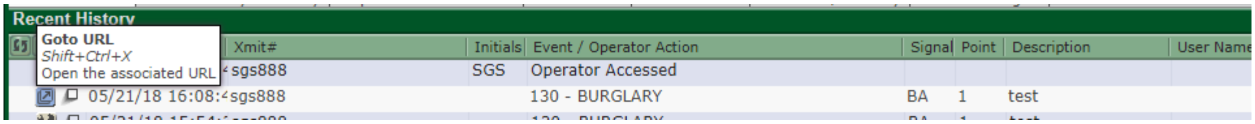
signal status: A Alarm

3) In Site Summary and the Action Plan, the URL will be built from the first signal of the Alarm:



www.v.com/x.html?Xmit=sgs888&point=1

4) In History, the URL will be built for each signal that matches a zone with the Option to 'Build the URL', using the format in the Device URL Target.



Recent History

	Xmit#	Initials	Event / Operator Action	Signal	Point	Description	User Name
	sgs888	SGS	Operator Accessed				
05/21/18 16:08:	sgs888		130 - BURGLARY	BA	1	test	

Auto Process – Serial Notifications

A new field, ‘Serial Notify Expire Event Code’ has been added. Use this field to log an event when there is no response to any of the serial notifications.

Operator Action – Ignore Repeat Trips

A new Operator Action Option, ‘ClearIgnoreRepeat’ has been implemented. When an operator action with this option is logged, all Ignore Repeat entries for the Device will be removed. When the Point is null, matching Event Code/Signal Code combinations will be ignored.

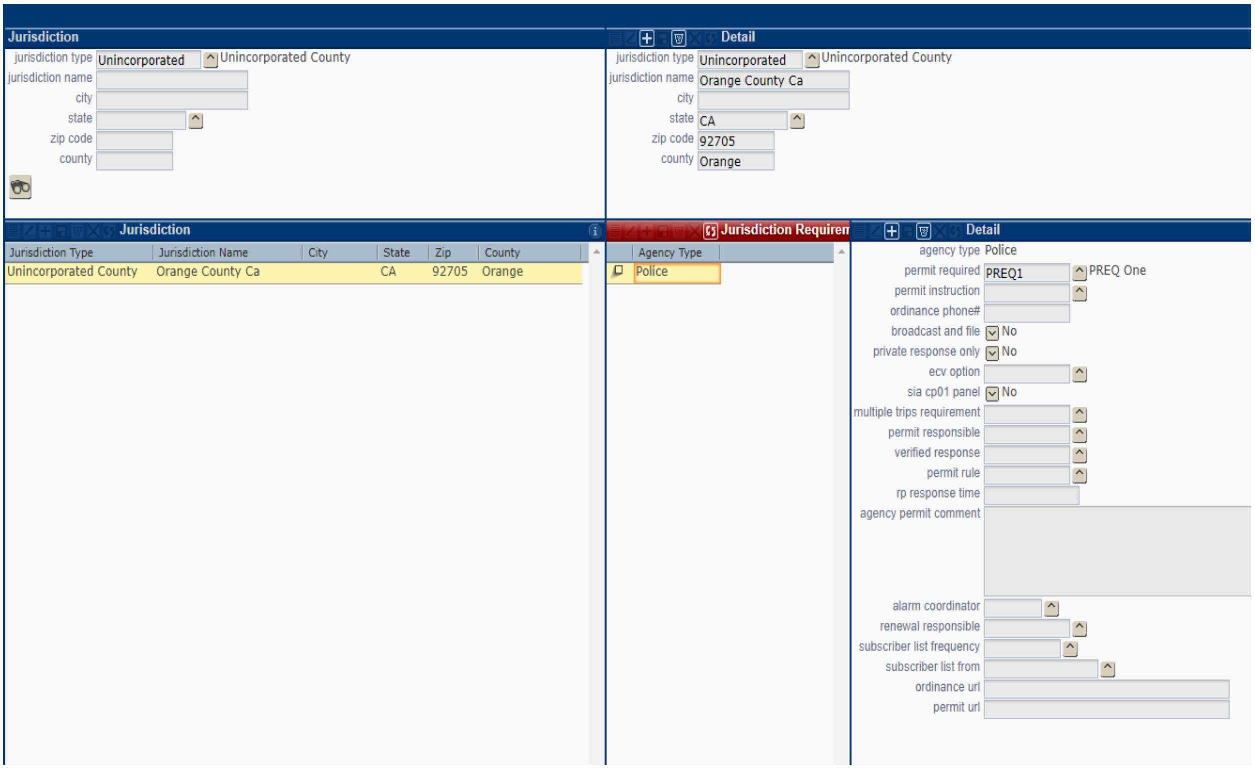
SETUP

Jurisdiction Requirements

(Setup | stages™ Setup | Jurisdiction)

The Locality Requirements window introduced in the 2.6.4 release to allow the defining of permits at the Locality level has been replaced with the Jurisdiction Requirements window.

New securables are **Jurisdiction** and **JurisdictionWrite**.



Jurisdiction

jurisdiction type: Unincorporated | Unincorporated County
jurisdiction name:
city:
state:
zip code:
county:

Detail

jurisdiction type: Unincorporated | Unincorporated County
jurisdiction name: Orange County Ca
city:
state: CA
zip code: 92705
county: Orange

Jurisdiction

Jurisdiction Type	Jurisdiction Name	City	State	Zip	County
Unincorporated County	Orange County Ca		CA	92705	Orange

Jurisdiction Requiren

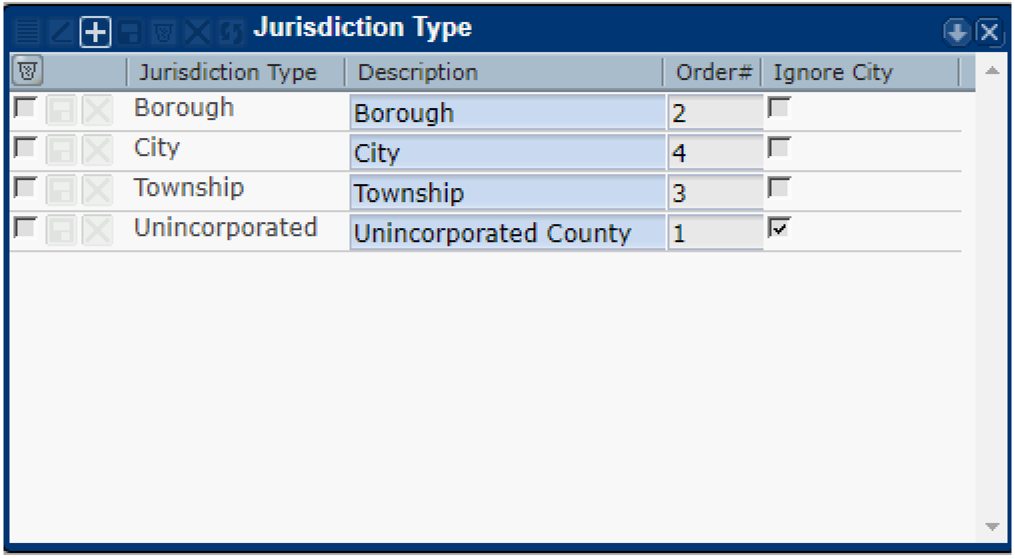
Agency Type
Police

Detail

agency type: Police
permit required: PREQ1 | PREQ One
permit instruction:
ordinance phone#:
broadcast and file: No
private response only: No
ecv option:
sia cp01 panel: No
multiple trips requirement:
permit responsible:
verified response:
permit rule:
rp response time:
agency permit comment:
alarm coordinator:
renewal responsible:
subscriber list frequency:
subscriber list from:
ordinance url:
permit url:

Jurisdiction Types are defined in the corresponding setup window.

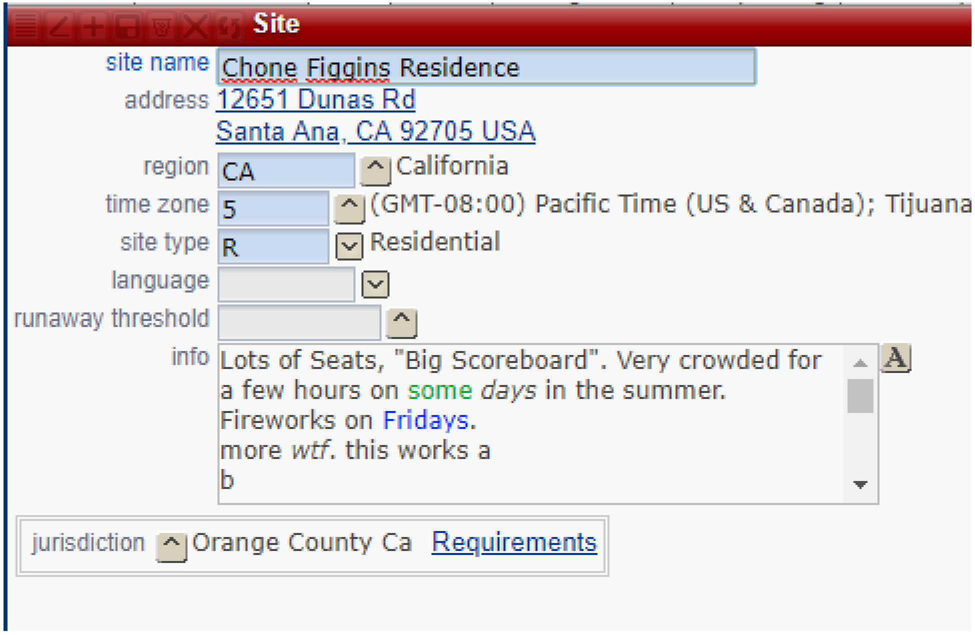
(Setup | stages™ Setup | Jurisdiction Type)



Jurisdiction Type

Jurisdiction Type	Description	Order#	Ignore City
Borough	Borough	2	☐
City	City	4	☐
Township	Township	3	☐
Unincorporated	Unincorporated County	1	☑

A Site can be assigned a Jurisdiction and its corresponding requirements.



Site

site name Chone Figgins Residence

address 12651 Dunas Rd
Santa Ana, CA 92705 USA

region CA California

time zone 5 (GMT-08:00) Pacific Time (US & Canada); Tijuana

site type R Residential

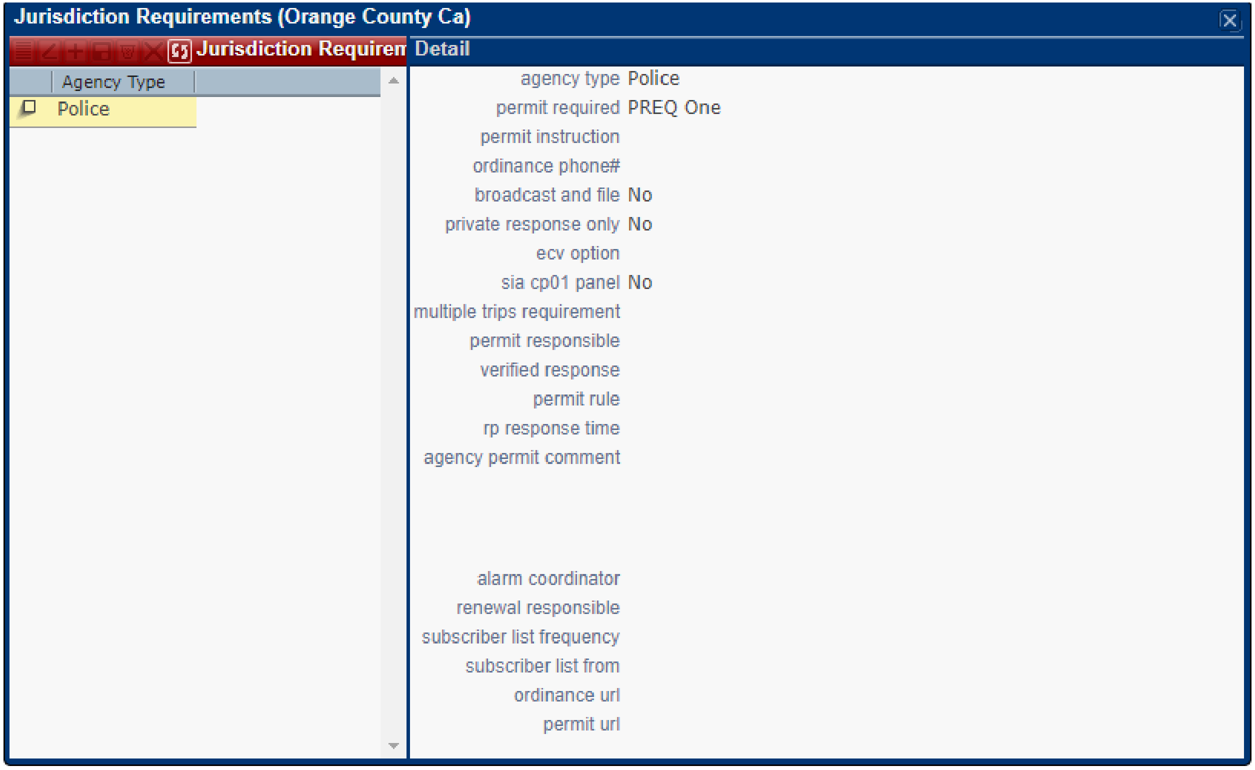
language

runaway threshold

info Lots of Seats, "Big Scoreboard". Very crowded for a few hours on some *days* in the summer.
Fireworks on Fridays.
more *wtf*. this works a
b

jurisdiction Orange County Ca Requirements

Clicking on the 'Requirements' hyperlink will display the Jurisdiction Requirements for the Site.



Jurisdiction Requirements (Orange County Ca)

Jurisdiction Requiren

Agency Type
Police

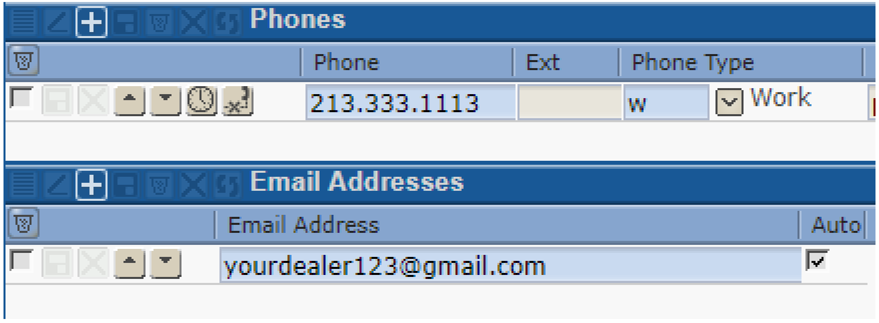
Detail

agency type	Police
permit required	PREQ One
permit instruction	
ordinance phone#	
broadcast and file	No
private response only	No
ecv option	
sia cp01 panel	No
multiple trips requirement	
permit responsible	
verified response	
permit rule	
rp response time	
agency permit comment	
alarm coordinator	
renewal responsible	
subscriber list frequency	
subscriber list from	
ordinance url	
permit url	

The existing Site Audit for Permits will also consider applicable Jurisdiction permit requirements.

Site Group Setup

Email Addresses can now be entered for a Site Group.



Phones

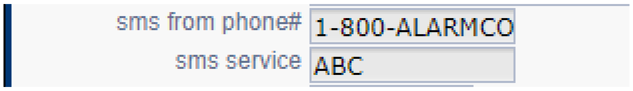
Phone	Ext	Phone Type
213.333.1113		w Work

Email Addresses

Email Address	Auto
yourdealer123@gmail.com	☑

SMS Vanity Numbers

Stages™ now allows for separate phone numbers for sending SMS messages for a Site Group. This requires the SMS phone numbers to be established with the SMS service. Refer to the field help text for more information.

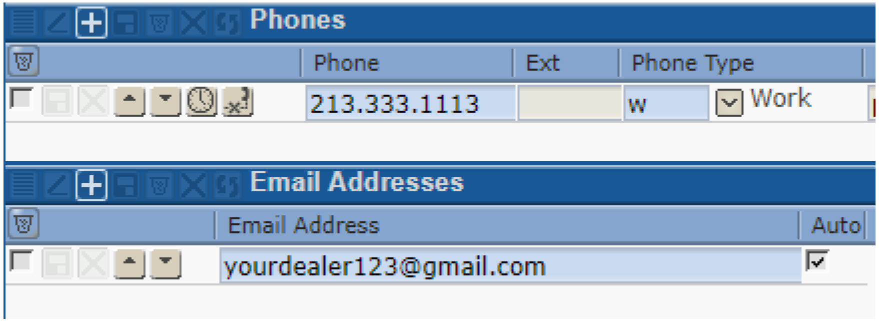


sms from phone#	1-800-ALARMCO
sms service	ABC

EXTERNAL APPLICATION

Site Group Setup

Email Addresses can now be entered for a Site Group.



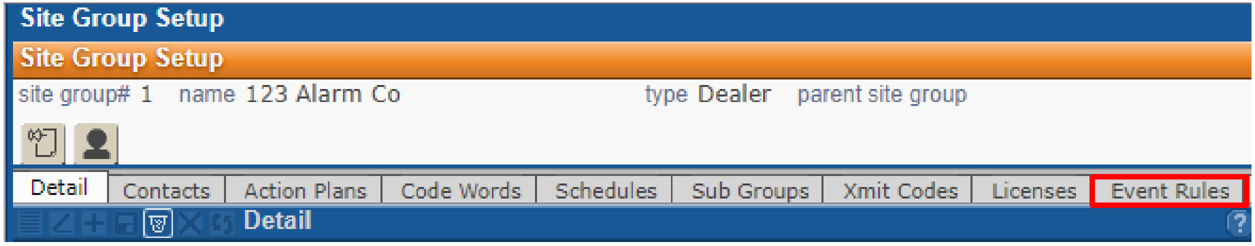
Phones

Phone	Ext	Phone Type
213.333.1113		w Work

Email Addresses

Email Address	Auto
yourdealer123@gmail.com	☑

Event Rules can now be entered for a Site Group.
New securables are **XtSiteGroupEventRule** and **XtSiteGroupEventRuleWrite**.



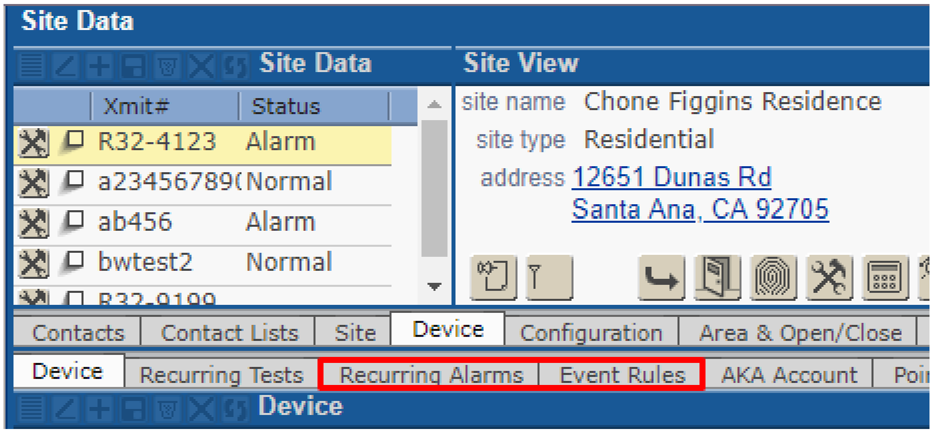
Site Group Setup

Site Group Setup

site group# 1 name 123 Alarm Co type Dealer parent site group

Device

Recurring Alarms and Event Rules can now be entered for a Device.
New securables are **XtDeviceEventRule** and **XtDeviceEventRuleWrite**.



Site Data

Site Data

Xmit#	Status
R32-4123	Alarm
a23456789(	Normal
ab456	Alarm
bwtest2	Normal
R32-9199	

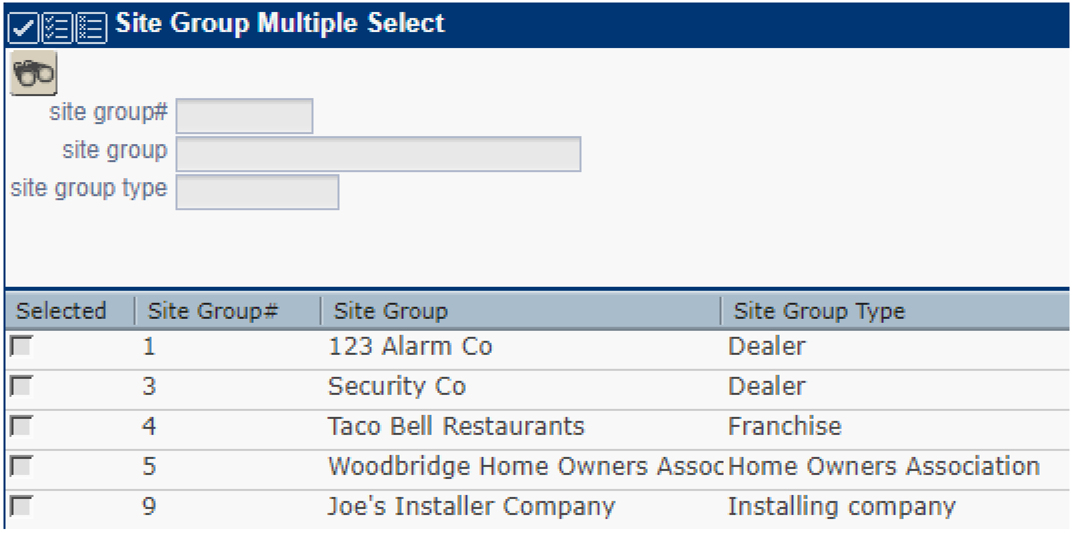
Site View

site name Chone Figgins Residence
site type Residential
address 12651 Dunas Rd
Santa Ana, CA 92705

MISCELLANEOUS

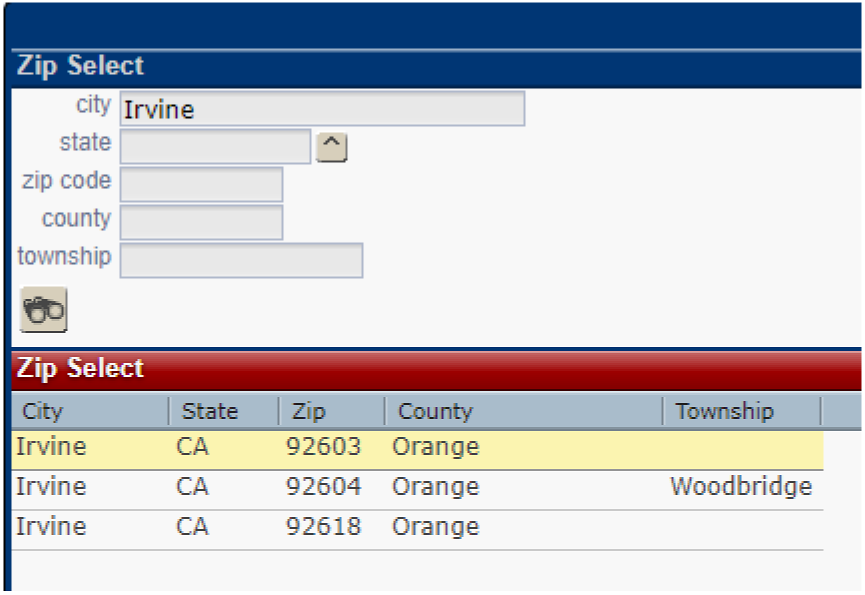
New Search Windows

The ‘Additional Site Groups’ field, *(Xmit Code Control | Xmit Assignment | Create Xmit Codes)*, now utilizes a complex search window with input parameters.



Selected	Site Group#	Site Group	Site Group Type
□	1	123 Alarm Co	Dealer
□	3	Security Co	Dealer
□	4	Taco Bell Restaurants	Franchise
□	5	Woodbridge Home Owners Assoc	Home Owners Association
□	9	Joe's Installer Company	Installing company

The ‘Zip Select’ field *(Mail Address Detail, Site Address, Site Address No Service)*, now utilizes a complex search window with input parameters.

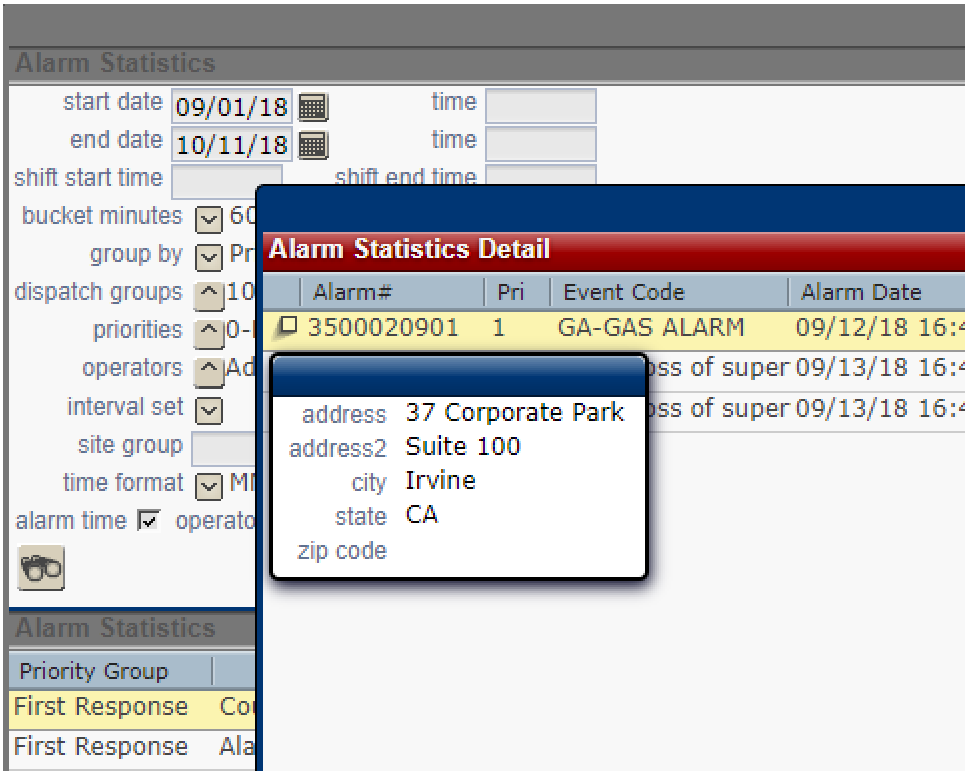


city: Irvine

City	State	Zip	County	Township
Irvine	CA	92603	Orange	
Irvine	CA	92604	Orange	Woodbridge
Irvine	CA	92618	Orange	

Alarm Statistics Detail

The address fields for the Site have been added to the Flyout on the list results.



Alarm Statistics

start date 09/01/18 time

end date 10/11/18 time

shift start time shift end time

bucket minutes 60

group by Pr

dispatch groups 10

priorities 0-

operators Ad

interval set

site group

time format MI

alarm time ☑ operato

Alarm Statistics

Priority Group	
First Response	Co
First Response	Ala

Alarm Statistics Detail

Alarm#	Pri	Event Code	Alarm Date
3500020901	1	GA-GAS ALARM	09/12/18 16:4
		ss of super	09/13/18 16:4
		ss of super	09/13/18 16:4

address 37 Corporate Park

address2 Suite 100

city Irvine

state CA

zip code