stages[™] Release Notes 2.6.6

July 2019





2.....<u>Reports</u>

4.....<u>Dispatch</u>

9.....Signal Processing

13......<u>Data Entry</u>

20.....<u>Utilities</u>

21.....Data Windows

22.....<u>External Application</u>

25......<u>Miscellaneous</u>

REPORTS

Reporting has been redesigned in stages to not use Crystal Reports. All report generation is now done through the stages Rendering Engine. In addition, reports can now be sent out with a hyperlink instead of an attachment.

Report Distribution

The Report Distribution Task is no longer used. All Report Generation and Distribution will be processed on the Email Service task.

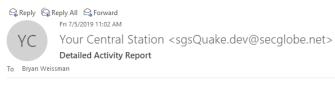
Hyperlinks

In addition, reports will now be sent out with a hyperlink instead of an attachment. Once the link is opened, the report will be generated on the spot rather than at the time of the email. This should vastly reduce the load on the Reporting Server when many reports are scheduled at the same time. There is an option for reports to be sent out with an attachment if needed.

A new field has been added to Email Reports and Report Distribution for the Email Report Option. Link is the default option, but can be changed to Attachment to send an already generated report.

								<u> </u>
Email Reports								
to:								
subject:								
body:								
bouy.								
email report option	🔽 Link			file password				
	Link							
	Attachment							
Detailed Activity	No Activity	Open Close History	Operator Statistics	Session History	Site Contacts	Site Database	Site Device	Usi
UDF Mail Addresses Re	eport Distribution	Scheduled Email Rules Co	ontract Items					
	rt Distribution	Scheduled Email Kules Co	intract items					
Report Type Frequency	/ Day of Week	Day of Month End Time Report	Codes					
Daily Detailed A								
•								
🗌 🛛 🕂 🗑 📉 🐼 Detail								
	Detailed Activity							
frequency override end time								
override report codes								
override file type								
print copy								
file password								
effective date Link effective time Attacl	hment							
email report option								
override email subject								
even wide a secol back.								

Emails will be sent with the hyperlink and a unique code for the report in the link.



Please press the hyperlink to view your report.

Detailed Activity Report

The PDF Report will open in the browser.

		Detaile	ed Activ	ity Re	port					
			:00:00 AM - 07	-	•					
Floyd's Unreal Res	idence									
41 Corporate Park									949.502.594	
Ste 200 Irvine, CA, 92606									714.974.854 949.592.584	
								Premise	111.222.2333	3
Date	Xmit#	Event / Operator Action	Initials	Signal	Area	Point	Point Description	<u> </u>	Comment	
07-01-2019 06:15:01	f1234	5491 - LATE TO ARM						Sched# 1 Sched 6:00AM	luled Date: Jul 1	2019
07-01-2019 12:48:01	f1234	zzb - ON / OFF - OFF						Scheduled Date	: Jul 1 2019 12:4	48PM
07-02-2019 06:19:27	f1234	Access on Dispatch Window	Technician,							
07-02-2019 16:41:55	f1234	FailTTLog - Fail timer Test Log only	Teresa					Scheduled Date	ul 2 2010 4:41	1PM
1-02-2010 10.41.55	11234	Fair redge Fair timer rest bog only						Scheduled Date		tal Events
Multiple Device Te	st account									
,,		Fuent / Onerster Action	Initiala	fignal	Area	Doint	Doint Description		Comment	
Date	Xmit#	Event / Operator Action	Initials	Signal	Area	Point	Point Description		Comment	DM
Date 07-01-2019 18:45:00	Xmit#	FailTTA - Fail Timer Test Alarm	Initials	Signal	Area	Point	Point Description	Scheduled Date:	Jul 1 2019 6:44	
Date 07-01-2019 18:45:00 07-02-2019 18:45:05	Xmit#	-	Initials	Signal	Area 1	Point	Point Description		Jul 1 2019 6:44 Jul 2 2019 6:45	PM
Date 07-01-2019 18:45:00 07-02-2019 18:45:05 07-03-2019 14:00:00	Xmit# f22 f22	FailTTA - Fail Timer Test Alarm FailTTA - Fail Timer Test Alarm	Initials	Signal	Area 1	Point	Point Description	Scheduled Date: Scheduled Date:	Jul 1 2019 6:44 Jul 2 2019 6:45 uled Date: Jul 3	PM 2019 2:00
Date 07-01-2019 18:45:00 07-02-2019 18:45:05 07-03-2019 14:00:00 07-03-2019 15:00:01	Xmit# f22 f22 f3333	FailTTA - Fail Timer Test Alarm FailTTA - Fail Timer Test Alarm zzb - ON ∕ OFF - OFF	Initials	Signal	Area 1	Point	Point Description	Scheduled Date: Scheduled Date: Sched# 1 Sched	Jul 1 2019 6:44 Jul 2 2019 6:45 uled Date: Jul 3 uled Date: Jul 3	PM 2019 2:00 2019 3:00
Date 07.01-2019 18.45.00 07.02-2019 18.45.05 07.03-2019 14.00.00 07.03-2019 18.45.06 07.03-2019 18.45.06 07.03-2019 18.45.06 07.03-2019 18.45.06	Xmit# 122 13333 122 122 13333	FailTTA - Fail Timer Test Alarm FailTTA - Fail Timer Test Alarm 22b - ON ∕ OFF - OFF 22b - ON ∕ OFF - OFF FailTTA - Fail Timer Test Alarm 22b - ON ∕ OFF - OFF	Initials		<u>Area</u> 1	Point	Point Description	Scheduled Date: Scheduled Date: Sched# 1 Sched Sched# 1 Sched Scheduled Date: Sched# 1 Sched	Jul 1 2019 6:44 Jul 2 2019 6:45 uled Date: Jul 3 uled Date: Jul 3 Jul 3 2019 6:45 uled Date: Jul 4	PM 2019 2:00 2019 3:00 PM 2019 2:00
Date 07.01-2019 18.45.00 07.02-2019 18.45.05 07.03-2019 14.00.00 07.03-2019 18.45.06 07.03-2019 18.45.06 07.03-2019 18.45.06 07.03-2019 18.45.06	Xmit# 122 13333 122 122 122	FailTTA - Fail Timer Test Alarm FailTTA - Fail Timer Test Alarm zzb - ON ∕ OFF - OFF zzb - ON ∕ OFF - OFF FailTTA - Fail Timer Test Alarm	Initials		1	Point	Point Description	Scheduled Date: Scheduled Date: Sched# 1 Sched Sched# 1 Sched Scheduled Date:	Jul 1 2019 6:44 Jul 2 2019 6:45 uled Date: Jul 3 uled Date: Jul 3 Jul 3 2019 6:45 uled Date: Jul 4 Jul 4 2019 6:45	PM 2019 2:00 2019 3:00 PM 2019 2:00 PM
Date 07-01-2019 18.45:00 07-02-2019 18.45:05 07-03-2019 14.00:00 07-03-2019 18.45:06 07-03-2019 18.45:06 07-03-2019 18.45:06	Xmit# 122 13333 122 122 13333	FailTTA - Fail Timer Test Alarm FailTTA - Fail Timer Test Alarm 22b - ON ∕ OFF - OFF 22b - ON ∕ OFF - OFF FailTTA - Fail Timer Test Alarm 22b - ON ∕ OFF - OFF	Initials		1	Point	Point Description	Scheduled Date: Scheduled Date: Sched# 1 Sched Sched# 1 Sched Scheduled Date: Sched# 1 Sched	Jul 1 2019 6:44 Jul 2 2019 6:45 uled Date: Jul 3 uled Date: Jul 3 Jul 3 2019 6:45 uled Date: Jul 4 Jul 4 2019 6:45	PM 2019 2:00 2019 3:00 PM 2019 2:00
Date 7-01-2019 18:45:00 7-02-2019 18:45:05 7-03-2019 14:00:00 7-03-2019 15:00:01 7-03-2019 15:06 7-04-2019 14:00:00	Xmit# 122 13333 122 122 13333	FailTTA - Fail Timer Test Alarm FailTTA - Fail Timer Test Alarm 22b - ON ∕ OFF - OFF 22b - ON ∕ OFF - OFF FailTTA - Fail Timer Test Alarm 22b - ON ∕ OFF - OFF	Initials		1	Point	Point Description	Scheduled Date: Scheduled Date: Sched# 1 Sched Sched# 1 Sched Scheduled Date: Sched# 1 Sched	Jul 1 2019 6:44 Jul 2 2019 6:45 uled Date: Jul 3 uled Date: Jul 3 Jul 3 2019 6:45 uled Date: Jul 4 Jul 4 2019 6:45	PM 2019 2:00 2019 3:00 PM 2019 2:00 PM
Date 07-01-2019 18.45:00 07-02-2019 18.45:05 07-03-2019 14.00.00 07-03-2019 15.00.01 07-03-2019 18.45:06 07-03-2019 18.45:06 07-03-2019 14.45:06	Xmit# 122 13333 122 122 13333	FailTTA - Fail Timer Test Alarm FailTTA - Fail Timer Test Alarm 22b - ON ∕ OFF - OFF 22b - ON ∕ OFF - OFF FailTTA - Fail Timer Test Alarm 22b - ON ∕ OFF - OFF	Initials		1	Point	Point Description	Scheduled Date: Scheduled Date: Sched# 1 Sched Sched# 1 Sched Scheduled Date: Sched# 1 Sched	Jul 1 2019 6:44 Jul 2 2019 6:45 uled Date: Jul 3 uled Date: Jul 3 Jul 3 2019 6:45 uled Date: Jul 4 Jul 4 2019 6:45	PM 2019 2:00 2019 3:00 PM 2019 2:00 PM
Date 07.01-2019 18.45.00 07.02-2019 18.45.05 07.03-2019 14.00.00 07.03-2019 18.45.06 07.03-2019 18.45.06 07.03-2019 18.45.06 07.03-2019 18.45.06	Xmit# 122 13333 122 122 13333	FailTTA - Fail Timer Test Alarm FailTTA - Fail Timer Test Alarm 22b - ON ∕ OFF - OFF 22b - ON ∕ OFF - OFF FailTTA - Fail Timer Test Alarm 22b - ON ∕ OFF - OFF	Initials		1	Point	Point Description	Scheduled Date: Scheduled Date: Sched# 1 Sched Sched# 1 Sched Scheduled Date: Sched# 1 Sched	Jul 1 2019 6:44 Jul 2 2019 6:45 uled Date: Jul 3 uled Date: Jul 3 Jul 3 2019 6:45 uled Date: Jul 4 Jul 4 2019 6:45	PM 2019 2:00 2019 3:00 PM 2019 2:00 PM
Date 07.01-2019 18.45.00 07.02-2019 18.45.05 07.03-2019 14.00.00 07.03-2019 18.45.06 07.03-2019 18.45.06 07.03-2019 18.45.06 07.03-2019 18.45.06 07.03-2019 14.00.00	Xmit# 122 13333 122 122 13333	FailTTA - Fail Timer Test Alarm FailTTA - Fail Timer Test Alarm 22b - ON ∕ OFF - OFF 22b - ON ∕ OFF - OFF FailTTA - Fail Timer Test Alarm 22b - ON ∕ OFF - OFF	Initials		1	Point	Point Description	Scheduled Date: Scheduled Date: Sched# 1 Sched Sched# 1 Sched Scheduled Date: Sched# 1 Sched	Jul 1 2019 6:44 Jul 2 2019 6:45 uled Date: Jul 3 uled Date: Jul 3 Jul 3 2019 6:45 uled Date: Jul 4 Jul 4 2019 6:45	PM 2019 2:00 2019 3:00 PM 2019 2:00 PM
Date 07.01-2019 18.45.00 07.02-2019 18.45.05 07.03-2019 14.00.00 07.03-2019 18.45.06 07.03-2019 18.45.06 07.03-2019 18.45.06 07.03-2019 18.45.06 07.03-2019 14.00.00	Xmit# 122 13333 122 122 13333	FailTTA - Fail Timer Test Alarm FailTTA - Fail Timer Test Alarm 22b - ON ∕ OFF - OFF 22b - ON ∕ OFF - OFF FailTTA - Fail Timer Test Alarm 22b - ON ∕ OFF - OFF	Initials		1	Point	Point Description	Scheduled Date: Scheduled Date: Sched# 1 Sched Sched# 1 Sched Scheduled Date: Sched# 1 Sched	Jul 1 2019 6:44 Jul 2 2019 6:45 uled Date: Jul 3 uled Date: Jul 3 Jul 3 2019 6:45 uled Date: Jul 4 Jul 4 2019 6:45	PM 2019 2:00 2019 3:00 PM 2019 2:00 PM
,,	Xmit# 122 13333 122 122 13333	FailTTA - Fail Timer Test Alarm FailTTA - Fail Timer Test Alarm 22b - ON ∕ OFF - OFF 22b - ON ∕ OFF - OFF FailTTA - Fail Timer Test Alarm 22b - ON ∕ OFF - OFF	Initials		1	Point	Point Description	Scheduled Date: Scheduled Date: Sched# 1 Sched Sched# 1 Sched Scheduled Date: Sched# 1 Sched	Jul 1 2019 6:44 Jul 2 2019 6:45 uled Date: Jul 3 uled Date: Jul 3 Jul 3 2019 6:45 uled Date: Jul 4 Jul 4 2019 6:45	PM 2019 2:00 2019 3:00 PM 2019 2:00 PM
Date 01-2019 18.45:00 02-2019 18.45:05 03-2019 14:00:00 03-2019 15:00:01 03-2019 14:00:00	Xmit# 122 13333 122 122 13333	FailTTA - Fail Timer Test Alarm FailTTA - Fail Timer Test Alarm 22b - ON ∕ OFF - OFF 22b - ON ∕ OFF - OFF FailTTA - Fail Timer Test Alarm 22b - ON ∕ OFF - OFF	Initials		1	Point	Point Description	Scheduled Date: Scheduled Date: Sched# 1 Sched Sched# 1 Sched Scheduled Date: Sched# 1 Sched	Jul 1 2019 6:44 Jul 2 2019 6:45 uled Date: Jul 3 uled Date: Jul 3 Jul 3 2019 6:45 uled Date: Jul 4 Jul 4 2019 6:45	PM 2019 2:00 2019 3:00 PM 2019 2:00 PM tal Events

The link goes to a new Application running on the external servers that will need to be configured as part of the upgrade process. The Base URL is configured in the Email Service Task Parameters

Account Forma	t Alternate Format	Replacements	Lines	Task Parameters
	🗙 🛐 Task Paramet	ers		
Nam	e			Value
🛛 🐨 📈 Rep	ortLinkBaseURL			https://IDIIS1/FileLink/

The Hyperlink display can be configured by editing data source prompts in the Language Application.

DISPATCH

No Dispatch Zone

In some cases, a Mobile device is located in a location where the authorities should not be dispatched. A new Action Plan Evaluation will determine whether the device has reported its location within a "No Dispatch Zone". This will allow Action Plans to be written to prevent the dispatching of authorities to a device that is in a predefined location.

The No Dispatch locations are entered as Mail Addresses on the Site Group. The new Address Usage of 'NoDispatch' is defined for this purpose. A new field on the Mail Address window allows for the Boundary Distance to be entered in feet.

UDF			duled En	nail Rule	es C	Contract Items	Test Limit	tations	Priority G	roup Ho	lidays	Site /
	+ 🗆 🛛 🗙 🕼 Mail	Addresses										
+ 19	Address Usage	Name		Idress				City		e Zip	Count	try
B	Mail	Dunas		051 Duna				oanta An	a CA	92703	USA	
3	Mail	abc	17	9 N Aven	ida Ri	io Bravo	4	Anaheim	CA	92808	USA	
8	No Dispatch Zone	Dunas Test Facility	12	651 Duna	as Rd		5	Santa An	a CA	92705	USA	
Mail	Address Detail											
	address us	age NoDispat ^ No Dis	patch Zo	one		a	ddress info				1	
	na	ame Dunas Test Facility					latitude	33.7779	994		Ĩ	
	addr	ress 12651 Dunas Rd					longitude	-117.81	.684			
	addre	ess2					street#	12651				
	zip se						e-direction					
city,	state, zip code, cou	ntry Santa Ana	CA	92705	USA	s	treet name	Dunas				
	COL	unty				S	treet suffix	Rd				
	towns	ship				street po:	st-direction					
	boundary distance (f	eet) 99					suite					
	×											

Additionally, No Dispatch locations can be set up for all accounts, independent of Site Group, on the new Global Mail Addresses window. (*Setup* | *stages™ Setup* | *Mail Address (Global*))

Addresses (Global)								
+ E I X IS Mail Ad	dresses							
Address Usage	Name	Address			City	State	Zip	Country
No Dispatch Zone P	ost Office Irvine	17192 Mur	phy Ave		Irvine	CA	92623	USA
Address Detail								
address usage	NoDispat No Dispate	h Zone		address inf	0			1
				latitud	e 33.684566			Í
address	17192 Murphy Ave			longitud	e -117.8319	77		
address2				street	# 17192			
tate, zip code, country	Irvine CA	92623	USA	street nam	^e Murphy			
county				street suffi	× Ave			
				street post-directio	n			
boundary distance (feet)	500			suit	e			
	Address Usage I No Dispatch Zone P Address Detail address usage name address address2 zip select itate , zip code , country country township	Address Usage Name No Dispatch Zone Post Office Irvine Address Detail address usage NoDispat No Dispatc name Post Office Irvine address 17192 Murphy Ave address2 zip select 17192 Murphy Ave address2 boundary distance (feet) 500	Address Usage Name Address No Dispatch Zone Post Office Irvine 17192 Mur Address Detail address usage NoDispat No Dispatch Zone name Post Office Irvine address address2 zip select 17192 Murphy Ave address2 is select 17192 Murphy Ave address5 address5 itrvine CA 92623 boundary distance (feet) 500	Address Usage Name Address No Dispatch Zone Post Office Irvine 17192 Murphy Ave Address Detail address usage NoDispat No Dispatch Zone name Post Office Irvine address 17192 Murphy Ave address2 zip select tate , zip code , country Irvine CA 92623 USA county township boundary distance (feet) 500	Address Address Address Usage Name Address No Dispatch Zone Post Office Irvine 17192 Murphy Ave Address Usage NoDispat No Dispatch Zone address infi address usage NoDispat No Dispatch Zone address infi address usage NoDispat No Dispatch Zone address infi address Interview Interview Interview address Interview Interview </th <th>Address City Address Usage Name Address City No Dispatch Zone Post Office Irvine 17192 Murphy Ave Irvine Address Detail address usage No Dispatch Zone address info 33.684566 address 17192 Murphy Ave longitude -117.8319 address2 2ip select Street pre-direction street name tate , zip code , country Irvine CA 92623 USA boundary distance (feet) 500 suite suite Image: Country in the c</th> <th>Address City State Address Usage Name Address City State No Dispatch Zone Post Office Irvine 17192 Murphy Ave Irvine CA Address Usage No Dispatch Zone address info 33.684566 address 17192 Murphy Ave Iongitude 33.684566 address2 17192 Murphy Ave Iongitude 117.831977 zip select CA 92623 USA street pre-direction street pre-direction street suffix Ave Ave boundary distance (feet) 500 suite suite Iongitude</th> <th>Address City State Zip Address Usage Name Address City State Zip No Dispatch Zone Post Office Irvine 17192 Murphy Ave Irvine CA 92623 Address Usage NoDispat No Dispatch Zone address info 33.684566 Intude Intude</th>	Address City Address Usage Name Address City No Dispatch Zone Post Office Irvine 17192 Murphy Ave Irvine Address Detail address usage No Dispatch Zone address info 33.684566 address 17192 Murphy Ave longitude -117.8319 address2 2ip select Street pre-direction street name tate , zip code , country Irvine CA 92623 USA boundary distance (feet) 500 suite suite Image: Country in the c	Address City State Address Usage Name Address City State No Dispatch Zone Post Office Irvine 17192 Murphy Ave Irvine CA Address Usage No Dispatch Zone address info 33.684566 address 17192 Murphy Ave Iongitude 33.684566 address2 17192 Murphy Ave Iongitude 117.831977 zip select CA 92623 USA street pre-direction street pre-direction street suffix Ave Ave boundary distance (feet) 500 suite suite Iongitude	Address City State Zip Address Usage Name Address City State Zip No Dispatch Zone Post Office Irvine 17192 Murphy Ave Irvine CA 92623 Address Usage NoDispat No Dispatch Zone address info 33.684566 Intude Intude

The new Action Plan Evaluation will return true when there is a signal for the current alarm with a latitude and longitude that is within the number of feet (boundary distance) of the latitude and longitude of a "NoDispatch" Mail Address on a Site Group for the account (or a Global Mail Address).

Is FD ASAP? Is MD ASAP? Does the Site have PINs or Code Words? Site Outbound IVR? History What is the Arm/Disarm Status? History Was the Latest Signal Within Site Boundary? History Is the Mobile Device in a No Dispatch Zone? History	
Is MD ASAP? Does the Site have PINs or Code Words? Site Outbound IVR? History What is the Arm/Disarm Status? History Was the Latest Signal Within Site Boundary? History Is the Mobile Device in a No Dispatch Zone? History	
Is MD ASAP? Does the Site have PINs or Code Words? Site Outbound IVR? History What is the Arm/Disarm Status? History Was the Latest Signal Within Site Boundary? History Is the Mobile Device in a No Dispatch Zone? History	
Does the Site have PINs or Code Words? Site Outbound IVR? History What is the Arm/Disarm Status? History Was the Latest Signal Within Site Boundary? History Is the Mobile Device in a No Dispatch Zone? History	
Site Outbound IVR?HistoryWhat is the Arm/Disarm Status?HistoryWas the Latest Signal Within Site Boundary?HistoryIs the Mobile Device in a No Dispatch Zone?History	
What is the Arm/Disarm Status? History Was the Latest Signal Within Site Boundary? History Is the Mobile Device in a No Dispatch Zone? History	
Was the Latest Signal Within Site Boundary? History Is the Mobile Device in a No Dispatch Zone? History	
Is the Mobile Device in a No Dispatch Zone? History	
First Alarm Ever? History	
· · · · · · · · · · · · · · · · · · ·	
Is this the first signal since last failed timer? History	
Was there an A/C Power Fail in the last 24 hrs?History	
Is There a Cancel or Opening? History	
Is There a Cancel or Exit? History	
Called 2 different phone#s via Action Plan? History	
Call 2 Times History	

Initial Alarm Access

If there is a Signal Code with a Signal Format of 'Stages' and a Signal Code of 'BufferSelect' that has an Event Code, stages will log an event whenever an account is accessed from the Alarm Buffer or Alarm Buffer All screens.

If there is a Signal Code with a Signal Format of 'Stages' and a Signal Code of 'AutoFeed' that has an Event Code, stages will log an event whenever an account is Auto Fed to an operator.

Clear Test

A Clear Test Confirmation Prompt field has been added to the Test Category Detail window. Variables may be used within this field.

Clear Test Confirmation Pr TestCategory.ClearTestConfirr Use this field to define a conf be used when a test is ended command.	nationPrompt irmation script to ced on test are	•
clear test confirmation prompt	You have just cleared the test for [Xmit#]. address: [SiteAddressFormatted] effective: [TestEffectiveDate] expire: [TestExpireDate]. duration: [TestDuration] type: [TestType] - [TestTypeDescription] cat: [TestCategory] - [TestCategoryDescription] details: [TestDetails]	•

When the Test is ended by user command, the Clear Test Confirmation window pops up with the details of the test, of which the operators can read from to verify the information.



Operator Action from Call Disposition

Operator Actions that are automatically generated from a Call Disposition will function the same as if they were entered manually. Full Clear, Partial Clear, and Auto-Close of the Dispatch window are now supported.

Change for ASAP

The Agency must have an ASAP ID and must now have the ASAP Active flag on in order to send an ASAP dispatch from the Call List window.

QUEUEING

Dispatch Queues

From the Dispatch Queue and Temporary Dispatch Queue setup windows, you can Assign Users from the Operators pane. Users will need permissions to the User Dispatch window to see this function.

Dispatch Queue	Dispatch Queue	Order#	Exclusive	Warning		•? ▲) C + W X G Detail dispatch queue Q5
bmwTEST	test	1		60	1 1		description Queue #5
Storm	Storm Queue		\checkmark				order# 0
Storm Geo	Storm by Geo	5	\checkmark				exclusive
Q1	Queue #1	8	\checkmark	15	31		exclusive order#
FollowUp	FollowUp	10		60			warning seconds 60 critical seconds
DQ	Dana's Queue	18					suppress queue w/o op
Q3	Earthquakes	50		60			inactive
Q4	Queue #4	60		120	600		
XtQueue1	External Queue (123 Site	301		60	90		
DialAssist	Dial Assist	1010				-	
Rules			Operators)			
Dial Assist			🙎 Last Na	me	First Nam	ie	Session Profile Auto Feed Dispatch Queues
 Priority 			Assign Us	ers	Bruce		All Queues
 Location 			Weissm	ian	Bryan		🗆 Q1, Q4, Q5
Site Group							
Site Type							
🗉 Language							

Queue Groups

Dispatch Queues can now be organized into Queue Groups to quickly assign Queues to Users. Queue Groups are administered in Setup | Queue Setup | Queue Groups. For a Queue Group, multiple Dispatch Groups can be selected and marked as Secondary as needed. A user assigned to the Queue Group will be eligible to receive an alarm from any of the Dispatch Queues in the Group, and will follow the Secondary options as assigned.

	əliwi Xicsi Qu	eue Group	1					atch Queues		
	Queue Group		-	٩	5		Dispatch Queue		Secondary	^
BWX	ABC	ABC Queue			٩Þ	ন	bmwTEST	test	V	
BWX	Storm	Storm Group		E		v	DialAssist	Dial Assist	Π	
						v	DQ	Dana's Queue	v	
				E.		v	DQTEMP	DQ Temp Queue	Π	
						v	Q1	Queue #1	Π	
				1		v	Q3	Earthquakes	<u>v</u>	
						v	Q4	Queue #4	Π	
				1		1	Q5	Queue #5	V	
				T		Ē	FollowUp	FollowUp	Г	
				T			Storm	Storm Queue	Г	
				T.			Storm Geo	Storm by Geo	Г	
				T		Ē	StormTemp	Storm Temporary	Г	
					312		tempstorm	temp storm	Г	
						Ē	tq1	temp queue 1	Γ	
			Ŧ		B		XtQueue1	External Queue (123 Site	Γ	Ŧ

User Dispatch

Queue Groups can be assigned Users in a new tab in the User Dispatch window.

Qu	eue Groups	Dispatch Queues	User Dispatch	(Logged In)	User S		Alarm Queue Statistics						
		(1) Queue Group				Operators A	ssigned	Operators Not Assigned					
	Group	Description	# of Alarms	Unaccessed	N 🔶	Name	Initials	Name	Initials	Auto Feed	Current Groups	User Role	Skill Sets
₽	Storm	Storm Group	7	3	7			🛨 Weissman, Bryan	BMW			Bryan	2-Way Voice, Dept of
P	ABC	ABC Queue	52	33	52								

Users can be assigned to Queue Groups in the far right of the User Dispatch Tab.

Queue Groups Dispatch Q	ueues User Dispatch	(Logged In)	User Session Profiles	Alarm Queue Statistics				
	ispatch (Logged In)		?1	EZHERX () Detail	?) = 2 +	E T X & Dispatch Q	ieues 🎚	
22 Name	Initials Auto Fe	ed User Role	Office ^	last name Le	£3	Dispatch Queue	Se 🔶	Queue Group
Le, Doug	dl 🗆	Bryan		first name Doug		test	Г	ABC Queue
Weissman, Bruce	BW 🗆	bwonly	Secure Central S	employee#		Dial Assist	Г	Storm Group
Weissman, Bryan	BMW 🗆	Bryan		initials dl		Dana's Queue	Г	
				user role BryanTest	EXE	DQ Temp Queue	Г	
				all queues 🗖	BXF	FollowUp	F	
				session profiles 🦳	EXF	Queue #1	Г	
						Earthquakes	F	
						Queue #4	Г	
				Skill Sets		Queue #5	Г	
				Skill Set		Storm Queue		
				C 2-Way Voice		Storm by Geo	Г	
				T Dept of Defense		Storm Temporary	F	
				F Elite Group	EXF	temp storm	Г	
				Medical Expertise		temp queue 1	Г	
				Training		External Queue (123 S	Site 🔳	

Users will receive alarms for any alarms in the groups and individually assigned queues.

Status Bar

In the Status Bar, Queue Groups and individual Dispatch Queues will be shown.

<u> </u>	 Qgrp:ABC, Q1, Q4, Q5 	o 10:15	<u> Memos(0)</u> □

SIGNAL PROCESSING

Auto Process (Setup | Alarm Processing Setup | Auto Process)

Auto Processes now allow for multiple Site Group Types to be selected. opuon

				it group	
event c no recipient event c	ode EmailSer A Email Sent		no repeat notification		
site group ty	pes ADealer-Dealer, Chain-Fra		Site Group Type N	Multiple Select	X
site notify op	tion 🔽 All Site Contacts Only	Selected	Site Group Type	Description	-
		Г	В	Building	
		N.	Chain	Franchise	
		<u>v</u>	Dealer	Dealer	
		Г	Dr	Doctor	
		Г	g	Guard Agency	
		Г	Guard	ガード ガード ガ	
		Г	Guard2	二次的二次的二	
		Г	HA	Home Owners Association	
html format		Π	Hosp	Hospital	
	ABC@secglobe.com	v	Inst	Installing company	
email from name		Π	Master	MasterSite	
	[Xmit#] - [SiteName]	Г	SuperSub	G4 Super Subscriber	
body	[EventDescription] receive	d 🗖	UL	UL Certificated	
	[12HrEventTime]				

An auto process and/or auto process rules can now be made 'Active' or 'Not Active' using the new Status field.

Detail	Rules Conditions			
	🖃 🗑 🖂 🕤 Detail			
	auto process Alarm			
	description Alarm Notific	ation	priority	^
	action Email	Email Notification	delay seconds	
	status 🔽 Active		alarm option	✓ None
	order#		override event code	^
	option		abort group	<u>^</u>
De las				
Detail Rules	Conditions			<। 🛐 Rule Detail
Status	Trigger	Qualifiers		Not Active
Not Active	Burglary Alarm (Event Code)		Dallas Police South - 2 (Agency) event code	BA Burglary Alarm
Active	Full Clear (Operator Action)	Bryan Dealer - 77 (Site Group) service type operator action	

A new variable, [SignalURL], has been added to the Variable List window. Stages will retrieve the first URL it finds for an alarm-driven auto process.

HTML Email Format Alarm Details Style

When using the Alarm Details variable in an HTML Email Format, additional options have been added for styling. Entries can be added for any Column or HTML Tag combination. For HTML Tag, the following tags are available: th (table header), td (table cell), tr (table row). You cannot use a tr with a column number. For each entry, the following can be styled: text color, background-color, font, font-size, and font-weight.

Entry	View									
		× [55]	Entry							
html format Bryan										
description Bryan										
description Bryan html html PUBLIC "-//W3C//DTD XHTML 1.0 Transitional//EN"</td "http://www.w3.org/TR/xhtml1/DTD/xhtml1-transitional.dtd"> <html xmlns="http://www.w3.org/1999/xhtml"> <head> <meta content="text/html; charset=utf-8" http-equiv="Content-Type"/> <title>Untitled 1</title> <style type="text/css"> AlarmDetails{font-family:Georgia; min-width:initial;} body{width:90%; margin:0 auto;} </style> #1 alarm details color alarm details font Arial</head></html>										
alarm de Alarm E			8pt							
		JUNE								
IZ:	+ = •		Alarm De	tails Style						
		Col#	HTML Tag	Color	backgroun	Font	font-size	font-weigl		
8	\times			#333		Arial	8pt			
8			th				12pt	bold		
8		3	td	blue						
8	X	9			yellow					

In addition, all the styles have been removed from the in-line html code and put into the html style tag, so more customization can be accomplished using style tags in the HTML code itself.

Auto-Create Xmit OOSCat

A new stages[™] Option, 'Auto Create Xmit OOS Category' (*Processing tab*), has been added. When a new Xmit is auto-created from a signal, it will default to this category.

24-Hour Runaway Processing

This is an additional feature to Runaway Counting based on a 24-hour period. This can monitor those occasions where the hourly signal rate is below the hourly runaway threshold, but at the end of the day there are a high number of signals in total.

1. Must have the 'Runaway24' Signal Code with an event code assigned. This event code can drive auto processes.

	nal Code Detail
signal format	
-	-
	Runaway24
signal code description	24 Hour Runaway
signal status	
alarm	A
trouble	
bypass	
arm/disarm	
data code	
record zone status	Г
default event code	
event code	Run24 24 hour Runaway
instructions	
device status	
device status state	
does not satisfy timer test	Г

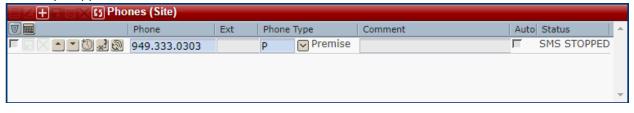
2. Must have a task parameter on the Late Process task with the parameter name of 'Runaway24Threshold'. The value must be a positive number (e.g. 1000).

				<u> </u>			
Account I	Format Alternate Format	Replacements	Task Parameters	Lines			
■ Z + B W X III Task Parameters							
	Name		Value			*	
BWX	Runaway24Threshold		999				

Stages will check every 5 hours to see if any devices have had this number of signals in the last 24 hours and log the assigned event code.

Phone Number SMS Status

Users can change/update their SMS Status by texting 'Start' or 'Stop'. If a phone's SMS status is currently stopped, it will be shown in the Phone window.



SMS Outbound Response

When checking for a Codeword or PIN, each entire word will now be checked; i.e. if the Codeword = 'Hunt', then an SMS with 'Hunter' will not be accepted.

DATA ENTRY

Site Lookup (Site | Lookup)

A new checkbox, 'Site Address Only', has been added. The Address Usage match now appears in the flyout.

xmit#		site type			id1	id2		
site name		site group			vice id			
phone		region			name			
pin/code word		ul code	6	2 ac	ddress 179 main			
alarm#		agency			dress2			
email address		permit		city, state, zip	p code			
job#	d	evice type			county			
billing id								
×=								
Site Lookup								
Site Lookup	Xmit#		24Hrs	Name			Phone	
			24Hrs	Name Chone Figgins Resident	ce		Phone 714.272.2382	Device T
Site Lookup			1 =					
Site Lookup		je: Billing		Chone Figgins Residen	ce		714.272.2382	Miscellar Ademco
Site Lookup	R32-4123	pe: Billing		Chone Figgins Resident	ce ce		714.272.2382 714.272.2382	

New fields have been added to search based on a UDF Value. A valid UDF Code must be selected and the UDF Value entered must be an exact match.

Site Lookup	Input										
×mit#	site typ	•		id1	id2						
site name	site grou			alt device id							
phone	regio	n		street name							
pin/code word	ul cod	•		address							
alarm#	agenc	<u>^</u>		address2							
email address	perm	t		city, state, zip code							
job#	device typ			county							
billing id	udf cod	Access Code 🙆	ccess Code								
	udfvalu	656589									
sites in alarm of	sites in alarm only F include out of service F include expired contacts F matching devices only F site address only F										
T X											

Site Agency Change

The ability to change a Site Agency has been added, with the option of carrying over any existing permits to the new agency. This feature is also available in the External application.

Site Agency Change	
current agency Irvine police	
new agency 19 Santa Ana PD	
carry over existing permit(s)	Contact Site Phones
	ent 🛛 🛛 Auto Status 🔷 🕲 🔄 Phone 👘 Na
	SMS STOPPED
Agencies Dispatch Types Action Plan Rules Auto Process Rules Holidays	UDF Rules Contract Items Instructions License Types Questions
Agencies	
	uctions Perm Rei Agency ID XStreet Req
Image: system of the system Police Police 123.123.1234 Image: system Image: system Fire 949.724.7200 Disp Image: system Image: system Medical Medical	768
👿 🔀 🔎 Irvine Fire Department 🛛 Fire 949.724.7200 Disp	atch, then call premise 🔽 🗌
👿 🔀 🔎 We Save You Medical 🦳 Medical	
Z C Permits	
Image: Permit Permit Rule Image: PD123	Permit Status Expires Fee Period Fee
F 🖸 🔀 PD123	Normal 🔤 🔽

Default Authority

The Default Authority from the most specific Site Group, if it exists, will now display on the Site window.

Contacts	Contact Lists Site Device		Configuration	Temp Config	Area & Open/						
]] ⊚ X ≤5 Site					?					
sit	e name Chone	Figgins	Residen	се							
a	address 12651 Dunas Rd										
	<u>Santa A</u>	<u>.na, CA</u>	<u>92705 l</u>	<u>JSA Orange C</u>	ounty						
	region CA	^	Californi	ia							
•											
	~ 					-					
authorit	SFA	Site Fu	ll Author	ity default De	aler Authority	r -					

On the Contact Detail window, the Default Authority for the Site will be displayed. If absent, then the Default Authority from the most specific Site Group, if it exists, will be displayed.

	Detail							
order# 10								
name: first	middle	last	title	suffix				
Alfredo	I	Griffin						
ecv 🔲 keys 🔲 contact list member only 厂 alternate sites 厂								
authority Basic	Bas	sic default Site Fu	ll Authorit	у				

Hide Default Configuration Entries

There is a new search field on the Device Configuration window to include default entries. The field will default as checked unless the new stages[™] Option, 'Hide Default Config Entries' (*Data Entry tab*), is set to 'Y'.

Conta	cts C	ontact Lists	Site	Device	Configuratio	n	Temp Config	Area & Open/Close	Code Words	Auto Process	Action Plans	Hours
			figurati				in the second of	and the party close				()?G
* ∎.€	Point	Status S	Sig Code	Event C	ode	RS	T Description			Area	Sched	Alt Xmi
	1	A		9-CLOS	ING		Front Yard N	IOT testingXXXXXX			7	
•	2	E	373	150-24	Hour Non-E		E373 point 2	2				
	2	A		111-Sm	ioke	\checkmark	Kitchen Smo	oke Detector				
	3	A		152-Re	frigeration	\checkmark	XX				1	
	4	A		close-C	lose - log or						1	
	4	R		2000-R	estore		Ping					
	5	A		140-Ge	neral Alarm	\checkmark	Front Yard fi	ive-5 test				
	6	A					Kitchen Smo	oke Detector				
	6	A		112-Co	mbustion					9		
	7	A					Front Door h	neavy door				
	8	A			Hour Non-E	_						
	9	A		120-Pa		\checkmark	С			9		
	10	В			g Cancel							
	11	A			OOR ACCES		Garage auto	house			1	
	13		130	130-Bu			-					
_	13	A		Burg-Bu			Motion Sens	or				
<u> </u>	14	A		131-Per			Area 9			9		
	15	A			s detected							
<u> </u>	16		200	E136-0								
<u> </u>	17		200	110-Fin			point 17 Des	scription.				
<u> </u>	18	A		130-Bu								
<u> </u>	19	A		111-Sm		<u> </u>	Canalys Date					
_	21	A		110-Fin			Smoke Dete	ector				
0	23	A		20-Time		-						
	24 25	A	A	2000-R			BIG FIRE					
<u> </u>	25	-	A	110-FIP	-	<u> </u>	DIG FIKE					•
•												•
Searcl												
starting	point	signa	al status	sign	al code		include	default entries 🔳				
60												

Contact List Type Description Override

The default Contact List Type Description can now be overridden at the Site level.

Co	ntacts	Contact Lists S	ite Device Configuration	Temp Config Area & Open	/Close Code Words A	uto Pr	rocess	Action Plans	Hours Report Distribution Mail Addresses S	cheduled Email Changes		
	A Contact Lists											
W		Contact List Type		Contact	List Order#	^		Contact List Type	Description	Override Description		
		CL-A	Office Call List	Mr. John Q Smith	10	18	$ \times $	Adv	Advisory Contact			
		CL-C	Maintenance Call List	Mr. John Q Smith	10	12	\times c	CL-A	Contact List A	Office Call List		
		CTR	🔽 Care Taker	Mr. John Q Smith	20		$ \times $	CL-B	Contact List B	Warehouse Call List		
		Emg	HELP	 Jane Smith 	2		$ \times $	CL-C	Contact List C	Maintenance Call List		
Π		Emg	HELP	Mr. John Q Smith	10		\times c	CTR	Care Taker			
							Xd	lc	dc's			
							Ε	Emg	Emergency Contact	HELP		
							E	Inv	Environment Safety Engineer			

Contacts Contact Lists Site Shift-Alt-C Source = Contacts Joe Employee Bob Contact bob bryan w 123 Mr. John Q Smith Own Bryan Weissman	Authority Rela 5 Full ContOwn Open Cl∢Emp Basic Emp	tion Order‡ UserID er 10 loyee20		Patient	Code	order#	7 (ction Plans tail	Hours Re	eport Dist	ribution	Mail Addı	resses	Schedul	ed Email
Shift+Alt+C PIN [Source = Contacts] 5553 Joe Employee Bob Contact Bob Contact bob Dryan w 123 Mr. John Q Smith Own	5 Full ContOwn Open ClcEmp Basic Emp	er 10 loyee 20 loyee 40		Patient	<u>-</u>	order#		y 🗙 🛐 Dei	tail							
Source = Contacts] PIN Source = Contacts] 5555 Joe Employee Bob Contact bob bryan w 123 Mr. John Q Smith Own	5 Full ContOwn Open ClcEmp Basic Emp	er 10 loyee 20 loyee 40			 ^		60								छ	
Joe Employee Bob Contact bob bryan w 123 Mr. John Q Smith Own	Open CkEmp Basic Emp	loyee 20 loyee 40														osenio
Bob Contact bob bryan w 123 Mr. John Q Smith Own	Basic Emp	loyee 40	\checkmark			name:		mid	dle last Smit		title Mr.	suffix	_			
bryan w 123 Mr. John Q Smith Own						John		Q					_			
Mr. John Q Smith Own									contact list m							
	per Contact Own						elation		Contact (custom a	elault De	aler Autr	IONLY			
Bryan Weissman	iei contact own		\checkmark				et type		Owner							
		70							<u>^</u>]	Unhana				A		
						COLLS	actimo	Leave mes	sage on ce	ll phone				A		
						notify		<u>^</u>	time time	2, I	<u>Genera</u>	te PIN				
						V	<u> </u>		Phone	Ext	Ph	one Type		Comm	ent	
								- തി.പി.തി	714.555.1		C			Commit	ene	
									/14.555.	1212						
							+) = 0	7 X 65 Em	ail Address	ses						
						1	_	Email	Address				Auto	Data		
							XA	 secale 	obe@gmail.	.com			J.	Π		
							+ = •	E X 65 Co	ntact List N	lember						
								Contact List 1							Order#	
						8	X	L-A		fice Call Lis					10	
						V	×c	CL-C		aintenance	Call List				10	
					_	ন্থ	X	TR	🔽 Ca	are Taker					20	
Search (Total 6)			 		· ·	V	×E	mg	🔽 HE	LP					10	

0:08:16 action plan 0 Active Site Notes 2 2 Site Phones 3 3 Contact Phones TimerTest - Fail Area 1 - Disarmed				(G) Call List # Name Site Irvine Fire Department	Type Fire	Phone 949.123
2 Site Phones 3 Contact Phones TimerTest - Fail				Site		949.123
3 Contact Phones TimerTest - Fail					Fire	
3 Contact Phones TimerTest - Fail		۵ 🔎		Irvine Fire Department	Eiro	
TimerTest - Fail					File	949.724
				Irvine Fire Department	Fire	949.555
		D		Civic Center	Police	949.534
				Anaheim Hills EMS	Medical	714.633
				Anaheim Hills EMS	Medical	714.777
		a @ -	1	.0 Jane Smith		714.789
Map		8 @ P	1	.0 Jane Smith		714.777
		80 P	0 6	0 Mr. John Q Smith		714.555
				0 Bryan Weissman		714.334
call list code SiteContact						
ecv 🗹						
contact list(s) CL-A - Office Call List(10), CL-C - Maintenance Call List(10), CTR - Care Taker(20)	0), Emg - HE	ELP(10)				
schedule						

L

Temporary Phone Numbers

Temporary phone numbers are now supported. They can be entered on the Phone Exceptions (formerly Phone Overrides) window.

8	Phone	Ext	Phone	Туре	Comment	Auto	Status	*			
F B X - • 1) , j @	949.990.1818		Р	Premise		Γ					
F B X 🕒 🖑 🛃 🕲	949.555.1212		С	Cell			Temporary#				
	949.333.0303		С	🔽 Cell			SMS STOPPED				
								Ŧ			

Phone Exceptions (949.555.1212)	x
temporary number	
effective date 05/01/19 effective time 00:00 expire date 05/31/19 expire time 23:59	
bad number	
bad number 🗖 comment	
date disposition	
override	

Expired Temporary phone numbers are displayed by clicking the 'Display Expired' button.

V	Phone	Ext	Phone	Туре	Comment	Auto	Status				
Display Expired	949.990.1818		Р	Premise							
F THE SUN R	949.555.1212		С	Cell			Temporary#				
FRX-JU,20	949.333.0303		С	Cell			SMS STOPPED				
	949.444.0404		Р	Premise			Expired#				

Data Entry Initial Focus Window

The ability to specify which Data Entry window receives focus upon opening has been implemented. Currently, the Contacts window always receives initial focus. This new feature is controlled at the systemwide level with the new stages[™] Option (*Data Entry tab*), as well as at the User Role level (*Setup*/*User Setup*/*User Roles*). If no value is specified in either window, Contacts will continue to be the initial focus window.

						Data Entry Initi	ial Focus Window	
stages™ Options	Data Entry	Dispatch	Email	Test/Runa	way	Window	Label	•
	5 Data Entry					Default	Contacts	
new devic	ce oos category	14	V	ALL TIME	NEW .	ContactLists	Contact Lists	
	t types allowed					Site	Site	
default member	contact list type	Emg			🔽 En	DeviceTabs	Device	
de	efault time zone	•	\square			DeviceConfig	Configuration	
	ate pins on site					TempDeviceCon	Temp Config	_
allow duplicate pir link contacts acr						Area	Area & Open/Close	_
	user data entry					SiteCodeWord	Code Words	_
	event required					SiteAutoProcess	Auto Process	
site note	operator action			<u>`</u>		SiteActionPlans	Action Plans	_
default auto noti						Hours	Hours	_
default auto notif characters allowed						ReportDistributi	Report Distribution	_
	initials required		ijkimno	pqrstuvwx	yzu1.	MailAddress	Mail Addresses	
anique deel	additional pins					ScheduledEmail	Scheduled Email	_
	It confia entries					SiteDataChange	e Changes	
data entry initia	al focus window	Site				QuickConfig	Quick Configuration	
						MemoInboxSite	Memos	
						HoursInEffect	Hours in Effect	
								_

∣ভ∣≍(s) User Role		Ð	E Z 🕂 E 🗑 X 🖪 Detail
Description	Operator	▲	user role Dispatch
BryanTest			description Dispatcher
BW Only			operator 🔽
BW Test			supervisor
Chris Test	\checkmark		auto feed 🔽 alarm force maximize 🗖
cinnamon			alarm disallow minimize
Data Entry		-	alarm always on top 📕
Dispatcher			manual alarm lock 🗖
FB Test		-	buffer sound include out of service
JW Test			buffer dispatch lock
log of time			suppress address url 🗖
Operator	~	-	auto logoff (minutes)
			department 🔽
•		-	max# days site note date range
			exclude on userdispatch 🗖
			data entry initial focus window Contacts
	BryanTest BW Only BW Test Chris Test cinnamon Data Entry Dispatcher FB Test JW Test log of time	DescriptionOperatorBryanTest□BW Only□BW Test□Chris Test☑Chris Test☑Data Entry□Dispatcher☑FB Test□JW Test□log of time□Operator☑	Description Operator BryanTest □ BW Only □ BW Test □ Chris Test ✓ Cinnamon □ Data Entry □ Dispatcher ✓ FB Test □ JW Test □ log of time □ Operator ✓

Data Change Contact Authorization

The Contact that authorized a data change will be displayed on the Site Data Changes window. This is the Contact that was verified prior to the data change.

EZ+B	⊠ X [5] Changes
📃 Date	# of Transactions
06/24/1	9 5
T	
Transactio	ns
Ref	ference
Site	e: Ty Cobb, Xmit#: 4192
🔎 Sit	e: Ty Cobb,
D Site	e: Ty Cobb,
transact	ion date 06/24/19 11:22:20
	on name StagesMonitoring
authorizing	contact Mr. Tyrus Raymond Cobb
	sql user
	ostname
	utc date 06/24/19 18:22:20

UTILITIES

Purge Control (Utilities|stages[™]|Purge Control)

A new purge has been added for Alarm Data tables. The number of retention days can be assigned to individual servers.

Purge Control								
History	Purge	Data Change Purge	Alarm	Data Purge				
		🗶 🛐 Alarm Data Pu	irge					
Server#	Server	r		# Retention	Days			
1	IDSQL	.1		99				
2	Beach	1		99				
101	MySQ	LTest		99				

Alarm	D _4-	D
Δlarm	пата	PIIIIAE
Alum	Dutu	i ui yo

message All rows older than the number of Retention Days will be purged from the following tables: AlarmBufferSummaryLog, AlarmHandled, AlarmRetrieval, AutoFeedSessionHistory, AutoFeedWaitLog, AutoProcessHistory, DispatchLockLog, ListenInXferLog, PSAPServiceLog, SignalServiceLog.

stages[™] Active Server History (Utilities|stages[™]|stages[™] Version History)

To satisfy a UL Requirement, there is a new window to provide a history of the active server status in stages[™].

stages [™] Active Server	History		X
Date	Server	Status	
06/05/19 10:35:27	IDSQL1	Active	
06/05/19 10:35:15	IDSQL1	Inactive	
			Ŧ

Account Conversion (Utilities | Account Conversion)

A user-friendly, self-supported account conversion utility has been added to stages[™]. Further documentation will be provided upon request.

DATA WINDOWS - NEW

Signal Count by Device (Data | History | Signal Count by Device)

For a 24-hour period, it will list the top 1000 devices and their signal counts. This has also been added to the External application menu.

				x,
Signal Count by Dev	ice			
end date 04/30/19				
end time				
00				
_				
Signal Count by Dev	ice			Ŧ
Xmit#	Site Name	OOS Category	Signal Count	▲
ZZ TASK308	Receiver Site		282	
ZZ UNKNOWN	Unknown Site		282	
C RedStatus	Redundancy Status		236	
Z R 32-4198	Bengie Molina Residence		12	

Site Alarm Counts (Data | History | Site Alarm Counts)

For the top 2000 sites, it will list the alarm counts for the last day, week, month, and year. The results are ordered by # of alarms in the past week.

Z + 8 7 × 53	Site Alarm Counts						€X
Xmit#	Site Name	Day	Week	Month	Year	Site Groups	
f1234	Floyd's Unreal Residence	1	2	11	44	123 Alarm Co (1), Bryan Dealer (77), Demo Installe	r I
R32-4123	Chone Figgins Residence	1	1	3	43	123 Alarm Co (1), Joe's Installer Company (9), Irvin	e
Task213	Task 213	0	1	1	1		
MSG4512-00000	Message Center Call	0	0	0	1	123 Alarm Co (1)	

Active Alternate Xmits (Data | Site Device | Active Alternate Xmits)

This will list all in-service accounts that are referred to as an Alternate Transmitter.

	Active Alternate Xmits			ŧix
Main Xmit#	Main Site	Xmit#	Site Name	· · · · · · · · · · · · · · · · · · ·
7001-202	Apartment 202	7001-102	Apartment 102	
D78-7000	Dining Room Base Station	D78-7001	Joan Rivers	
d99-8888	Smith Residence	d99-9999	Smith Residence	

stages[™] Problems (Data|stages[™]| stages[™] Problems)

Currently, the list will include accounts that have missing or invalid Regions, Site Types, and Device Types. More items will be added over time.

	stag	jes™ Problems			
I		site group 1	123 Alarm Co		
		de out of service 🔽			
	60				
	_				
		ii+i⊟i⊚iX 🕼 stages™ Proble	ms		
		Xmit#(s)	Site Name	Problems	Status
I	1	X32-0002	Anaheim Tire and Wheel	Device Type: Missing	
	1	X32-0003	Anaheim Tire and Wheel	Device Type: Missing	00S
	1	asaptest	asap test	Region: Missing Site Type: Missing Device Type: Missing	
	1	1234	Bagel Me	Region: VI - Invalid Site Type: V - Invalid Device Type: VP - Invalid	
	1	R92-1999	Beach house	Device Type: Missing	
I	1	R32-1284	Best Buy	Region: Missing Site Type: Missing Device Type: Missing	

EXTERNAL APPLICATION

Authority Items View

Authority Items can now be viewed. This requires a new User Permission, 'Authority Item'.

Site	Setup	Uţilit	ties	<u>D</u> ata	<u>R</u> eport	Us <u>e</u> r	<u>H</u> elp	<u>W</u> ir	ndow		Log out	
	Site Group S Notification		ns									
	Authority Ite	m										
					Authorization	ltem					Detail	
			Auth I	tem Order#	Description					-	auth item TestS	
			Can	50	Cancel Alarms						order# 190	
			Data	100	Data Entry Allo	wed					description Test - One	e Hour
			sch	120	Schedule Chan	ges					test 🔽	
			TestS	190	Test - One Hou	r					operator test 🖂	
			Test	200	On Test Unlimi	ted			-		max# days on test	
			CustA	pp 300	Access to Cust	omer Applica	tion				max# hours on test 1	
			CustA	ppTes310	Access to Cust	omer App Tes	st Functions				max# minutes on test	
			CustA	ppWr 320	Access to Cust	omer App Wr	ite				max scheduled test start time (minutes) 30	
			CustA	ppPIN330	Access to Cust	omer App PIN	V/Codeword				schedule changes allowed	
			CustA	ppMe340	Access to Cust	omer App Pat	tient Info				customer app permission	

Device Relocate

The 'Device Relocate' function has been added. This requires a new User Permission, 'Device Relocate'.

Site Dutu	
	Site View
Xmit# Status 🔺	site name Chone Figgins Residence 🔎
🗙 🗖 R32-4123 Normal	site type Residential
🔀 🔎 a23456789(Normal	address 12651 Dunas Rd
🔀 🔎 ab456 🛛 Alarm	Santa Ana, CA 92705 Orange County
🔀 🔎 bwtest2 Normal	[1] [1] [1] [1] [2] [2] [2] [2] [2] [2] [2] [2] [2] [2
₩ <u>Π D27_0100</u>	
Contacts Contact Lists Site Dev	vice Configuration Area & Open/Close Code Wo Device Relocate Report Dis

IZ 🕂 E 🛛 🗙 🗗 External l	Iser Groups	🕀 🗐 🖂 🕂 🕞 🐨 🕼 Group Permissions (Admin)
User Group	Description	Metrix
Admin	Administrator	XML Signal Allowed
🔲 🔀 AlarmHandling	Alarm Handling	Save as Spreadsheet
🔚 📉 Bryan	Bryan Testing User Group	Only Contact Edit
External1	External 1	External Application
External2	External 2	Actual Schedule
External3	External 3	Administrator
		Alarm Dispatch
		Allow Other Site Groups
		Alarm Buffer
		 Insert/Update/Delete Contacts Only
		 Device Copy In (Out of Commission)
		In/Out of Service
		Patient Information
		Provide Report Distribution On/Off Test
		Quick On/Off Test
		Write Access
		Authority Item
		Device Event Rules
		- Device Delegate
		Global Action Plans
		Interview Network Navigator
		QA Incidents

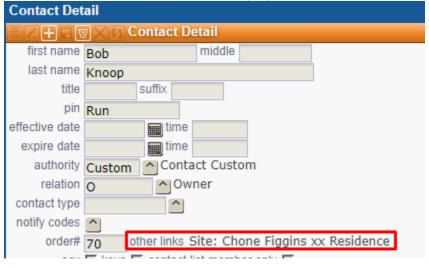
Alarm History – Alarm Disposition

The ability to set or change the Alarm Disposition from the Alarm History window has been added. This feature requires permissions to the Alarm Dispatch securable.

Alarm History (Chone Figgins Residence)								
Alarm History								
«»	Graph	Alarm#	Pri	Event Code	Alarm Date	Retrieved		
ØP		339	0	OI-Fail To Open	06/04/19 22:00:0			
Ø P		335	0	lateRST-Point Failed	05/28/19 09:41:4	05/29/19 10:39:		
Alarm Dispositi	on	321	0	OI-Fail To Open	05/13/19 22:00:0	05/17/19 10:16:		
Set or change th	e Alarm Disposition	318	0	OI-Fail To Open	04/30/19 22:00:0	05/02/19 17:13:		

Contacts

'Other Links' for Contacts will now be displayed in the Contact Detail window.



Advanced Search

The Device Info field information will be displayed in the flyout.

Advanced	Search				
	Xmit#	Name	Phone	Туре	Address
加盟タ	R32-0117	John & Mary Figgins	s Resid 949.333.4444	Residential	3024 Otis St NE
				tial	3024 Otis St NE
te te dev	vice info The Pan	el is in the back close	et behind the Kitchen	tial	3024 Otis St NE
言言				cial	179 rio bravo
重量				cial	1123 Tiger Road
	N92-91294	AF LLU		commercial	

Site Action Plans

There are now separate securables for editing Site Action Plans, 'XtSiteActionPlanWrite' and 'XtSiteActionPlanDelete'.

	- C	-		X
User Group	Description	U.	Group Permissions (Admin) Metrix	
Admin			TXML Signal Allowed	Î
AlarmHandling	Administrator		Save as Spreadsheet	
-	Alarm Handling		Only Contact Edit	
Bryan	Bryan Testing User Group		External Application	
External1	External 1		Actual Schedule	
External2	External 2			
External3	External 3		Administrator	
			Allow Other Site Groups	
			a - Alarm Duffer	
			· ○ □ Alarm Burrer · ○ □ Insert/Update/Delete Contacts Only	
			a - Device Conv	
			a - In fourt of Comiles	
			a - Defined Information	
			DIAL/Colourado	
			a parat Distribution	
			· · · □ □ On/Off Test	
			Quick On/Off Test	
			· □	
			Edit ASAP verified Address	
			Write Device Configuration	
			🖃 👿 Site Action Plan Write	
			Site Action Plan Delete	
			- 🍳 📈 Authority Item	

Modify Xmit – Device window

There is a new securable, 'XtModifyXmit', for changing an existing Xmit#. Users with Write Access to the External application will now need to be given access to this securable in order to change the Xmit#.

IZHI 🛛 🖂 🖙 External l	Jser Groups	Comp Permissions (Admin)
User Group Admin AlarmHandling Bryan External1 External2 External3	Description Administrator Alarm Handling Bryan Testing User Group External 1 External 2 External 3	 Metrix XML Signal Allowed Save as Spreadsheet Only Contact Edit Image: External Application Image: Actual Schedule Image: Actual Schedule Image: Administrator Image: Alarm Dispatch Image: Alarm Buffer Image:

MISCELLANEOUS

stages[™] Version History (Help|stages[™] Version History)

To satisfy a UL Requirement, there is a new window to provide a report of when the version of stages[™] is upgraded.

stages™ Version History					
Install Date	Server	Version 🛛			
07/01/19 09:09:44	IDSQL1	2.6.6			
05/24/19 10:07:03	IDSQL1	2.6.5			

Device Type (Setup | Device Setup | Device Type)

A new field, 'Information', has been added.

EZHE WX 65 Device Typ	e Detail	
device type	A1440	
description	Ademco 1440	
signal format	SIA SIA	
timer test type		
Timer Test Type hours		
DeviceType.TimerTestNum inutes		
fail timer test event	<u>^</u>	
gps	Γ	
stages video viewer		
dvr type		
call device phones		
reports callback phone#		
callback device phone		
always display listen-in commands		
information	Additional informati	ion can be listed here.

Department (Setup|stages[™] Setup|Department)

A new field, 'Exclude External', has been added. When checked, the Department will be excluded from the Memo-related windows in the External application.

Image: Second							
Receivable Email Notification billingdept@secglobe.net CallCenter Call Center Imail Notification DataEntry Data Entry Email Notification	3	Department	Description	Auto Notify Option	Auto Notify Recipient	Exclude External	
CallCenter Call Center Call Center Call Center		AR	Accounts Receivable	\checkmark		N.	
Image: Call Center Image: Call Center Image: Call Center Image: Call Center <th></th> <th>Bill</th> <th>Billing</th> <th>Email Notification</th> <th>billingdept@secglobe.net</th> <th>Г</th>		Bill	Billing	Email Notification	billingdept@secglobe.net	Г	
		CallCenter	Call Center	✓		Г	
🗖 🔄 🕅 Monitoring Station 🔽		DataEntry	Data Entry	Email Notification	dataentrydept@secglobe.net	Г	
		Mon	Monitoring Station			<u>v</u>	