

stages™ Release Notes 2.6.9

December 2019



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HIGHLIGHTS

Event Rule Auto Evaluations

Signal Processing can now use an Auto Evaluation to determine when to use an Event Rule on an incoming signal. If the Auto Evaluation chosen on the Event Rule returns back a 'Yes', then the Event Rule will apply.

Event Rule Setup

Auto Evaluation has been added to the Event Rule Setup.

The screenshot shows the 'Detail' tab of an Event Rule Setup window. The 'description' field contains 'LowBat-Res'. The 'site type' is set to 'Residential'. The 'dispatch type' is 'All'. The 'event code' is 'YT' with a tooltip that says 'Battery TROUBLE or L'. The 'auto evaluation' field is highlighted with a red box and contains the text 'AC Fail in past hour?'. Below this, the 'overrides' section is visible, showing a 'priority' of 25 and an 'alarm option' of 'Alarm'.

Auto Evaluation Setup

A new parameter, 'Alarm During Period', has been added to the Evaluations to check if an Alarm has started in the Evaluation Period. This is a separate check than checking for Event Codes, Operator Actions, etc. Both will have to be true for the Evaluation step to return as 'Yes'.

The screenshot shows the 'Evaluation' tab of an Auto Evaluation Setup window. The 'description' field contains 'AC Fail in past hour?'. The 'type' is 'History'. The 'evaluation period' section shows a 'start' time of '1:00' and an 'end' time of 'Now'. The 'usage' is 'Device'. The 'alarm during period' checkbox is checked. A tooltip is displayed over the checkbox, titled 'Alarm During Period', with the text: 'This will check to see if there was an alarm during the evaluation period. This is evaluated separately from the Event Code/ Signal Code / Operator Action search.'

On Call

On Call Features have been added to change the order list of Contact Lists for a non-repeating schedule. On a site or site group, a date range is entered for a Contact List. For that date range, the On Call Order will be used instead of the default order for the contact list. The On Call Order completely replaces the default order.

The screenshot shows the 'On Call Schedule (Active)' window for December 2019. It displays a calendar grid where each day is assigned a specific contact list order. The 'On Call Order' window is also visible, showing the sequence of contacts for a selected date.

Day	Order
1	**DEFAULT** 1. Teran, Marie 2. Toth, Richard 3. Winn, Jake
2	**DEFAULT** 1. Teran, Marie 2. Toth, Richard 3. Winn, Jake
3	1. Winn, Jake 2. Teran, Marie 3. Teran, Marie
4	1. Winn, Jake 2. Teran, Marie 3. Teran, Marie
5	1. Winn, Jake 2. Teran, Marie 3. Teran, Marie
6	1. Winn, Jake 2. Teran, Marie 3. Teran, Marie
7	1. Winn, Jake 2. Toth, Richard 3. Teran, Marie
8	1. Winn, Jake 2. Teran, Marie 3. Teran, Marie
9	1. Winn, Jake 2. Teran, Marie 3. Teran, Marie
10	1. Winn, Jake 2. Toth, Richard 3. Teran, Marie
11	1. Winn, Jake 2. Toth, Richard 3. Teran, Marie
12	1. Winn, Jake 2. Toth, Richard 3. Teran, Marie
13	1. Winn, Jake 2. Toth, Richard 3. Teran, Marie
14	1. Winn, Jake 2. Toth, Richard 3. Teran, Marie
15	1. Winn, Jake 2. Teran, Marie 3. Teran, Marie
16	**DEFAULT** 1. Teran, Marie 2. Toth, Richard 3. Winn, Jake
17	**DEFAULT** 1. Teran, Marie 2. Toth, Richard 3. Winn, Jake
18	**DEFAULT** 1. Teran, Marie 2. Toth, Richard 3. Winn, Jake
19	**DEFAULT** 1. Teran, Marie 2. Toth, Richard 3. Winn, Jake
20	**DEFAULT** 1. Teran, Marie 2. Toth, Richard 3. Winn, Jake
21	**DEFAULT** 1. Teran, Marie 2. Toth, Richard 3. Winn, Jake
22	**DEFAULT** 1. Teran, Marie 2. Toth, Richard 3. Winn, Jake
23	**DEFAULT** 1. Teran, Marie 2. Toth, Richard 3. Winn, Jake
24	**DEFAULT** 1. Teran, Marie 2. Toth, Richard 3. Winn, Jake
25	**DEFAULT** 1. Teran, Marie 2. Toth, Richard 3. Winn, Jake
26	**DEFAULT** 1. Teran, Marie 2. Toth, Richard 3. Winn, Jake
27	**DEFAULT** 1. Teran, Marie 2. Toth, Richard 3. Winn, Jake
28	**DEFAULT** 1. Teran, Marie 2. Toth, Richard 3. Winn, Jake
29	**DEFAULT** 1. Teran, Marie 2. Toth, Richard 3. Winn, Jake
30	**DEFAULT** 1. Teran, Marie 2. Toth, Richard 3. Winn, Jake
31	**DEFAULT** 1. Teran, Marie 2. Toth, Richard 3. Winn, Jake

On Call Data Entry

The On Call window is accessible from the On Call button on the top left of the Contact Lists tab.

The screenshot shows the 'Contact Lists' tab with the 'On Call' button highlighted. A tooltip explains the function: 'Schedule the On Call contacts for a specific call list.' Below the button, a table lists the contacts and their order numbers.

Contact	List Order#
Kirstin Julian	13
Marie Claire Teran	1
Richard Toth	2
Jake Winn	3

A Contact List Type is entered to administer the On Call list. A date range is added to configure the order during those dates. The On Call Order is built from the list of Contacts that are members of the Contact List Type.

The screenshot shows the 'On Call' window with the 'On Call Schedule (Active)' section for December 2019 and the 'On Call Order' section. The schedule shows contact lists for each day, and the order section shows the sequence of contacts for a selected date.

Day	Order
1	**DEFAULT** 1. Teran, Marie 2. Toth, Richard 3. Winn, Jake
2	**DEFAULT** 1. Teran, Marie 2. Toth, Richard 3. Winn, Jake
3	1. Winn, Jake 2. Teran, Marie 3. Teran, Marie
8	1. Winn, Jake 2. Teran, Marie 3. Teran, Marie
9	1. Winn, Jake 2. Teran, Marie 3. Teran, Marie
10	1. Winn, Jake 2. Teran, Marie 3. Teran, Marie
15	1. Winn, Jake 2. Teran, Marie 3. Teran, Marie
16	**DEFAULT** 1. Teran, Marie 2. Toth, Richard 3. Winn, Jake
17	**DEFAULT** 1. Teran, Marie 2. Toth, Richard 3. Winn, Jake

A calendar of the On Call list is displayed to the right. If there is no entry for the specific day, “**Default**” will display.

December 2019						
<<Previous Next>>						
sunday	monday	tuesday	wednesday	thursday	friday	saturday
1 **DEFAULT** 1. Teran, Marie 2. Toth, Richard 3. Winn, Jake	2 **DEFAULT** 1. Teran, Marie 2. Toth, Richard 3. Winn, Jake	3 1. Winn, Jake 3. Teran, Marie	4 1. Winn, Jake 3. Teran, Marie	5 1. Winn, Jake 3. Teran, Marie	6 1. Winn, Jake 3. Teran, Marie	7 1. Winn, Jake 3. Teran, Marie
8 1. Winn, Jake 3. Teran, Marie	9 1. Winn, Jake 3. Teran, Marie	10 1. Winn, Jake 3. Teran, Marie	11 1. Winn, Jake 3. Teran, Marie	12 1. Winn, Jake 3. Teran, Marie	13 1. Winn, Jake 3. Teran, Marie	14 1. Winn, Jake 3. Teran, Marie
15 1. Winn, Jake 3. Teran, Marie	16 **DEFAULT** 1. Teran, Marie 2. Toth, Richard 3. Winn, Jake	17 **DEFAULT** 1. Teran, Marie 2. Toth, Richard 3. Winn, Jake	18 **DEFAULT** 1. Teran, Marie 2. Toth, Richard 3. Winn, Jake	19 **DEFAULT** 1. Teran, Marie 2. Toth, Richard 3. Winn, Jake	20 **DEFAULT** 1. Teran, Marie 2. Toth, Richard 3. Winn, Jake	21 **DEFAULT** 1. Teran, Marie 2. Toth, Richard 3. Winn, Jake
22 **DEFAULT** 1. Teran, Marie 2. Toth, Richard 3. Winn, Jake	23 **DEFAULT** 1. Teran, Marie 2. Toth, Richard 3. Winn, Jake	24 **DEFAULT** 1. Teran, Marie 2. Toth, Richard 3. Winn, Jake	25 **DEFAULT** 1. Teran, Marie 2. Toth, Richard 3. Winn, Jake	26 **DEFAULT** 1. Teran, Marie 2. Toth, Richard 3. Winn, Jake	27 **DEFAULT** 1. Teran, Marie 2. Toth, Richard 3. Winn, Jake	28 **DEFAULT** 1. Teran, Marie 2. Toth, Richard 3. Winn, Jake
29 **DEFAULT** 1. Teran, Marie 2. Toth, Richard 3. Winn, Jake	30 **DEFAULT** 1. Teran, Marie 2. Toth, Richard 3. Winn, Jake	31 **DEFAULT** 1. Teran, Marie 2. Toth, Richard 3. Winn, Jake				

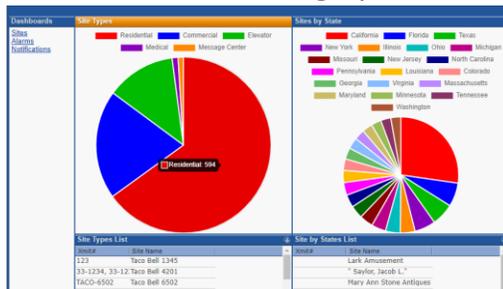
Dashboards

stages™ can now display Pie charts and Bar charts. A dashboard window has been added to the Utilities Menu. Additional charts have been added throughout the application. Future releases will contain additional added charts. If there is a chart that is desired, please enter an Enhancement Request.

Dashboards *(Utilities | Dashboards)*

Sites

Pie charts for Sites by Site Types and Sites by State have been added. Clicking a pie section will list the sites in that category.



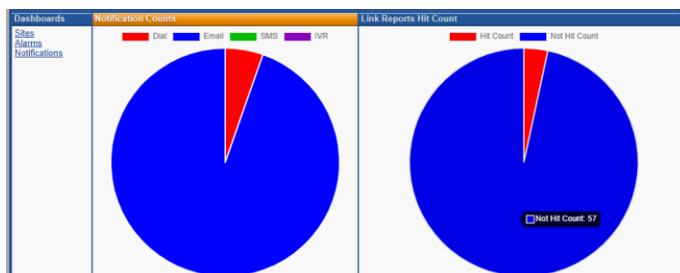
Alarms

Bar charts for Alarms by Hour and Alarm Statistics by Hour (Response Time & Handling Time) have been added. Clicking a chart section will list the alarms in that hour bucket.



Notifications

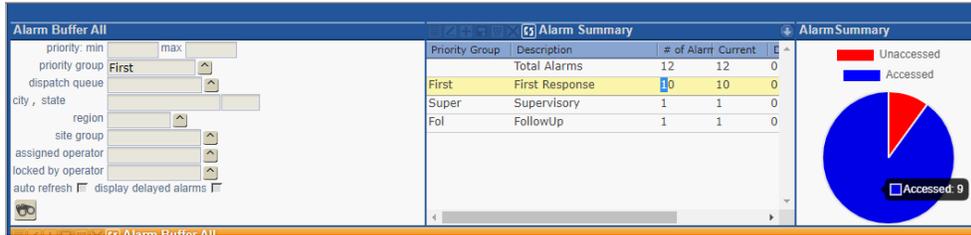
Pie charts for Notification Counts (similar to the Data window) and for Link Report Clicks have been added.



A new permission has been added for Utilities | Dashboard

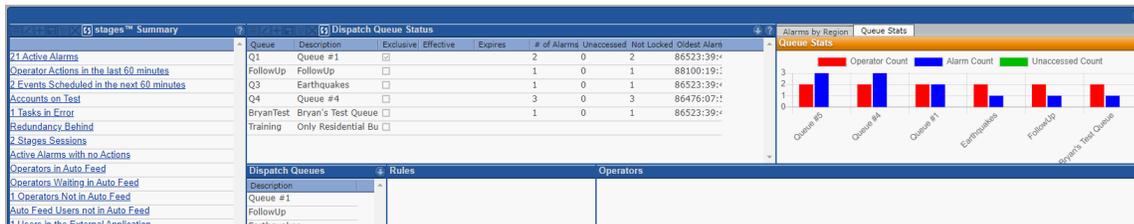
Alarm Buffer All

On Alarm Buffer All, a chart has been added to show how many Alarms have been accessed and how many have not be accessed. The Chart refreshes with the Alarm Buffer All, and will be filtered by Priority Group if selected.



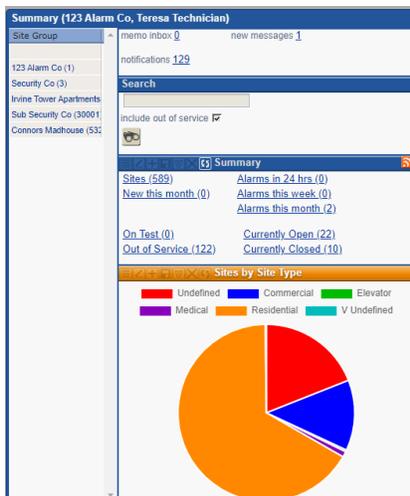
stages™ Summary

On the stages™ Summary window, the Queue Stats chart shows up to 15 queues with information on how many operators are assigned and how many alarms are currently accessed or unaccessed.



Xt Summary

In the Summary window in the External Application (2), the Sites by Site Type List has been replaced with a chart. Clicking on a slice of the Pie Chart will open a list window.



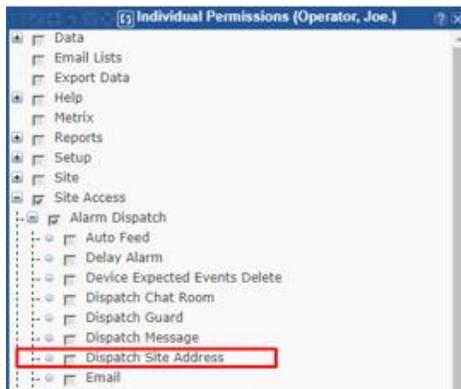
DISPATCH

Alarm Dispatch Dial DataLoc Enhancement

The new 'Dial DataLoc' tab will display the phone numbers from the last DataLoc call for the Site. When the Account is locked, the phone numbers are hyperlinks that will autodial the numbers.



If the operator has the new securable, 'Dispatch Site Address', then the Edit Site Address hyperlink is available. This will allow the operator to edit the Site Address and access the DataLoc service.



Average Handling Time

The Alarm Summary window will calculate the Average Handling Time for this priority of alarm at this hour over the past month and display for the operator. If no data is available, the Critical seconds will be displayed or "NoData" if the critical seconds is not configured.



On Test

A check has been added to On Test to display a warning when Multiple Sites have the address of the Site that is being placed on test. This is to inform the Operator to make sure they are entering the Test on the correct account.

Place on Test (f1234)

Place on Test

This device forwards signals to other devices. Placing this device on test will not affect signals to the associated alternate transmitters.

****This site has other sites associated with it. Press the button on the right to administer a multi-site test.** 

Multiple Sites exist with this Address.

History

The Additional Descriptions entered in Operator Action Setup will display in the flyout of all History windows.

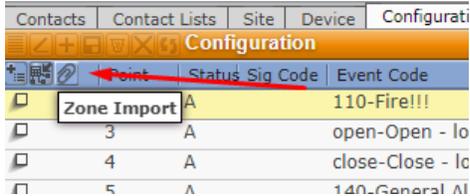
History				
	Date	Xmit#	Event / Operator Action	Initials
	12/31/19 13:37	f1234	Comment	BMW
			communication time	
			task	
			raw message [SessionNum=1000280]	
			signal	
			service type	
			area	
			alarm disposition	
			phone	
			signal rule	
			signal rule comment	
			action plan	
			comment demo	
			test authorization	
			test effective	
			test expires	
			auto notify option	
			auto notify recipient	
0:(f12			receive date Tuesday	
0:(f12			elapsed	
0:(f12			workstation BryanW.SecGlobe.local	
0:(f12			server# 1	
0:(f12			priority	
0:(f12			alarm <input type="checkbox"/>	
0:(f12			additional description this is a comment entered in by an operator	
0:(f12				

DATA ENTRY

A new stages™ Option, 'Validate State Entry' (*Data Entry tab*), has been added. If this is checked, and an address is being entered, stages™ will validate the State being entered against the State setup table.

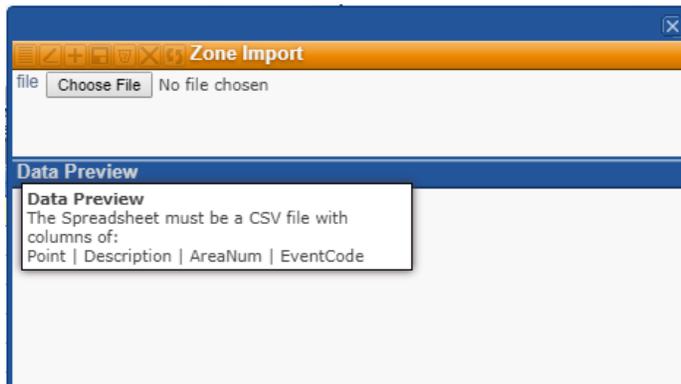
Zone Import

A spreadsheet of Zones can be uploaded into an account from the Configuration tab.



Point	Status	Sig Code	Event Code
A			110-Fire!!!
3	A		open-Open - lo
4	A		close-Close - Ic
5	A		140-General Al

The spreadsheet must be a CSV file with specific columns of Point, Description, AreaNum, and Event Code. Any other spreadsheet will not be uploaded.



If a matching Zone already exists, it will not be allowed to be uploaded:



Point	Description	Area	Event Code	Error
Import			BA-Burglary Alarm	Duplicate not allowed
4	Attic	-1		Duplicate not allowed
5	Garage	-1		Duplicate not allowed
6	Loading	-1		Duplicate not allowed
7	Window	-1		Duplicate not allowed
8	Smoke	-1	FA-FIRE ALARM	

Site Permit

Site Permits can be entered with a Service Type. In Dispatch, all Permits will be displayed. If the Agency is a ASAP agency, stages™ will attempt to match the Service Type of the Alarm to the correct Permit when sending the ASAP transmission to the Agency.

SETUP

Agency Setup

A new field, 'Dispatch Operator Action', has been added. This is for Agencies that are dispatched using an Electronic Interface. Enter the Operator Action that starts the Dispatch. stages™ can now use this feature to send a dispatch to the Securitas Guard company.

Site Group Setup

A new field, 'Email From Name', has been added. This field, along with the 'Email From Address' field, are used within the Dispatch Email window and will override the values coming from the same fields in the selected Email Template.

Global Hours (*Setup | stages™ Setup | Hours (Global)*)

Hours can be entered on a Global level. These can be targeted by an Action Plan.

Day of Week	Times
Sunday	08:00 - 20:00
Monday	08:00 - 20:00
Tuesday	08:00 - 20:00
Wednesday	08:00 - 20:00
Thursday	08:00 - 20:00
Friday	08:00 - 20:00
Saturday	08:00 - 20:00

Open	HHMM	Close	HHMM
Sun	08:00	Sun	20:00
Mon	08:00	Mon	20:00
Tue	08:00	Tue	20:00
Wed	08:00	Wed	20:00

New permissions have been added for Setup | stages™ Setup | Global Hours & Global Hours Write

Action Plan Setup

Action Plan "T" steps can target a Global Hours instead of a Site/Site Group hours.

parent action: What do you want to test?
outcome prompt: Global Hour
outcome choice#: 1
description: Check a Global Schedule
dispatch instruction:
action type: T Date/Time
action sub-type: W Weekly Recurring
voice file name:
variation level:
required with parent:
jump to label:
site/site group: Global
hours type: Normal

Event Rules

The Event Rule windows will not show inherited rules from the Hierarchy. Sites will display Site Group Rules and Global Rules, and Site Groups will display Global Rules. Inherited Rules will not be editable.

Category	Description	Point	Status	Event Code	Service Type	Sign
Device		1				
Device		2				
Device		1		FIRE ALARM		
Device	789	789	Alarm			
Device		513	Trouble			SIA
Device	GB Delay5					SIA
Site Group (1)	Abort Troubles				Trouble	
Site Group (77)				Battery TROUBLE o		
Site Group (77)	Test					
Site Group (77)	AUTOEVALTEST			Burglary Alarm		
Global	Bell 1 Abort					Cont
Global	Troubles Delay 3 min				Trouble	
Global	ENVIRONMENTAL (5 MIN)			Environmental		
Global	Bryan Testing			SUPERVISORY ALAI		
Global	Fire Trouble	F1		Fire Trouble		Surg
Global	Burg abort till dispatch				Burglary	

DATA WINDOWS

Device Config Usage ([Data/Site-Device/Device Config Usage](#))

This new window produces a list of transmitters having the data specified in the search criteria.

The screenshot shows the 'Device Config Usage' window with the following search criteria:

- site group: 1 (123 Alarm Co)
- point: [empty]
- signal status: [dropdown]
- signal code: [empty]
- event code: 130 (Burglary)
- restore:
- location: [dropdown]
- type: [dropdown]
- point description: [empty]
- area: [empty]
- schedule#: [empty]
- has timer test interval:
- has points to restore:
- include out of service:

Below the filters is a table with the following data:

Site Name	Xmit#	Point	Status	Signal Code	Event Code	RST
Bob Smith	abc	1	A		130 - Burglary	<input type="checkbox"/>
Bob Smith	abc	7	A		130 - Burglary	<input type="checkbox"/>
Borders Books - Store #402	d99-9000	7	A		130 - Burglary	<input type="checkbox"/>
Borders Books - Store #402	d99-9009	7	A		130 - Burglary	<input type="checkbox"/>
Borders Books - Store #402	d99-9001	7	A		130 - Burglary	<input type="checkbox"/>

A new permission has been added for Data | Site/Device | Device Config Usage

Sites with Multiple Devices ([Data/Sites/Devices/Sites with Multiple Devices](#))

This new window produces a list of all sites with more than one transmitter for a site group. Options can exclude secondary accounts, or only include secondary accounts.

The screenshot shows the 'Sites With Multiple Devices' window with the following search criteria:

- site group: 1 (123 Alarm Co)
- exclude secondary accounts:
- include secondary accounts:

Below the filters is a table with the following data:

Xmit#(s)	Site Name	Count	Descript
ab456, R32-4123, R32-9199	Chone Figgins Residence	3	All
Floyd1, Floyd2	Floyd Residence	2	All
R32-0117, R33-0119, xyz1, zzz, tmrtest2	John & Mary Figgins Residence	5	All
d99-8888, d99-9999	Smith Residence	2	All
33-1234, 33-1235, 33-1236, a1133, A1234, A:Taco Bell 4201		9	All

A new permission has been added for Data | Site/Device | Sites with Multiple Devices

Action Plan Rule Search ([Data](#) | [stages™](#) | [Action Plan Rule Search](#))

This new window will list all action plan rules that meet the entered criteria.



A new permission has been added for Data | stages™ | Action Plan Rule Search

Auto Process Rule Search ([Data](#) | [stages™](#) | [Auto Process Rule Search](#))

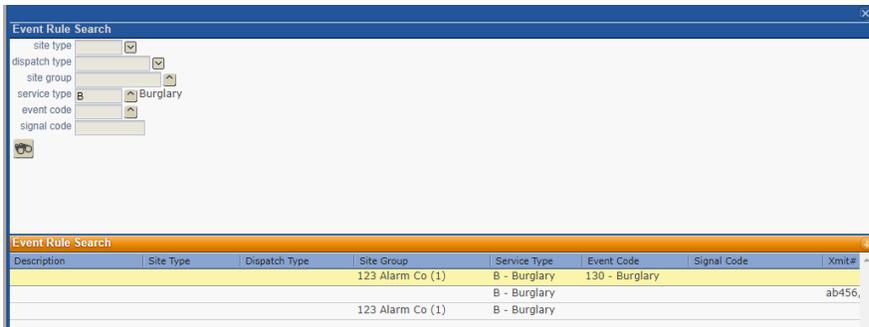
This new window will list all auto process rules that meet the entered criteria.



A new permission has been added for Data | stages™ | Auto Process Rule Search

Event Rule Search ([Data](#) | [stages™](#) | [Event Rule Search](#))

This new window will list all event rules that meet the entered criteria.



A new permission has been added for Data | stages™ | Event Rule Search

stages™ Problems ([Data](#) | [stages™](#) | [stages™ Problems](#))

Invalid schedule windows have been added to the list.

TASKS

Signal Processing

Signal Processing Tasks will Automatically Restart themselves after 8 hours of continuous use. No Action is required by the Central Station.

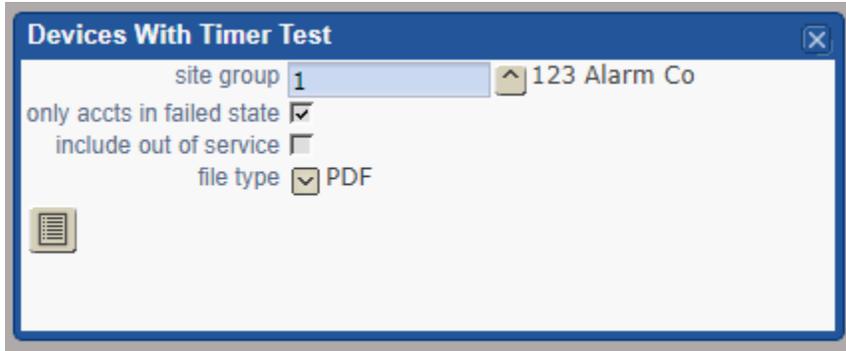
Task Commands

Similar to the Skip Email function, Pending Task Commands can be skipped if necessary. Pending Task Commands can be accessed from the Task Status window. Only Full Permission users will be able to use this function.

REPORTS

Devices With Timer Test Report *(Report/Devices With Timer Test)*

The Devices With Timer Test data window has been added as a Report that can be displayed as PDF, HTML, or CSV.



Devices With Timer Test											
Xmtr#	Site Name	Type	Interval	Fail Event	State	OOS	Site Groups	Dispatch Types	Last Signal	Event Code	
33-1234	Taco Bell 4201	4 - Any Signal, Auto-Reschedule	1Days 0h:00		Fail		123 Alarm Co (1), AAA Installer (2), Taco Bell Restaurants (4), Irvine Hospital (63)				
4192	Ty Cobb	4 - Any Signal, Auto-Reschedule	7Days 0h:00		Fail		123 Alarm Co (1), Irvine Hospital (63)				
abc	Bob Smith	1 - Any signal	17Days 17h:17		Fail		123 Alarm Co (1), Joe's Installer 2W, GRDENHNNT, Company (9), Big company (17) IWRBurg		12/11/17 22:24:59	BA - Burglary Alarm	
abcd6fg	Bob Smith	1 - Any signal	17Days 17h:17		Fail		123 Alarm Co (1), Joe's Installer 2W, GRDENHNNT, Company (9), Big company (17) IWRBurg				
bwab1	Chone Figgins xx Residence	5 - Specific Signal, Auto-Reschedule	1Days 0h:00		Fail		123 Alarm Co (1)				
BWSX123	Site Import 123	4 - Any Signal, Auto-Reschedule	1Days 0h:00	FailTTA - fail Timer Test Alarm	Fail		123 Alarm Co (1), Security Co (3)	SMS, test			
999-9999	Smith Residence	4 - Any Signal, Auto-Reschedule	365Days 0h:00	FailTTE - Failed Timer Test Escalate 1	Fail		123 Alarm Co (1), Acme Storage (15), Demo Installer (78), Guard Station One (81301)	Intrusion, SMS	06/06/17 16:46:44	BA - Burglary Alarm	
R11-1234	Ken's Test Account	4 - Any Signal, Auto-Reschedule	1Days 0h:00	FailTTA - fail Timer Test Alarm	Fail		123 Alarm Co (1), Irvine Hospital (63)				
R32-0117	John & Mary Figgins 4 - Residence	4 - Any Signal, Auto-Reschedule	23h:14	LateTT - Late Timer Test	Fail		123 Alarm Co (1), Taco Bell Restaurants (4), Irvine Hospital (63)	test			
R32-1448	Joe's House	4 - Any Signal, Auto-Reschedule	2Days 0h:00	FailTLog - fail timer Test Log only	Fail		123 Alarm Co (1)				
R32-4123	Chone Figgins Residence	4 - Any Signal, Auto-Reschedule	7Days 0h:06	FailTTA - fail Timer Test Alarm	Fail		123 Alarm Co (1), Joe's Installer 2W, Burglaryxxxx, Company (9), Honeywell Vendor (10000)		10/25/19 22:28:45	BA - Burglary Alarm	
R32-4560	Crane, Denny	4 - Any Signal, Auto-Reschedule	3Days 3h:03	FailTTA - fail Timer Test Alarm	Fail		123 Alarm Co (1), Acme Guard (13)	Intrusion, sss	11/20/19 23:07:07	BA - Burglary Alarm	
R32-5007	Woodbridge Residence	4 - Any Signal, Auto-Reschedule	1Days 0h:15	FailTLog - fail timer Test Log only	Fail		123 Alarm Co (1), Woodbridge Home Owners Association (5)				
R32-9199	Chone Figgins Residence	4 - Any Signal, Auto-Reschedule	30Days 0h:30	FailTTA - fail Timer Test Alarm	Fail		123 Alarm Co (1), Joe's Installer 2W, Burglaryxxxx, Company (9), Honeywell Vendor (10000)	dd, GRDENHNNT, Intrusion, IWRBurg, test			
xyt1	John & Mary Figgins 4 - Residence	4 - Any Signal, Auto-Reschedule	23h:14	LateTT - Late Timer Test	Fail		123 Alarm Co (1), Taco Bell Restaurants (4), Irvine Hospital (63)	test			
zzz	John & Mary Figgins 4 - Residence	4 - Any Signal, Auto-Reschedule	23h:14	LateTT - Late Timer Test	Fail		123 Alarm Co (1), Taco Bell Restaurants (4), Irvine Hospital (63)	test			
											16 Total
123179 125600											Page 1 of 1

A new permission has been added for Reports| Devices With Timer Test Report

EXTERNAL APPLICATIONS

Attrition Count ([Data/Site Group/Attrition Count](#))

The Attrition Count List has been added to the External Application (App 2).

stages™ Windows ([Utilities/Stages Windows](#))

The stages™ Windows List has been added to the External Application (App 2). Users must have the new **Developer** securable. This utility will assist Developers that are using the stages™ Gateway. The screen can help determine which methods to use.

Customer App Permissions

Contact Write and Code Word Write permissions have been added for the Customer Application (App 3) and can be assigned as Authorization Items.

Auth Item	Order#	Description
Can	50	Cancel Alarms
Data	100	Data Entry Allowed
sch	120	Schedule Changes
TestS	190	Test - One Hour
Test	200	On Test Unlimited
CustApp	300	Access to Customer Application
CustAppTes	310	Access to Customer App Test Functions
CustAppWr	320	Access to Customer App Write
CustAppPI	330	Access to Customer App PIN/Codeword
CustAppMe	340	Access to Customer App Patient Info
CustAppCo	350	Access to Customer App Contact Write
CustAppCW	360	Access to Customer App CW Write

auth item: CustAppCont

order#: None

description: Actual Schedule

test: Contact Write

operator test: Customer Application

max# days on test: Code Word Write

max# hours on test: PIN/Codeword

max# minutes on test: Patient Information

max scheduled test start time (minutes): Test

schedule changes allowed: Write

customer app permission: Contact Write

Application 2 Permission Entry

A Permissions Button has been added to the External Administration to grant individual Permissions to a user much like an Application 1 user.

External Administration (123 Alarm Co)

Users | Event Codes | Operator Actions | Alarm Dispositions | Global Action Plans | Auto Processes | OOS Category | Report Typ

Name	User Name	PIN	Effective Date	Expire Date
Joe Q Alexander	Jo	7070		
Teresa Technician	tt	Smile		
Steve Keefer	sally	00899		
Bryan	bry			
Jose Rodrigez	jose			
View Only	vo			
Bruce Weissman	bw			01/14/10
mr Fix It	USA			

user name: Jo

password: *****

user region: US

valid ip: []

valid ip mask: []

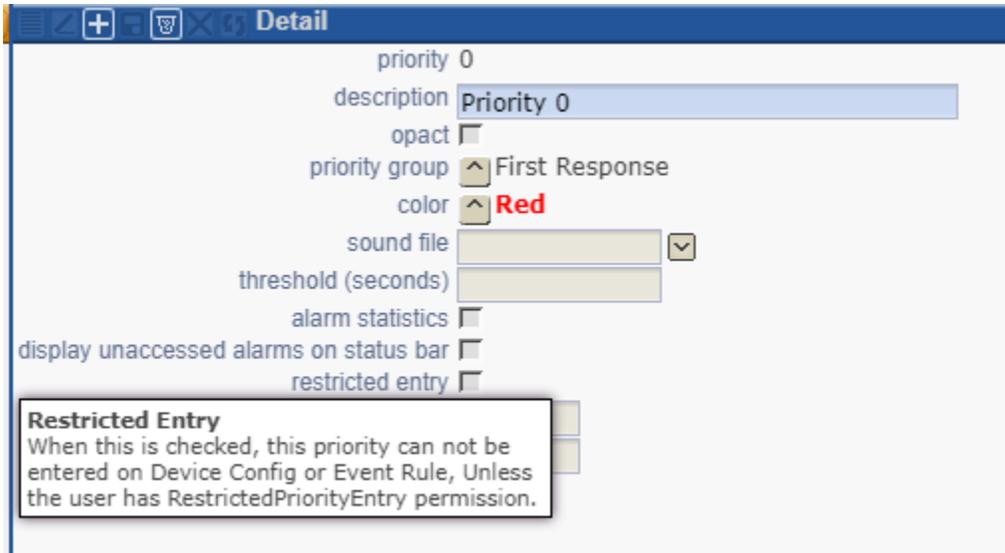
Individual Permissions (SiteGroup, 1, Jo)

- External Application
- Hide Counts
- XtOther

Restricted Priority Entry

A new permission has been added (*XtOther | Restricted PriorityEntry*)

Priorities can be marked as “Restricted Entry”. Only App2 Users with the new Permission will be able to enter the Restricted Priorities in Device Configuration and Event Rules.

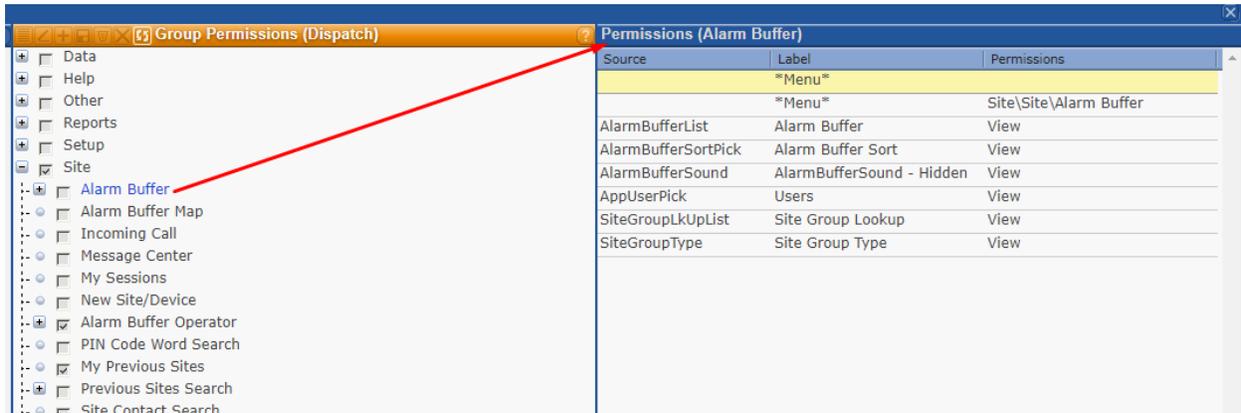


SECURABLES

Permission Help

When Assigning Permissions, a new window has been added to help understand what permissions are being granted.

Menu access, Data Sources, and Functions that are granted will be listed. Data Sources will display if View and/or Write Permissions are granted.



New Securables

The following new Permissions have been added:

App#	Securable	PrereqSecurable
1	ActionPlanRuleSearch	SystemData
1	AlarmData	SiteInformation
1	AutoProcessRuleSearchAll	SystemData
1	Dashboards	Utilities
1	DeviceConfigUsage	SiteDeviceData
1	DispatchSiteAddress	AlarmDispatch
1	EventRuleSearch	SystemData
1	HoursGlobal	SetupMisc
1	HoursGlobalWrite	HoursGlobal
1	SitesWithMultipleDevices	SiteDeviceData
1	StagesProcedures	USystem
1	DevicesWithTimerTestReport	Reports
2	Developer	XtApp
2	RestrictedPriorityEntry	XtOther
3	ContactWrite	Customer
3	CustomerCWWrite	Customer